ESTTA Tracking number:

ESTTA407572 05/06/2011

Filing date:

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Petition for Cancellation

Notice is hereby given that the following party requests to cancel indicated registration.

Petitioner Information

Name	Carefusion Corporation		
Entity	Corporation	Citizenship	Delaware
Address	3750 Torrey View Court San Diego, CA 92130 UNITED STATES		

Attorney	Joseph R. Dreitler
information	Bricker & Eckler, LLP
	100 South Third Street
	Columbus, OH 43215
	UNITED STATES
	trademarks@bricker.com Phone:6142272300

Registration Subject to Cancellation

Registr	ation No	2851773	Registration date	06/08/2004
Registr	ant	Einhorn, George W. 26820 S. Balmoral Woods Dri Crete, IL 60417 UNITED STATES	ve	

Goods/Services Subject to Cancellation

Class 044. First Use: 2002/12/06 First Use In Commerce: 2002/12/06
All goods and services in the class are cancelled, namely: Healthcare consulting services

Grounds for Cancellation

Abandonment	Trademark Act section 14

Attachments	Petition to Cancel Making Healthcare Better.pdf (39 pages)(1277009 bytes)
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Certificate of Service

The undersigned hereby certifies that a copy of this paper has been served upon all parties, at their address record by First Class Mail on this date.

Signature	/Joseph R. Dreitler/
Name	Joseph R. Dreitler
Date	05/06/2011

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

IN THE MATTER OF Trademark Registration No. 2,851,773

DATE OF REGISTRATION: June 8, 2004

CareFusion Corporation

Petitioner,

Cancellation No.:_____

v.

George W. Einhorn,

Registrant.

PETITION TO CANCEL UNDER SECTION 14 OR PARTIALLY CANCEL UNDER SECTION 18

CareFusion Corporation, formerly Cardinal Health 303, Inc., (hereinafter referred to as "CareFusion"), a Delaware corporation having a principal place of business at 3750 Torrey View Court, San Diego, California 92130, believes that they will be damaged by continued registration of the trademark MAKING HEALTHCARE BETTER (hereinafter "Registration"), Registration No. 2,851,773, in the name of George W. Einhorn, (hereinafter referred to as "Registrant") for:

and hereby petitions to cancel or partially cancel the same under 15 U.S.C. §1064 and §1068. The registration sought to be cancelled or partially cancelled is for the broad category of "healthcare consulting services" and is subject to either partial cancellation or cancellation under Sections 14 and 18 of the Trademark Act.

Healthcare consulting services in Intl. Class 44.

As grounds therefor, it is alleged that:

- 1. CareFusion and its affiliates and related companies and predecessors in business, (all hereinafter collectively referred to as "Petitioner"), since at least as early as 1964 and continuing to the present, have been engaged in the business of manufacturing, distributing, leasing and selling various and wide-ranging types of health care, pharmaceutical and medical products and related goods, accessories and services.
- 2. Petitioner offers many products and services to the medical profession, hospitals, clinics and related institutions, specifically medical devices and related services.
- 3. Petitioner is the owner of the trademark MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME, the United States Trademark Applications thereof, and the goodwill symbolized by the trademark applications, as follows:
 - a) MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME Serial No. 77/924,799, published June 8, 2010, for Antimicrobials for dermatological and medical use, namely, solutions, creams, gels and lotions.
 - b) MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME Serial No. 77/924,809, published June 8, 2010, for automatic medication dispensing machines and accessories therefor, namely, access controlled cabinets specially adapted for use with automatic medication dispensing machines, computer hardware, software and instructional manuals sold as a unit therewith for computerized point of use, storage, tracking and data collection; fluid flow rate meters; ammeters; computer programs for controlling and monitoring fluid flow and detecting obstructions to fluid flow in the field of intravenous and respiratory care; computer programs for capturing, storing, integrating and presenting data for patient care management; software for use at the point of care facilities, namely, critical care and ambulatory care for storage tracking of medical equipment, medications, and hospital supplies and data collection for critical care facilities; infusion systems computer servers; surgical instrument tracking software; remote controls for medical equipment, namely, infusion pumps, ventilators, and secured medication dispensing machines and inventory management systems and remote viewing software; software to integrate physiological monitoring devices and instructional manuals sold as a unit; software for analyzing physiological data and instructional manuals sold as a unit; computer software and computer hardware that enables health care establishments to enhance patient safety by verifying and documenting medical orders for patient treatment; computer software platform for documenting and accessing clinical information.

- c) MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME, Serial No. 77/924,815, published June 8, 2010, for medical devices, namely, intravenous fluid monitors; medical instruments and equipment, namely, infusion pumps and controllers; medical instruments and equipment, namely, ventilators and controllers for patient care; medical apparatus, namely, clinical vital sign measurement instruments; surgical instruments for use in general surgery; medical fluid administration sets comprised primarily of tubes, valves, luer fittings, vial access devices, syringes, and IV stands; instrument sterilization units for medical instruments and for medical purposes; sleep, pulmonary and neurology related medical diagnostic machines formulated specifically for the respiratory care market: disposable, single use, sterile medical devices used in interventional and surgical procedures, namely, acute para/thoracentesis drainage procedures, bone marrow biopsies, soft tissue biopsies, lumbar puncture, mylogram, arthrogram, OB/Gyn procedures, chronic drainage procedures, and vertebral augmentation procedures: hand-held ultrasonic doppler devices for obstetric and vascular evaluation, namely, remote controls and software for use therewith, sold as a unit in the nature of remote viewing software, software to integrate physiological monitoring devices, and software for analyzing physiological data; physiological monitoring, diagnostic and screening equipment and devices for medical purposes, namely, pulmonary function testing devices and exercise physiology measurement devices; medical diagnostic and screening audiological equipment, namely, audiometers, middle-ear analyzers, otoacoustic emissions and auditory brainstem response devices; and disposable and re-usable medical supplies, namely, electrodes, needles, probes and transducers used in connection therewith; medical apparatus, namely, metered infusion pumps for intravenous patient care.
- d) MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME Serial No. 77/924,820, published June 1, 2010, for ventilators being interior environmental control apparatus for controlling airflow in hospital rooms for critical patient care.
- e) MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME Serial No. 77/924,825, published February 1, 2010, for business operation services, namely, operation of medical care facilities for others.
- f) MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME Serial No. 77/924,827, published June 1, 2010, for installation and repair of electronic medical equipment; hospital room wiring installation for diagnostic and monitoring equipment and related structured wiring; consulting on the installation of computer networks.
- g) MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME Serial No. 77/924,831, published November 30, 2010, for clinical education services, namely, providing mentoring, tutoring, classes, seminars and workshops in the fields of oncology, interventional procedures, malignant pleural effusions, and vertebral augmentation; medical training and teaching.

- h) MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME Serial No. 77/924,837, published June 1, 2010, for calibration of medical audiological equipment; pharmaceutical research services, namely, research services in connection with data collection and analysis of pharmaceuticals.
- i) MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME Serial No. 77/924,843, published February 1, 2010, for leasing and rental of medical instruments, equipment and accessories; medical services, namely, medical analysis services relating to the treatment of persons, and collection and analysis of data in medical care facilities for medical diagnostic and treatment purposes.

A copy of each of the above applications with TESS and Assignment print-outs, showing record title in Petitioner, are attached as Exhibit 1.

4. All of the above applications for the mark "MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME" have been approved by the USPTO, published for Opposition and Notices of Allowance issued except for Serial No. 77/924,843 for:

Leasing and rental of medical instruments, equipment and accessories; medical services, namely, medical analysis services relating to the treatment of persons, and collection and analysis of data in medical care facilities for medical diagnostic and treatment purposes.

- 5. Serial No. 77/942,843 has been finally refused by the Trademark Examiner under Section 2(d) on the basis of Registration No. 2,851,773 for the mark sought to be partially cancelled for "healthcare consulting services".
- 6. Petitioner has retained the services of a licensed private investigator and retired FBI employee, Larry E. Boggs, to determine the services, if any, being performed by Registrant under the mark MAKING HEALTHCARE BETTER. The Declaration of private investigator Larry E. Boggs (attached hereto as Exhibit 2) indicates that the Registrant is not performing "healthcare consulting services" as that term is understood.
- 7. Upon information and belief Registrant is not a doctor nor is he consulting on medical issues nor is he consulting on how to better deliver healthcare or more cost effective

healthcare. Rather, Registrant's services are non-medical consulting services regarding customer/patient satisfaction and additionally training non-medical personnel to become better managers.

- 8. Either cancellation on the basis of *void ab initio* through non use on the services or partial cancellation of this Registration to accurately reflect the actual services performed by Registrant would avoid any potential for likelihood of confusion.
- 9. As currently and erroneously described in Registrant's registration, Petitioner and Registrant are competitors in the marketplace for the sale of medical and health care related products and services for tracking and managing patient medical data.
- 10. As currently and erroneously described in Registrant's registration, upon information and belief, there are no restrictions in the services descriptions of Registrant's registration, so that it must be presumed that Registrant's MAKING HEALTHCARE BETTER goods and services are offered to and used by some of the same medical and health care customers and consumers who would also be in the market for and use Petitioner's MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME products and services; however, Petitioner believes that Registrant is not actually performing such services and has never performed such services.
- 11. As currently and erroneously described in Registrant's registration, upon information and belief, Registrant's MAKING HEALTHCARE BETTER goods are or could be advertised, marketed, promoted and provided through the same channels of trade, are or could be advertised in the same types of publications as Petitioner's MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME trademark and house mark, and are or could be sold to the same classes of the purchasing public for use by or on the same consumers as Petitioner's

MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME products and services; however, Petitioner believes that Registrant is not actually performing such services.

- 12. The designation MAKING HEALTHCARE BETTER which the Registrant has registered is similar to Petitioner's MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME trademark and house mark, in sound and appearance, and consumers and potential customers will believe that MAKING HEALTHCARE BETTER goods are connected with, affiliated with or endorsed by the owner of Petitioner's products and services and Petitioner's MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME trademark and house mark, or that the MAKING HEALTHCARE BETTER services are a new line of services of Petitioner; however, Petitioner believes that Registrant is not actually performing such services.
- 13. For the reasons set forth in paragraphs 1 through 12, Petitioner believes, and in so believing asserts that the Registrant's registration of the mark MAKING HEALTHCARE BETTER in Intl. Class 44 should be restricted to the services Registrant is actually providing, i.e., non-medical consulting services regarding customer/patient satisfaction and training non-medical personnel to become better managers or, in the alternative, cancelled on the grounds the Registrant does not and has not performed "healthcare consulting services".
- 14. By reason of the foregoing, Registrant's registration of MAKING HEALTHCARE BETTER for its current services description is false in Intl. Class 44 or not in use for the services on which it is registered and the registration is subject to cancellation and/or partial cancellation/restriction under *Section 14 and/or 18 of the Trademark Act of 1946 (15 U.S.C. § 1063)*.

WHEREFORE, Petitioner prays that this Cancellation be sustained and that Registration No. 2851773 for Registrant's trademark MAKING HEALTHCARE BETTER either be

restricted under Section 18 to reflect the services performed, or cancelled in its entirety.

The fee of \$300.00 for this Cancellation, as provided by Sections 13 and 31 of the Trademark Act of 1946 is paid by charging Petitioner's attorneys' deposit account number 501981.

Please recognize Joseph R. Dreitler and Mary R. True, both members of the Bar of the State of Ohio, as its attorneys to prosecute this Petition to Cancel and to transact all business in the Patent and Trademark Office in connection herewith. Please address all communications to: Joseph R. Dreitler, c/o Bricker & Eckler, 100 S. Third St., Columbus, OH 43215 (614) 227-2343.

Dated: May 6, 2011

Respectfully submitted,

/Joseph R. Dreitler/

Joseph R. Dreitler Mary R. True BRICKER & ECKLER 100 S. Third St. Columbus, OH 43215

Telephone: (614) 227-2343 Counsel for Petitioner

CAREFUSION CORPORATION

Attachment – 1

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being filed electronically through on-line TTAB filing systems, ESTTA on May 6, 2011.

/Joseph R. Dreitler/ Joseph R. Dreitler

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing was served via regular U.S. Mail this 6th day of May, 2011, upon the following owner of record, according to the TARR Website:

Address of Record:

George W. Einhorn 1041 W. Old Monee Road Crete, Illinois 60417-9755

Signed: /Joseph R. Dreitler/

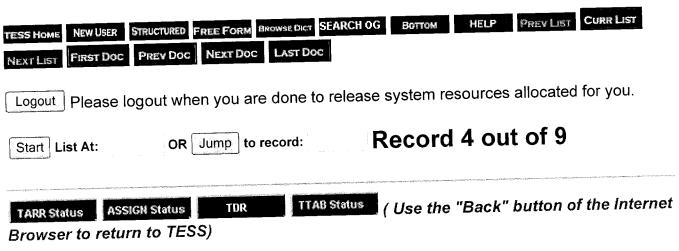
Joseph R. Dreitler



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Making Healthcare Better for Generations to Come

Word Mark

MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME

Goods and Services

IC 005. US 006 018 044 046 051 052. G & S: Antimicrobials for dermatological and medical

use, namely, solutions, creams, gels and lotions

Standard Characters

Claimed

Mark Drawing Code

(4) STANDARD CHARACTER MARK

Serial Number

77924799

Filing Date

February 1, 2010

Current Filing Basis Original Filing Basis

1B

1B

Published for Opposition

June 8, 2010

Owner

(APPLICANT) CareFusion Corporation CORPORATION DELAWARE 3750 Torrey View

Court San Diego CALIFORNIA 92130

Attorney of Record

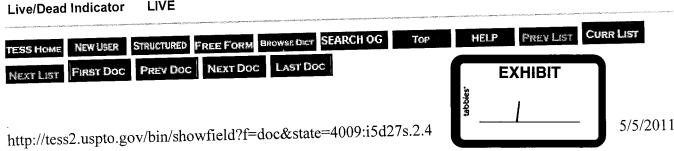
Joseph R. Dreitler

Type of Mark

TRADEMARK PRINCIPAL

Register

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Assignments on the Web > <u>Trademark Query</u>

No assignment has been recorded at the USPTO

For Serial Number: 77924799

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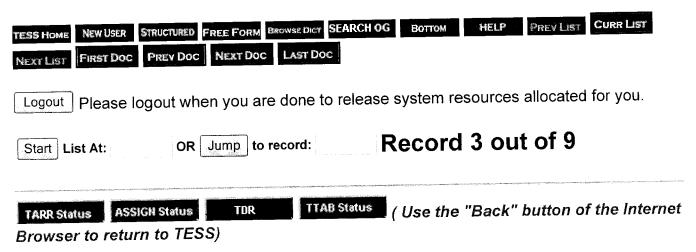
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Making Healthcare Better for Generations to Come

Word Mark MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME

Services

Goods and IC 009. US 021 023 026 036 038. G & S: Automatic medication dispensing machines and accessories therefor, namely, access controlled cabinets specially adapted for use with automatic medication dispensing machines, computer hardware, software and instructional manuals sold as a unit therewith for computerized point of use, storage, tracking and data collection; fluid flow rate meters; ammeters; computer programs for controlling and monitoring fluid flow and detecting obstructions to fluid flow in the field of intravenous and respiratory care; computer programs for capturing, storing, integrating and presenting data for patient care management; software for use at the point of care facilities, namely, critical care and ambulatory care for storage tracking of medical equipment, medications, and hospital supplies and data collection for critical care facilities; infusion systems computer servers; surgical instrument tracking software; remote controls for medical equipment, namely, infusion pumps, ventilators, and secured medication dispensing machines and inventory management systems and remote viewing software; software to integrate physiological monitoring devices and instructional manuals sold as a unit; software for analyzing physiological data and instructional manuals sold as a unit; computer software and computer hardware that enables health care establishments to enhance patient safety by verifying and documenting medical orders for patient treatment; computer software platform for documenting and accessing clinical information

Standard Characters Claimed

Mark

Drawing

(4) STANDARD CHARACTER MARK

Code

Serial Number

77924809

5/5/2011

Filing Date February 1, 2010

Current Filing Basis

Original Filing Basis

Published

June 8, 2010 for

Opposition

(APPLICANT) CareFusion Corporation CORPORATION DELAWARE 3750 Torrey View Court San Owner

Diego CALIFORNIA 92130

Attorney of Record

Joseph R. Dreitler

Type of Mark

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Register

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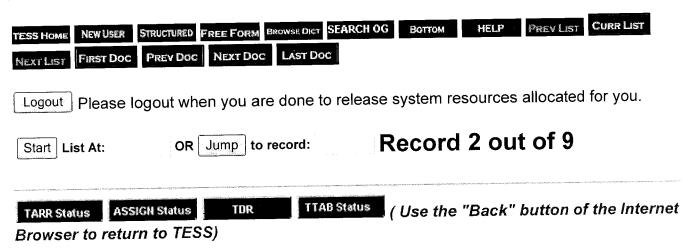
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Making Healthcare Better for Generations to Come

Word Mark MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME

Services

Goods and IC 010. US 026 039 044. G & S: Medical devices, namely, intravenous fluid monitors; medical instruments and equipment, namely, infusion pumps and controllers; medical instruments and equipment, namely, ventilators and controllers for patient care; medical apparatus, namely, clinical vital sign measurement instruments; surgical instruments for use in general surgery; medical fluid administration sets comprised primarily of tubes, valves, luer fittings, vial access devices, syringes, and IV stands; instrument sterilization units for medical instruments and for medical purposes; sleep, pulmonary and neurology related medical diagnostic machines formulated specifically for the respiratory care market; disposable, single use, sterile medical devices used in interventional and surgical procedures, namely, acute para/thoracentesis drainage procedures, bone marrow biopsies, soft tissue biopsies, lumbar puncture, mylogram, arthrogram, OB/Gyn procedures, chronic drainage procedures, and vertebral augmentation procedures; hand-held ultrasonic doppler devices for obstetric and vascular evaluation, namely, remote controls and software for use therewith, sold as a unit in the nature of remote viewing software, software to integrate physiological monitoring devices, and software for analyzing physiological data; physiological monitoring, diagnostic and screening equipment and devices for medical purposes, namely, pulmonary function testing devices and exercise physiology measurement devices; medical diagnostic and screening audiological equipment, namely, audiometers, middle-ear analyzers, otoacoustic emissions and auditory brainstem response devices; and disposable and re-usable medical supplies, namely, electrodes, needles, probes and transducers used in connection therewith; medical apparatus, namely, metered infusion pumps for intravenous patient care

Standard Characters Claimed

Mark Drawing

(4) STANDARD CHARACTER MARK

Code

Serial

77924815

Number

Filing Date February 1, 2010

Current

1B Filing Basis

Original

Filing Basis 1B

Published

for

June 8, 2010

Opposition

Owner

(APPLICANT) CareFusion Corporation CORPORATION DELAWARE 3750 Torrey View Court San

Diego CALIFÓRNIA 92130

Attorney of Record

Joseph R. Dreitler

Type of

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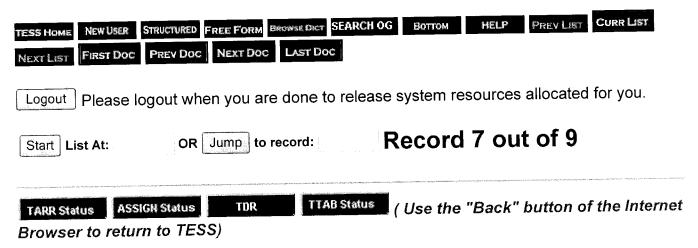
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Making Healthcare Better for Generations to Come

Word Mark

MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME

Goods and Services IC 011. US 013 021 023 031 034. G & S: Ventilators being interior environmental control

apparatus for controlling airflow in hospital rooms for critical patient care

Standard Characters

Claimed

Mark Drawing Code

(4) STANDARD CHARACTER MARK

Serial Number

77924820

Filing Date

February 1, 2010

Current Filing Basis 1B Original Filing Basis 1B

Published for

June 1, 2010

Opposition

Owner

(APPLICANT) CareFusion Corporation CORPORATION DELAWARE 3750 Torrey View Court

San Diego CALIFORNIA 92130

Attorney of Record

Joseph R. Dreitler

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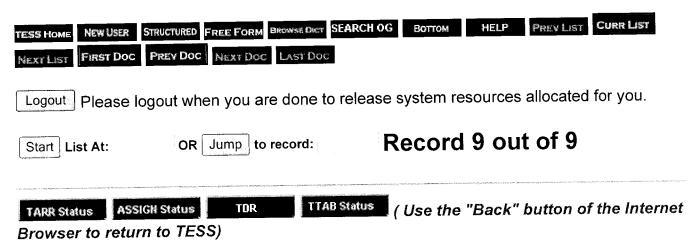
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Making Healthcare Better for Generations to Come

MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME Word Mark

IC 035. US 100 101 102. G & S: Business operation services, namely, operation of medical **Goods and Services**

care facilities for others

Standard Characters

Claimed

Mark Drawing Code

(4) STANDARD CHARACTER MARK

Serial Number

77924825

Filing Date

February 1, 2010

Current Filing Basis

Original Filing Basis

1B

Published for

November 30, 2010

Opposition

Owner

(APPLICANT) CareFusion Corporation CORPORATION DELAWARE 3750 Torrey View

Court San Diego CALIFORNIA 92130

Attorney of Record

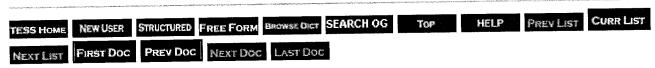
Joseph R. Dreitler SERVICE MARK

Type of Mark Register

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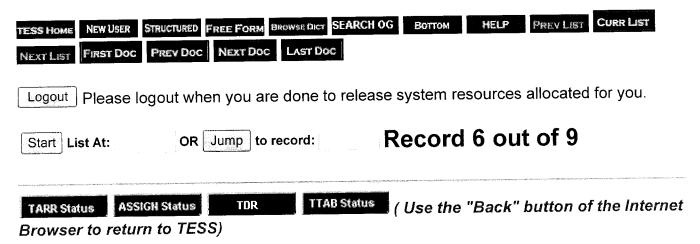
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Making Healthcare Better for Generations to Come

Word Mark

MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME

Goods and **Services**

IC 037. US 100 103 106. G & S: Installation and repair of electronic medical equipment; hospital room wiring installation for diagnostic and monitoring equipment and related structured wiring;

consulting on the installation of computer networks

Standard Characters Claimed

Mark Drawing

(4) STANDARD CHARACTER MARK

Serial Number

77924827

February 1, 2010

Filing Date

Current Filing Basis

Code

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Original Filing

1B

Basis

Published for Opposition

June 1, 2010

Owner

(APPLICANT) CareFusion Corporation CORPORATION DELAWARE 3750 Torrey View Court

San Diego CALIFORNIA 92130

Attorney of Record

Joseph R. Dreitler

Type of Mark

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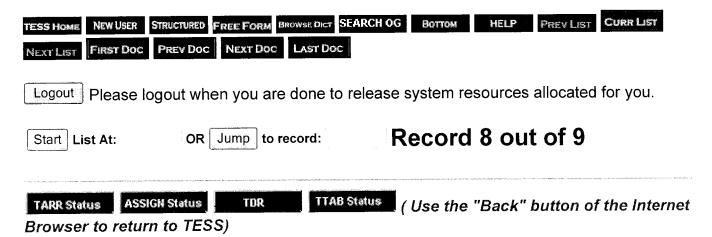
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Making Healthcare Better for Generations to Come

Word Mark

MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME

Goods and Services

IC 041. US 100 101 107. G & S: clinical education services, namely, providing mentoring, tutoring, classes, seminars and workshops in the fields of oncology, interventional procedures, malignant

pleural effusions, and vertebral augmentation, medical training and teaching

Standard Characters Claimed

Mark Drawing Code

(4) STANDARD CHARACTER MARK

Serial Number

77924831

Filing Date

February 1, 2010

Current Filing

1B

Basis

Original Filing Basis

1B

Published for

or ,

Opposition

November 30, 2010

Owner

(APPLICANT) CareFusion Corporation CORPORATION DELAWARE 3750 Torrey View Court

San Diego CALIFORNIA 92130

Attorney of Record

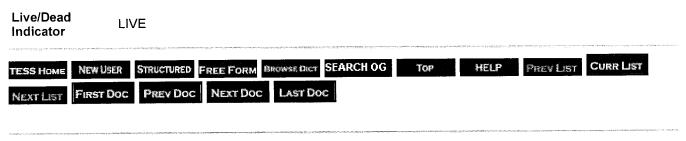
Joseph R. Dreitler

Type of Mark

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Register

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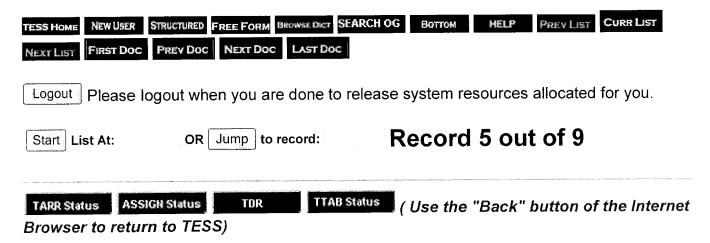
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Trademarks > Trademark Electronic Search System (TESS)

TESS was last updated on Thu May 5 04:05:45 EDT 2011



Making Healthcare Better for Generations to Come

Word Mark

MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME

Goods and Services

IC 042. US 100 101. G & S: Calibration of medical audiological equipment; pharmaceutical research services, namely, research services in connection with data collection and analysis of

pharmaceuticals

Standard Characters Claimed

Mark Drawing Code

(4) STANDARD CHARACTER MARK

Serial Number

77924837

Filing Date

February 1, 2010

Current Filing

1B

1B

Original Filing

Basis

Basis

Published for Opposition

June 1, 2010

Owner

(APPLICANT) CareFusion Corporation CORPORATION DELAWARE 3750 Torrey View Court

San Diego CALIFORNIA 92130

Attorney of Record

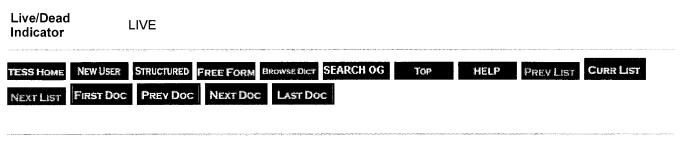
Joseph R. Dreitler

Type of Mark

SERVICE MARK

Register

PRINCIPAL





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Assignments on the Web > Trademark Query

No assignment has been recorded at the USPTO

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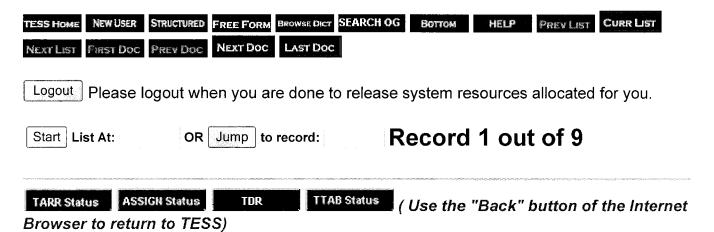
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Trademarks > Trademark Electronic Search System (TESS)

TESS was last updated on Thu May 5 04:05:45 EDT 2011



Making Healthcare Better for Generations to Come

Word Mark

MAKING HEALTHCARE BETTER FOR GENERATIONS TO COME

Goods and Services IC 044. US 100 101. G & S: Leasing and rental of medical instruments, equipment and accessories; medical services, namely, medical analysis services relating to the treatment of persons, and collection and analysis of data in medical care facilities for medical diagnostic and

treatment purposes

Standard Characters Claimed

Mark Drawing Code

(4) STANDARD CHARACTER MARK

Serial Number

77924843

Filing Date

February 1, 2010

Current Filing Basis

1B

Original Filing

Basis

1B

Owner

(APPLICANT) CareFusion Corporation CORPORATION DELAWARE 3750 Torrey View Court San

Diego CALIFORNIA 92130

Attorney of Record

Joseph R. Dreitler

Type of Mark

SERVICE MARK

Register

PRINCIPAL

Live/Dead

Indicator LIVE

TESS HOME NEW USER STRUCTURED FREE FORM BROWSE DICT SEARCH OG TOP HELP PREV LIST CURR LIST

NEXT LIST FIRST DOC PREV DOC NEXT DOC LAST DOC

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Assignments on the Web > <u>Trademark Query</u>

No assignment has been recorded at the USPTO

For Serial Number: 77924843

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UNITED STATES TRADEMARK EXAMINING OPERATIONS PATENT AND TRADEMARK OFFICE

In Re the Application of:

:

Applicant: CareFusion Corporation

Mark:

MAKING HEALTHCARE

BETTER FOR GENERATIONS

TO COME

Trademark Law Office: 110

Serial No: 77/924843

Examining Attorney: Daniel Capshaw

Filed:

February 1, 2010

DECLARATION OF LARRY E. BOGGS

- 1. I am a retired employee of the F.B.I. have been employed from February 1958 until retiring January 1994.
 - 2. I was a licensed Private Investigator in the State of Nevada from 1994 until 2006.
- 3. I was a licensed Private Investigator in the State of Arizona from October 1997 October 2003.
- 4. I have been a licensed Private Investigator in the State of Florida since February 2005.
- 5. I was retained by counsel for the Applicant to obtain information about the owner of U.S. trademark registration number 2851773 for Making Healthcare Better for "healthcare consulting services, which is owned by George Einhorn, Crete, IL.
- 6. I located George W. Einhorn who resides at 1041 W. Old Monee Rd. Crete, II 60417-9755, telephone 708-672-9371 and spoke with him on the telephone. Mr. Einhorn stated the following about his business:

Einhorn is a consultant. His company is called **Making Healthcare Better.** He has no employees and works from his home. He provides this service to hospitals and clinics. He works mostly in Indiana and Illinois. Einhorn said he provides non-medical consulting services, such as obtaining information about patience satisfaction and healthcare delivery and satisfaction. He also conducts courses for



non medical staff on how to become better managers. Einhorn stated that he is not a physician nor does he teach classes or consult on medical issues.

- 7. I have checked various telephone directories and listings and determined there is no phone listing for any company called Making Better Healthcare, nor is there an internet website.
- 8. Attached is the specimen of use that Mr. Einhorn filed for purposes of renewing his trademark registration of No. 2,851,773.

I declare under penalty of perjury that the foregoing statements are true to the best of my knowledge.

april 13, 2011

Date

Larry E. Doggs

Attach - 1

Einhorn Associates

Making Healthcare Better®

26820 S. Balmoral Woods Drive

Crete, Illinois 60417 Phone: (708) 672-9371 Cell: (708) 704-1342

e-mail: <u>gweinhorn@comcast.net</u> Tax I. D. 360-46-9595

Bill To:

Alexian Brothers Medical Center

c/o Kathleen Prunty

Workforce Development Learning Institute

Roncoli Center 600 Alexian Way

Elk Grove Village, IL. 60007

INVOICE

DATE: November 11, 2009 INVOICE #: 01:1031

DUE DATE: December 31, 2009

* PLEASE MAKE CHECK TO: GEORGE W. EINHORN

DESCRIPTION	QUANITY	RATE	AMOUNT
11/11/2009 Alexian Brothers Medical Center - "Managing Performance through Leadership Conversations" Class	1. hrs.	\$250.00/hr.	\$250.00
TOTAL	1.00 hrs		\$250.00*

Thank You for Your Business