

ESTTA Tracking number: **ESTTA678062**

Filing date: **06/15/2015**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE  
BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

**Notice of Opposition**

Notice is hereby given that the following party opposes registration of the indicated application.

**Opposer Information**

Name	Zendesk, Inc.
Granted to Date of previous extension	06/14/2015
Address	1019 Market St. San Francisco, CA 94103 UNITED STATES
Attorney information	Gregory S. William Danielson Legal LLC 1 Mifflin Pl. Ste. 400 Cambridge, MA 02138 UNITED STATES greg@danielsonlegal.com, tadmin@danielsonlegal.com, miguel@danielsonlegal.com Phone:6177145386

**Applicant Information**

Application No	86159783	Publication date	12/16/2014
Opposition Filing Date	06/15/2015	Opposition Period Ends	06/14/2015
Applicant	Alda, Enzo 655 Carrington Road Bethany, CT 06524 UNITED STATES		

**Goods/Services Affected by Opposition**


<p>Class 009. First Use: 2013/08/09 First Use In Commerce: 2013/08/09 All goods and services in the class are opposed, namely: Compiler software; Computer software development tools; Computer software for computer system and application development, deployment and management; Computer software for creating searchable databases of information and data; Computer software for providing an on-line database in the field of transaction processing to upload transactional data, provide statistical analysis, and produce notifications and reports; Computer software for the collection, editing, organizing, modifying, book marking, transmission, storage and sharing of data and information; Computer software for use as a data/computation modeling tool, real-time spreadsheet, database, and other means to organize and analyze information; Computer software for use as a data/computation modeling tool, real-time spreadsheet, database, and other means to organize and analyze information that may be downloaded from a global computer network; Computer software platforms for use as a data/computation modeling tool, real-time spreadsheet, database, and other means to organize and analyze information; Computer software that assists computers in deploying parallel applications and performing parallel computations; Computer software that provides real-time, integrated business management intelligence by combining information from various databases and presenting it in an easy-to-understand user interface; Computer software that provides web-based access to applications and services through a web operating system or portal in-</p>
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terface; Computer software to automate data warehousing; Downloadable cloud computer software for use as a data/computation modeling tool, real-time spreadsheet, database, and other means to organize and analyze information; Downloadable computer software for use as a data/computation modeling tool, real-time spreadsheet, database, and other means to organize and analyze information; Downloadable software for use as a data/computation modeling tool, real-time spreadsheet, database, and other means to organize and analyze information; Spreadsheet software for general use

## Grounds for Opposition

Priority and likelihood of confusion	Trademark Act section 2(d)
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## Mark Cited by Opposer as Basis for Opposition

U.S. Registration No.	3818497	Application Date	01/16/2009
Registration Date	07/13/2010	Foreign Priority Date	07/17/2008
Word Mark	ZENDESK		
Design Mark			
Description of Mark	NONE		
Goods/Services	<p>Class 009. First use: First Use: 0 First Use In Commerce: 0            [ Recorded and downloadable computer software, namely, computer software for business management, database management, customer service management and management of customer relations; software for electronic communications ] * Recorded and downloadable computer software, namely, computer software for business information and communications management, business database management, customer service management and management of customer relations all of the foregoing directed to the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; software for electronic communications within businesses and between businesses and their customers, all of the foregoing in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality *</p> <p>Class 035. First use: First Use: 0 First Use In Commerce: 0            Assistance in business management and business administration; compilation and systematization of information into computer databases; business information provided through local and global computer networks; rental of advertising space on the internet; retail store and on-line retail store services featuring computer software</p> <p>Class 038. First use: First Use: 0 First Use In Commerce: 0            Telecommunications, namely, transmission of communications, information and data through local and global computer networks; communication services, namely, transmission of voice, audio, visual images and data by local and global computer networks; rental of access time to global computer networks, namely, providing telecommunications access to databases relating to management of customer relationships</p> <p>Class 042. First use: First Use: 0 First Use In Commerce: 0            [ Computer programming; design, development and customization of computer software; rental of computer programs or applications software which enables the compilation and processing of data for central database through local and</p>		

	<p>global networks; providing temporary use of on-line non-downloadable software, namely, graphical user interface software for use in managing customer relationships ] * Computer programming in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; design, development and customization of computer software in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; rental of computer programs or applications software which enables the compilation and processing of data for central database through local and global networks directed to the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; providing temporary use of on-line non-downloadable software, namely, graphical user interface software for use in managing customer relationships, all of the foregoing in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality *</p>
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Attachments	<p>79068289#TMSN.png( bytes )  ZENSHEET-Zendesk Notice of Opposition (F 6.15.15).pdf(324143 bytes )</p>
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### Certificate of Service

The undersigned hereby certifies that a copy of this paper has been served upon all parties, at their address record by First Class Mail on this date.

Signature	/Gregory S. William/
Name	Gregory S. William
Date	06/15/2015

IN THE UNITED STATES PATENT & TRADEMARK OFFICE  
BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Zendesk, Inc.	)	
	)	
<i>Opposer,</i>	)	Serial No.: 86159783
	)	
v.	)	Opposition No.: _____
	)	
Enzo Alda,	)	
DBA Lakebolt Research,	)	
	)	
<i>Applicant</i>	)	
	)	
	)	

**NOTICE OF OPPOSITION**

Zendesk, Inc., a Delaware corporation with a business address of 1019 Market Street, San Francisco, CA 94103 (“Opposer”), believes that it will be damaged by the registration of the mark ZENSHEET, which is the subject of United States Trademark Application No. 86159783, held in the name of Enzo Alda, DBA Lakebolt Research (“Applicant”), and hereby opposes the registration of said mark, based on Sections 2(d) and 13 of the Trademark Act.

As grounds for opposition, it is alleged that:

1. Applicant seeks to register the trademark ZENSHEET, for “Compiler software; Computer software development tools; Computer software for computer system and application development, deployment and management; Computer software for creating searchable databases of information and data; Computer software for providing an on-line database in the field of transaction processing to upload transactional data, provide statistical analysis, and produce notifications and reports; Computer software for

the collection, editing, organizing, modifying, book marking, transmission, storage and sharing of data and information; Computer software for use as a data/computation modeling tool, real-time spreadsheet, database, and other means to organize and analyze information; Computer software for use as a data/computation modeling tool, real-time spreadsheet, database, and other means to organize and analyze information that may be downloaded from a global computer network; Computer software platforms for use as a data/computation modeling tool, real-time spreadsheet, database, and other means to organize and analyze information; Computer software that assists computers in deploying parallel applications and performing parallel computations; Computer software that provides real-time, integrated business management intelligence by combining information from various databases and presenting it in an easy-to-understand user interface; Computer software that provides web-based access to applications and services through a web operating system or portal interface; Computer software to automate data warehousing; Downloadable cloud computer software for use as a data/computation modeling tool, real-time spreadsheet, database, and other means to organize and analyze information; Downloadable computer software for use as a data/computation modeling tool, real-time spreadsheet, database, and other means to organize and analyze information; Downloadable software for use as a data/computation modeling tool, real-time spreadsheet, database, and other means to organize and analyze information; Spreadsheet software for general use,” in Class 9.

2. The opposed application was filed on January 8, 2014, and claims as the sole basis for registration “use in commerce” under Section 1(a) of the Trademark Act, with claimed dates of first use and first use in commerce of August 9, 2013.

3. Opposer is owner of United States Registered Extension of Protection, Reg. No. 3818497, under Section 66(a) of the Trademark Act for the mark ZENDESK, in connection with “Recorded and downloadable computer software, namely, computer software for business information and communications management, business database management, customer service management and management of customer relations all of the foregoing directed to the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; software for electronic communications within businesses and between businesses and their customers, all of the foregoing in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality,” in Class 9, “Telecommunications, namely, transmission of communications, information and data through local and global computer networks; communication services, namely, transmission of voice, audio, visual images and data by local and global computer networks; rental of access time to global computer networks, namely, providing telecommunications access to databases relating to management of customer relationships,” in Class 38, “Computer programming in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; design, development and customization of computer software in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; rental of computer programs or applications software which enables the compilation and processing of data for central database through local and global networks directed to the fields of customer support, customer relationship management, customer service, customer engagement, and

helpdesk functionality; providing temporary use of on-line non-downloadable software, namely, graphical user interface software for use in managing customer relationships, all of the foregoing in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality,” in Class 42, and “Assistance in business management and business administration; compilation and systematization of information into computer databases; business information provided through local and global computer networks; rental of advertising space on the internet; retail store and on-line retail store services featuring computer software,” in Class 35. The foregoing registration was filed based on International Registration No. 1001362 and claims Paris Convention priority to Denmark Trademark Application No. VA200802820, filed on July 17, 2008. Accordingly, Opposer’s rights in the ZENDESK mark, in connection with the aforementioned goods and services, enjoy priority as of such date. A copy of the TSDR database printout showing the current title and status of the registration for ZENDESK is attached hereto as Exhibit A.

4. Opposer, or its predecessor in interest, is the owner of common law rights accrued in the ZENDESK mark as used in connection with the above-referenced goods and services as well as additional goods and services, such rights having accrued prior to Applicant’s filing date.

5. Opposer’s goods and services as identified in the ZENDESK registration, and as may exist at common law, are closely related to and similar in nature to the goods identified in Application Serial No. 86159783. On information and belief, Opposer’s goods and services and Applicant’s goods are offered to the same or similar classes of customers through the same channels of trade.

6. Applicant's applied-for mark is substantially and confusingly similar to Opposer's registered ZENDESK trademark. Use of the applied-for mark by Applicant for the goods identified in Application Serial No. 86159783 will be likely to cause confusion, mistake, and/or deception of the relevant trade and public. Customers and potential customers are likely to believe that Applicant's goods offered under the applied-for mark emanate from, or are licensed or approved by, Opposer, when that is not the case. Such confusion, mistake, and/or deception would be a source of damage to Opposer.

7. Because Applicant's applied-for mark is likely to cause confusion with Opposer's ZENDESK mark, Applicant's mark should be refused registration under Section 2(d) of the Trademark Act.

8. If Applicant is granted a registration on the application herein opposed, it would thereby obtain a *prima facie* right to exclusive use of the applied-for mark, which would be a further source of damage to Opposer.


\*\*\*\*\*



WHEREFORE, Opposer believes that it will be damaged by registration of said mark, and prays that this Opposition be sustained, that Application Serial No. 86159783 be rejected, and that the mark applied for therein be refused registration.

Respectfully submitted,

ZENDESK, INC.

By:   
\_\_\_\_\_  
Miguel C. Danielson  
Jonathan W. Lent  
Gregory S. William  
Attorneys for Opposer  
DANIELSON LEGAL LLC  
1 Mifflin Place, Ste. 400  
Cambridge, MA 02138  
Tel.: (617) 714-5386  
Fax: (888) 742-8097

**Exhibit A**

TSDR Printout of ZENDESK Registration No. 3818497

Generated on: This page was generated by TSDR on 2015-06-15 08:13:45 EDT

Mark: ZENDESK

ZENDESK

US Serial Number: 79068289

Application Filing Date: Jan. 16, 2009

US Registration Number: 3818497

Registration Date: Jul. 13, 2010

Register: Principal

Mark Type: Trademark, Service Mark

Status: Registered. The registration date is used to determine when post-registration maintenance documents are due.

Status Date: Jul. 13, 2010

Publication Date: Mar. 23, 2010

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## Mark Information

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Mark Literal Elements: ZENDESK

Standard Character Claim: Yes. The mark consists of standard characters without claim to any particular font style, size, or color.

Mark Drawing Type: 4 - STANDARD CHARACTER MARK

Color(s) Claimed: Color is not claimed as a feature of the mark.

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## Related Properties Information

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International Registration Number: 1001362

International Registration Date: Jan. 16, 2009

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## Goods and Services

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Note: The following symbols indicate that the registrant/owner has amended the goods/services:

- Brackets [...] indicate deleted goods/services;
- Double parenthesis ((...)) identify any goods/services not claimed in a Section 15 affidavit of incontestability; and
- Asterisks \*...\* identify additional (new) wording in the goods/services.

**For:** [ Recorded and downloadable computer software, namely, computer software for business management, database management, customer service management and management of customer relations; software for electronic communications ] \* Recorded and downloadable computer software, namely, computer software for business information and communications management, business database management, customer service management and management of customer relations all of the foregoing directed to the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; software for electronic communications within businesses and between businesses and their customers, all of the foregoing in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality \*

International Class(es): 009 - Primary Class

U.S Class(es): 021, 023, 026, 036, 038

Class Status: ACTIVE

Basis: 66(a)

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**For:** Assistance in business management and business administration; compilation and systematization of information into computer databases; business information provided through local and global computer networks; rental of advertising space on the internet; retail store and on-line retail store services featuring computer software

International Class(es): 035 - Primary Class

U.S Class(es): 100, 101, 102

Class Status: ACTIVE

Basis: 66(a)

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**For:** Telecommunications, namely, transmission of communications, information and data through local and global computer networks; communication services, namely, transmission of voice, audio, visual images and data by local and global computer networks; rental of access time to global computer networks, namely, providing telecommunications access to databases relating to management of customer relationships

International Class(es): 038 - Primary Class

U.S Class(es): 100, 101, 104

Class Status: ACTIVE

Basis: 66(a)

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**For:** [ Computer programming; design, development and customization of computer software; rental of computer programs or applications software which enables the compilation and processing of data for central database through local and global networks; providing temporary use of on-line non-downloadable software, namely, graphical user interface software for use in managing customer relationships ] \* Computer programming in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; design, development and customization of computer software in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; rental of computer programs or applications software which enables the compilation and processing of data for central database through local

and global networks directed to the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; providing temporary use of on-line non-downloadable software, namely, graphical user interface software for use in managing customer relationships, all of the foregoing in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality \*

**International Class(es):** 042 - Primary Class

**U.S Class(es):** 100, 101

**Class Status:** ACTIVE

**Basis:** 66(a)

## Basis Information (Case Level)

**Filed Use:** No

**Currently Use:** No

**Amended Use:** No

**Filed ITU:** No

**Currently ITU:** No

**Amended ITU:** No

**Filed 44D:** No

**Currently 44D:** No

**Amended 44D:** No

**Filed 44E:** No

**Currently 44E:** No

**Amended 44E:** No

**Filed 66A:** Yes

**Currently 66A:** Yes

**Filed No Basis:** No

**Currently No Basis:** No

## Current Owner(s) Information

**Owner Name:** Zendesk, Inc.

**Owner Address:** 107 South Street, #3A  
Boston, MA 02111  
UNITED STATES

**Legal Entity Type:** CORPORATION

**State or Country Where Organized:** DELAWARE

## Attorney/Correspondence Information

### Attorney of Record

**Attorney Name:** Miguel Danielson

**Docket Number:** ZEN-601 US

**Attorney Primary Email Address:** [tmadmin@danielsonlegal.com](mailto:tmadmin@danielsonlegal.com)

**Attorney Email Authorized:** Yes

### Correspondent

**Correspondent Name/Address:** Miguel Danielson  
Danielson Legal LLC  
1 Mifflin Place, Suite 400  
Cambridge, MASSACHUSETTS 02138  
UNITED STATES

**Phone:** 617-714-5386

**Fax:** 888-742-8097

**Correspondent e-mail:** [tmadmin@danielsonlegal.com](mailto:tmadmin@danielsonlegal.com)

**Correspondent e-mail Authorized:** Yes

**Domestic Representative - Not Found**

## Prosecution History

Date	Description	Proceeding Number
Nov. 07, 2014	NEW REPRESENTATIVE AT IB RECEIVED	
Apr. 17, 2014	INVALIDATION REVIEWED - NO ACTION REQUIRED BY OFFICE	72589
Jul. 22, 2013	CORRECTION FROM IB ENTERED - NO REVIEW REQUIRED	68359
Jul. 20, 2013	CORRECTION TRANSACTION RECEIVED FROM IB	
Jun. 01, 2013	CHANGE OF NAME/ADDRESS REC'D FROM IB	
May 25, 2013	PARTIAL INVALIDATION OF REG EXT PROTECTION CREATED	
Feb. 12, 2013	FINAL DECISION TRANSACTION PROCESSED BY IB	
Sep. 25, 2012	AMENDMENT UNDER SECTION 7 - ISSUED	73376
Aug. 28, 2012	CASE ASSIGNED TO POST REGISTRATION PARALEGAL	73376
Aug. 27, 2012	TEAS SECTION 7 REQUEST RECEIVED	
Nov. 02, 2010	FINAL DISPOSITION NOTICE SENT TO IB	
Nov. 02, 2010	FINAL DISPOSITION PROCESSED	72589
Oct. 13, 2010	FINAL DISPOSITION NOTICE CREATED, TO BE SENT TO IB	
Jul. 16, 2010	ATTORNEY REVOKED AND/OR APPOINTED	

Jul. 16, 2010	TEAS REVOKE/APPOINT ATTORNEY RECEIVED	
Jul. 13, 2010	REGISTERED-PRINCIPAL REGISTER	
Jun. 07, 2010	EXTENSION OF TIME TO OPPOSE PROCESS - TERMINATED	
Apr. 20, 2010	EXTENSION OF TIME TO OPPOSE RECEIVED	
Mar. 23, 2010	PUBLISHED FOR OPPOSITION	
Mar. 03, 2010	NOTICE OF PUBLICATION	
Feb. 17, 2010	LAW OFFICE PUBLICATION REVIEW COMPLETED	66213
Feb. 04, 2010	ASSIGNED TO LIE	66213
Jan. 12, 2010	APPROVED FOR PUB - PRINCIPAL REGISTER	
Dec. 14, 2009	TEAS/EMAIL CORRESPONDENCE ENTERED	88889
Dec. 14, 2009	CORRESPONDENCE RECEIVED IN LAW OFFICE	88889
Dec. 14, 2009	TEAS RESPONSE TO OFFICE ACTION RECEIVED	
Sep. 18, 2009	CHANGE OF OWNER RECEIVED FROM IB	
Jul. 24, 2009	REFUSAL PROCESSED BY IB	
Jun. 16, 2009	NON-FINAL ACTION MAILED - REFUSAL SENT TO IB	
Jun. 16, 2009	REFUSAL PROCESSED BY MPU	74217
Jun. 14, 2009	NON-FINAL ACTION (IB REFUSAL) PREPARED FOR REVIEW	
Jun. 13, 2009	NON-FINAL ACTION WRITTEN	74301
Jun. 09, 2009	APPLICATION FILING RECEIPT MAILED	
Jun. 05, 2009	ASSIGNED TO EXAMINER	74301
Jun. 05, 2009	NEW APPLICATION OFFICE SUPPLIED DATA ENTERED IN TRAM	
Jun. 04, 2009	SN ASSIGNED FOR SECT 66A APPL FROM IB	

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### International Registration Information (Section 66a)

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<b>International Registration Number:</b> 1001362	<b>International Registration Date:</b> Jan. 16, 2009
<b>Priority Claimed Flag:</b> Yes	<b>Date of Section 67 Priority Claim:</b> Jul. 17, 2008
<b>Intl. Registration Status:</b> REQUEST FOR EXTENSION OF PROTECTION PROCESSED	<b>Date of International Registration Status:</b> Jun. 04, 2009
<b>Notification of Designation Date:</b> Jun. 04, 2009	<b>Date of Automatic Protection:</b> Jan. 18, 2015
<b>International Registration Renewal Date:</b> Jan. 16, 2019	
<b>First Refusal Flag:</b> Yes	

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### Maintenance Filings or Post Registration Information

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**Change in Registration:** Yes

**Amendment to a Registration/Renewal Certificate:** In the Statement, lines 4-7, "Recorded and downloadable computer software, namely, computer software for business management, database management, customer service management and management of customer relations; software for electronic communications" is deleted, and, "Recorded and downloadable computer software, namely, computer software for business information and communications management, business database management, customer service management and management of customer relations all of the foregoing directed to the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; software for electronic communications within businesses and between businesses and their customers, all of the foregoing in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality" is inserted, and, In the Statement, lines, 21-27, "Computer programming; design, development and customization of computer software; rental of computer programs or applications software which enables the compilation and processing of data for central database through local and global networks; providing temporary use of on-line non-downloadable software, namely, graphical user interface software for use in managing customer relationships" is deleted, and, "Computer programming in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; design, development and customization of computer software in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; rental of computer programs or applications software which enables the compilation and processing of data for central database through local and global networks directed to the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality; providing temporary use of on-line non-downloadable software, namely, graphical user interface software for use in managing customer relationships, all of the foregoing in the fields of customer support, customer relationship management, customer service, customer engagement, and helpdesk functionality" is inserted.

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### TM Staff and Location Information

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TM Staff Information - None

**File Location**

Current Location: POST REGISTRATION

Date in Location: Sep. 25, 2012

**Assignment Abstract Of Title Information****Summary**

Total Assignments: 2

Registrant: Zendesk, Inc.

**Assignment 1 of 2**

Conveyance: ASSIGNS THE ENTIRE INTEREST

Reel/Frame: [4064/0731](#)

Pages: 2

Date Recorded: Sep. 18, 2009

Supporting Documents: [assignment-tm-4064-0731.pdf](#)**Assignor**Name: [ZENDESK APS](#)

Execution Date: Aug. 31, 2009

Legal Entity Type: UNKNOWN

State or Country Where Organized: DENMARK

**Assignee**Name: [ZENDESK, INC.](#)

Legal Entity Type: CORPORATION OF THE STATE OF MASSACHUSETTS, USA

State or Country Where Organized: No Place Where Organized Found

Address: 107 SOUTH STREET, #3A  
BOSTON, MA 02111, UNITED STATES**Correspondent**

Correspondent Name: ZENDESK, INC.

Correspondent Address: 107 SOUTH STREET, #3A  
BOSTON, MA 02111  
UNITED STATES**Domestic Representative - Not Found****Assignment 2 of 2**

Conveyance: CHANGE OF ADDRESS

Reel/Frame: [5037/0863](#)

Pages: 2

Date Recorded: Jun. 01, 2013

Supporting Documents: [assignment-tm-5037-0863.pdf](#)**Assignor**Name: [ZENDESK, INC.](#)

Execution Date: May 07, 2013

Legal Entity Type: UNKNOWN

State or Country Where Organized: UNITED STATES

**Assignee**Name: [ZENDESK, INC.](#)

Legal Entity Type: NOT PROVIDED

State or Country Where Organized: NOT PROVIDED

Address: 989 MARKET ST. STE 300  
SAN FRANCISCO CA 94103, UNITED STATES**Correspondent**

Correspondent Name: ZENDESK, INC.

Correspondent Address: 989 MARKET ST. STE 300  
SAN FRANCISCO CA 94103  
UNITED STATES**Domestic Representative - Not Found**

**CERTIFICATE OF SERVICE**

I, Gregory S. William, hereby certify that on this 15<sup>th</sup> day of June, 2015, a true and correct copy of the foregoing NOTICE OF OPPOSITION has been served, by First Class U.S. Mail, postage prepaid, to:

Enzo Alda, DBA Lakebolt Research  
655 Carrington Road  
Bethany, CT 06524



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Gregory S. William  
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1 Mifflin Place, Ste. 400  
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Tel.: (617) 714-5386  
Fax: (888) 742-8097