

ESTTA Tracking number: **ESTTA36594**

Filing date: **06/23/2005**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Proceeding	91158016
Party	Plaintiff PROQUEST INFORMATION AND LEARNING COMPANY PROQUEST INFORMATION AND LEARNING COMPAN Y 300 N. ZEEB ROAD ANN ARBOR, MI 48103
Correspondence Address	CHRISTINA J. HIEBER FINNEGAN, HENDERSON, FARABOW, ET.AL. 901 New York Avenue, N.W. WASHINGTON, DC 20001-4413 UNITED STATES christina.hieber@finnegan.com, docketing@finnegan.com, bennetta@finnegan.com
Submission	Testimony For Plaintiff
Filer's Name	Christina J. Hieber
Filer's e-mail	christina.hieber@finnegan.com, docketing@finnegan.com, linda.mcleod@finnegan.com, david.kelly@finnegan.com, ann.bennett@finnegan.com
Signature	/Christina J. Hieber/
Date	06/23/2005
Attachments	Opposer's Rebuttal Testimony Declaration with Ex. 19 and 20.pdf (31 pages)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD**

ProQuest Information and Learning Company,)	
)	
Opposer,)	Opposition No. 91158016
)	Serial No. 78111995
v.)	Mark: INQUEST
)	
Jacques R. Island,)	
)	
Applicant.)	

**REBUTTAL TESTIMONY DECLARATION OF SCOTT HIRTH ON BEHALF OF
OPPOSER PROQUEST INFORMATION AND LEARNING COMPANY**

I, Scott Hirth, declare as follows:

1. I am Vice President Finance and Chief Financial Officer for ProQuest Information and Learning Company ("ProQuest"). I have been employed by ProQuest since 1994. I am familiar with the information industry and the education and research markets. The facts set forth in this Declaration are based on my personal knowledge and/or on business records and documents maintained by or for ProQuest and/or its parent company, ProQuest Company, in the normal course of business.

2. I submit this Declaration to further clarify the nature, uses, and functionality of certain of ProQuest's products and services in response to some of the inaccurate statements about our products and services contained in the Testimony Declaration of Applicant Jacques R. Island. Because Mr. Island's comments in his declaration focus almost exclusively on the PROQUEST online service available at www.proquest.com, this declaration also focuses on that particular service offering,

which as explained in my initial Declaration, is one of many research and learning tools offered by ProQuest under the PROQUEST mark.

3. As an initial matter, in paragraph 13 of Mr. Island's Declaration, Applicant makes an inaccurate and inapposite distinction between ProQuest's PROQUEST-branded products and services and his INQUEST software based on his uninformed belief that ProQuest does not offer the user control or physical possession of a software application. A user's ability to physically possess a hard-copy, packaged-version of software is an irrelevant distinction in today's marketplace in which downloadable and non-downloadable versions of software are ubiquitous. Whether software is purchased in packaged form from a bricks-and-mortar store or downloaded from a website, and whether it is loaded on a user's computer hard drive or remotely hosted by the vendor or a third party, cannot distinguish one software product from another. Indeed, both ENDNOTE and REFERENCE MANAGER, with which Applicant deems his INQUEST product competitive, are offered in hard-copy packaged form and in downloadable form. True and correct copies of printouts from the www.endnote.com, www.referencemanager.com, and <http://shopisi.net> websites accessed on June 13, 2005 listing the purchase options for the ENDNOTE and REFERENCE MANAGER products, are attached as Exhibit 19.

4. At their core, all of ProQuest's products and services are software applications that are available in both hard-copy and online formats. As a result, ProQuest's software applications are integral of the marketing of its products and services. These software applications not only contain databases featuring information from a variety of sources, but also contain tools that allow users to access and search that information and to control and manage the research data they collect.

5. Some of ProQuest's PROQUEST products are available on CD-ROMs that are provided to and installed on the computer systems of those who purchase them. The CD-ROMs contain software applications to run, access, and search databases and to download and print research results, as well as proprietary content including abstracts and indexes and full-text or image databases. Although purchased on a subscription basis and used under license from ProQuest, once purchased the CD-ROMs are controlled by and become the property of the subscriber. Those who continue to subscribe receive updates, but those who terminate their subscriptions are allowed to keep the CD-ROMs they purchased, with the only exception being CD-ROMs containing the images of publications that we require be returned to us if a subscription is terminated.

6. Subscribers to and users of ProQuest's online services, in addition to having the right to access and search the content available via the various PROQUEST-branded online services, also receive rights to use the various software applications ProQuest has designed to be used with and integrated into its online services. These software applications facilitate the user's control over their research experience by providing tools that not only make searching easier, but also allow users to manage and manipulate their research data in a variety of ways and to store their research results. ProQuest does not rely on third-party software applications to manage the collected data. Rather, ProQuest offers its own set of proprietary software tools to PROQUEST users, which are essential to the viability of our products and services. For example, in addition to allowing users to generate and download reports of bibliographic citations to third-party software applications, the software applications available to users of the PROQUEST online service allow users to report research results via email, including

citation lists and articles. With respect to citations, the user can format citations into various bibliographic styles. Users may also create a "My Research" summary web page that the user of PROQUEST online services can edit with comments and download to their computer or email to themselves or someone else. When emailing documents, the user can include a message up to 700 characters long. With the My Research summary feature, the user can create a web page containing customized results that can be edited and downloaded to the user's computer or emailed as an HTML file. The user can manage their research results by adding and deleting articles. The user can also add any comments and explanations the user wishes to include in the customizable fields available on the My Research page. The customizable fields are unlimited in size, such that the user has the ability to type and save their entire research paper directly in their My Research page if they desire. In addition, once saved and downloaded, a user's My Research web page is in their complete control and can be edited and used however the user wants, including copying and pasting content from the page into a word-processing or citation program or compiling it in a spreadsheet or database creation program. Training materials and reference guides discussing the various options users have for saving and manipulating their research data, including emailing documents and using the My Research summary, were included as part of Exhibit 3 to my initial Declaration. For ease of reference, the pertinent pages from Exhibit 3 to my initial Declaration are attached to this Rebuttal Declaration as Exhibit 20, along with printouts from the My Research page for a sample search conducted on June 13, 2005, the contents of which I have personal knowledge, showing how the emailing and web-page creation and download applications function in actual use.

I declare under penalty of perjury that the foregoing is true and correct pursuant
to 28 U.S.C. § 1746.

Dated: June 22, 2005

By: Scott Hirth
Scott Hirth

EXHIBIT 19

to

REBUTTAL TESTIMONY DECLARATION OF
SCOTT HIRTH ON BEHALF OF OPPOSER

ProQuest Information & Learning Company v. Island

Opposition No. 91158016




Purchase

[International Distributors](#)

[How to Upgrade](#)

[Reseller Resources](#)

Quick Links

- [Download Trial Version](#)
- [User Stories](#)
- [Rave Reviews](#)
- [Register Software](#)

Purchase EndNote

Check for a distributor in your country:

If you are outside the US or Canada, please check below to see if there is a licensed distributor near you. If so, contact the local distributor for pricing and ordering information. If your country is not listed, you may select the purchasing options on this page.

AUSTRALIA

In the U.S. and all other countries:

Download or purchase EndNote from a Web Store

Choose between downloadable (discounted) or packaged (regular price) product. The packaged product includes a CD and printed manual. All products include a PDF manual.

Buy EndNote® (Internet Explorer only) through the ShopISI ResearchSoft secure storefront. VISA, MasterCard and American Express credit cards accepted.

Alternatively, you can Buy EndNote (any Web browser) through the Digital River secure storefront. VISA, MasterCard, American Express, Discover, Diners Club and JCR credit cards accepted. Payment is also accepted by check, money order and wire transfer. Payment by check must be in U.S. dollars drawn on a U.S. bank.

Place your order via phone, fax or mail

Order EndNote Buy EndNote direct from Thomson ResearchSoft via phone, fax, or mail. Packaged product only. VISA, MasterCard, American Express, purchase orders and checks accepted. Payment by check must be in U.S. dollars drawn on a U.S. bank.

Other Purchasing Options...

Volume & Departmental Solutions

Contact our Sales teams to learn about opportunities for using EndNote within a group or institution.

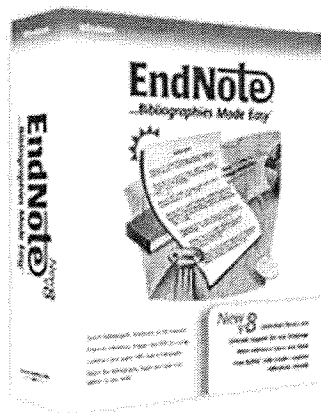
Academic Solutions in the U.S. and Canada

This page was last modified on: November 29, 2004

[Copyright](#) | [Privacy Policy](#) | [Terms of Use](#) | [Disclaimer](#)

Send questions, comments, or suggestions about this page to the [webmaster](#)

- [How To Buy](#)
- [EndNote](#)
- [ProCite](#)
- [Reference Manager](#)



EndNote

If you have a [Promotion Code](#), enter it here:

Purchase Options and Price:

Introducing EndNote 8

Used by millions of researchers, students and librarians, EndNote 8 expands easy bibliographies to any language, allows you to build libraries of any size and more. With EndNote you can search online bibliographic databases, organize references and images, and create instant bibliographies. Endnote 8 demonstrates the ongoing commitment of ISI ResearchSoft to improve core features that make EndNote an essential tool for your research, writing and publishing needs.

Add, edit and display references in any language with Unicode

EndNote is now Unicode compliant which enables you to work in languages found around the world. Both single- and double-byte characters are rendered perfectly in your EndNote library and flow through to your citations and bibliography.

Organize more with new EndNote 8 library

Now you can create EndNote libraries of any size—no more limit of 32,000 references. You can enter longer abstracts and notes—50KB or 10 pages of text in each. And we've added new reference types and fields to help cite electronic references.

Use new reference types and fields in Version 8

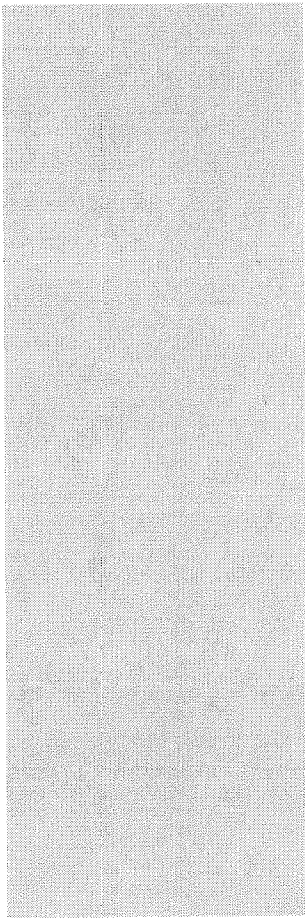
New reference types

- Electronic Journal
- Electronic Book
- Online Database
- Online Multimedia
- Conference Paper
- Classical Work
- Government Report
- Legal Rule/Regulation
- Unpublished Work

New reference fields

- Electronic Resource Number (DOI)
- Link to PDF
- Research Notes
- Access Date
- Last Modified Date
- Translated Author
- Translated Title
- Name of Database
- Database Provider
- Language

Explore new ways to use your EndNote



references:

- **New**—Preview a formatted reference list in EndNote instantly with Print Preview
- **New**—Use a new compact Search interface to locate references in EndNote.
- **New**—Go mobile with any handheld running Palm® OS and locate references easily with a new find reference function.
- Locate full text faster by connecting to your institution's online resources with OpenURL links.
- Export references in XML format for posting files to the Web and using with other XML-compatible software.
- Move EndNote references to data visualization tools—RefViz—explore research literature visually.

Discover new and updated content files

EndNote 8 expands the ways to collect data from a wide variety of online resources and to publish manuscripts. You'll find new and updated content files—430+ connection files, 1,100+ output styles, 390+ import filters and 160+ manuscript templates—in the upgrade and on the Web at www.endnote.com.

Note Macintosh Users: If you are running Mac OS 9, you may request a copy of an earlier version, EndNote 5, by providing your version 7/8 serial number to [ISI Customer Service](#). EndNote 8 libraries are not compatible with earlier versions.

To order securely online: Click on the "Add to Cart" button above.

Purchase

International Distributors

[How to Upgrade](#)[Reseller Resources](#)

Quick Links

- [Download Trial Version](#)
- [Rave Reviews](#)
- [Register Software](#)
- [Export Plug-In](#)

Purchase Reference Manager

Check for a distributor in your country:

If you are outside the US or Canada, please check below to see if there is a licensed distributor near you. If so, contact the local distributor for pricing and ordering information. If your country is not listed, you may select the purchasing options on this page.

In the U.S. and all other countries:

Download or purchase Reference Manager from a Web Store

Choose between downloadable (discounted) or packaged (regular price) product. The packaged product includes a CD and printed manual. All products include a PDF manual.

[Buy Reference Manager®](#) (Internet Explorer only) through the ShopISI ResearchSoft secure storefront. VISA, MasterCard and American Express credit cards accepted.

Alternatively, you can [buy Reference Manager](#) (any Web browser) through the Digital River secure storefront. VISA, MasterCard, American Express, Discover, Diners Club and JCR credit cards accepted. Payment is also accepted by check, money order and wire transfer. Payment by check must be in U.S. dollars drawn on a U.S. bank.

Place your order via phone, fax or mail

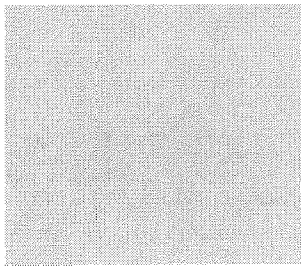
[Order Reference Manager](#) direct from Thomson ResearchSoft—Packaged product only. VISA, MasterCard, American Express, purchase orders and checks accepted. Payment by check must be in U.S. dollars drawn on a U.S. bank.

Other Purchasing Options...

Volume & Departmental Solutions

Contact our Sales teams to learn about opportunities for using Reference Manager within a group or institution.

Academic Solutions in the U.S. and Canada

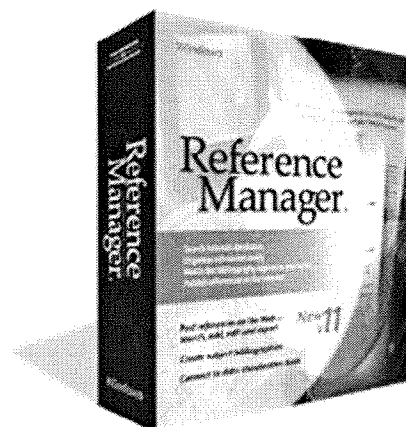


This page was last modified on: September 9, 2004

[Copyright](#) | [Privacy Policy](#) | [Terms of Use](#) | [Disclaimer](#)

Send questions, comments, or suggestions about this page to the [webmaster](#)

- [How To Buy](#)
- [EndNote](#)
- [ProCite](#)
- [Reference Manager](#)



Reference Manager

If you have a [Promotion Code](#), enter it here:

Purchase Options and Price:

Full Win Download - \$239.95

Reference Manager 11 delivers new ways to look at and use your reference collections. Whether you want to post your database to the Web, collaborate with a colleague over a network or link to full text (PDF files), Reference Manager is the center of all things reference-related. And with ISI ResearchSoft's new complementary product, RefViz™, you can now review literature in a visual landscape rather than reading each article for its content.

Reference Manager is used by researchers, students and librarians worldwide to search online bibliographic databases, organize their references and create instant bibliographies.

"It is highly recommended for anyone needing a powerful referencing tool." —Science

Online Reference Searcher

Reference Manager delivers Internet references directly to your desktop. Search ISI Web of Science, PubMed or hundreds of Internet libraries worldwide and create databases instantly. Drag and drop references between databases and save search strategies to reuse later.

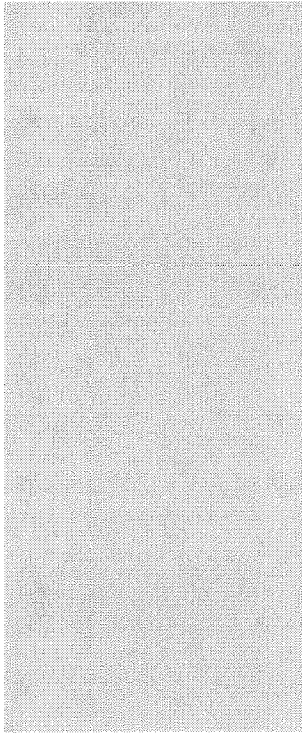
Database Manager

Organize your references easily. Create unlimited databases with no limits on the number or size of references. Customize your reference display to view any field and click-sort to re-organize a list instantly. Perform key operations across databases—search, detect duplicates and create bibliographies.

Web Publisher

Make your Reference Manager databases available in a Web environment for yourself and others to access. Colleagues with a Web browser can access your Web publisher site to search and create reference lists or export references (RIS and XML formats). Reference Manager's Web publisher even allows you and others to add and edit references via the Web browser. Reference Manager provides a simple Web publishing tool and built-in Web server so you can post up to 15 databases in seconds.

Store links to other resources—full-text articles on the Web or in PDF files



Reference Manager 11 provides specific fields in each reference for storing links to related information. Your reference collection is made virtual by linking to full-text articles, PDF files, related links and image files on either the Internet or an accessible hard drive. Everything associated with a reference is organized in your Reference Manager database.

Bibliography Builder

Watch the bibliography appear as you write in Microsoft Word. Reference Manager takes care of formatting the bibliography in hundreds of journal styles (e.g., APA, MLA, Chicago)—you can even create your own styles. Revise your manuscript as many times as needed and make complete style changes. Produce in-text citations as author-date or numbered along with a reference list or footnotes. Reference Manager stores all cited reference data in your Word document, called a traveling library. Now you can capture references directly from colleagues' papers to use in your own Reference Manager database with the new export traveling library feature.

To order securely online: Click on the "Add to Cart" button above.

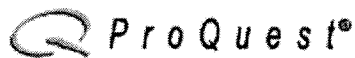
EXHIBIT 20

to

REBUTTAL TESTIMONY DECLARATION OF
SCOTT HIRTH ON BEHALF OF OPPOSER

ProQuest Information & Learning Company v. Island

Opposition No. 91158016



Basic

Advanced

Topics

Publications

 My Research
1 marked item

Interface language:

English

Databases selected: Multiple databases...

[What's new](#)

My Research

[« Back to Results](#)

- [Create your bibliography](#) to email, print, or download.
- [Email marked documents](#) with a bibliography.
- [Export citations](#) into EndNote, ProCite, RefWorks or Reference Manager.
- [Create a web page](#) with links to your articles, searches, and publications.

Marked Documents

[Recent Searches](#) | [Visited Publications](#) [Mark / Clear all](#) | [Delete unmarked items](#)

1. **ProQuest Buys ExploreLearning**
Michael Rogers. Library Journal. New York: Apr 1, 2005. Vol. 130, Iss. 6; p. 28 (1 page)

[Full text](#) [Page Image - PDF](#) [Abstract](#)

* The maximum number of documents you can save is 50.

Recent Searches

[Marked Documents](#) | [Visited Publications](#)

1. **proquest** [Set up Alert](#) [About](#) 971 results as of June 13, 2005
Database: Multiple databases...
Look for terms in: Citation and abstract
Publication type: All publication types

Visited Publications

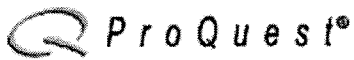
[Marked Documents](#) | [Recent Searches](#)

Visited Publications displays the publications that you have viewed during your session. To add publications:

- Enter a publication search.
- Click on publication titles to view details.
- Links to your recent searches will be included here.

Once you have items listed in your visited publication, you can create a web page with links to your publications.

[^ Back to Top](#)Copyright © 2005 ProQuest Information and Learning Company. All rights reserved. [Terms and Conditions](#)[Text-only interface](#)



[Help](#)

Basic

Advanced

Topics

Publications

My Research
1 marked item

Interface language:

English

Databases selected: Multiple databases...

[What's new](#)

Email Documents

[« Back to My Research](#)

Citation style:

- Format:
- Brief citation -citation and link
 - Document Summary -citation, indexing, abstract, and link
 - Full text or Text+Graphics -citation, indexing, abstract, full text, images, and link
 - Page/Article image - PDF (if available) -citation, indexing, abstract, attached PDF, and link

- Send email as:
- HTML (not supported by all email programs)
 - Plain text (compatible with all email programs)

Your name:

Email address: (enter a single email address)

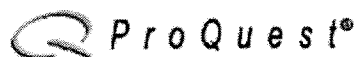
Subject:

Message:

Copyright © 2005 ProQuest Information and Learning Company. All rights reserved. [Terms and Conditions](#)

[Text-only interface](#)





Basic

Advanced

Topics

Publications

My Research
1 marked item

Interface language:

English

Databases selected: Multiple databases...

[What's new](#)

Create a Web Page

[« Back to My Research](#)

- **Download** your search summary as a web page / HTML file.
- **Email** your search summary as a web page / HTML file.
- **Edit** the information below.

Research Summary - June 13, 2005

Marked Documents

- **ProQuest Buys ExploreLearning**
Michael Rogers. Library Journal. New York: Apr 1, 2005. Vol. 130, Iss. 6; p. 28 (1 page)

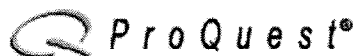
Recent Searches

- proquest
Database: Multiple databases...
Look for terms in: Citation and abstract
Publication type: All publication types

971 results as of June 13, 2005

Copyright © 2005 ProQuest Information and Learning Company. All rights reserved. [Terms and Conditions](#)

[Text-only interface](#)



Basic

Advanced

Topics

Publications

My Research
1 marked item

Interface language:

English

Databases selected: Multiple databases...

[What's new](#)

Edit Research Summary

[« Back to My Research](#)

- To **add** a document to the list, mark it from the results list. *Recent Searches and visited publications are added to the list automatically.*
- To **delete** an item from the list, simply uncheck the box.
- When you are finished, click

Research Summary - June 13, 2005

Comments...

Marked Documents

Comments...

[Remove all documents and don't show this group](#)

- ProQuest Buys ExploreLearning**
Michael Rogers. Library Journal. New York: Apr 1, 2005. Vol. 130, Iss. 6; p. 28 (1 page)

Recent Searches

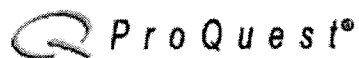
Comments...

[Remove all searches and don't show this group](#)

- proquest**
*Database: Multiple databases...
Look for terms in: Citation and abstract
Publication type: All publication types*

971 results as of June 13, 2005

- To **add** a document to the list, mark it from the results list. *Recent Searches and visited publications are added to the list automatically.*
- To **delete** an item from the list, simply uncheck the box.
- When you are finished, click



Basic

Advanced

Topics

Publications

My Research
1 marked item

Interface language:

English

Databases selected: Multiple databases...

[What's new](#)

Create a Web Page

[<< Back to My Research](#)

- **Download** your search summary as a web page / HTML file.
- **Email** your search summary as a web page / HTML file.
- **Edit** the information below.

Research Summary - June 13, 2005

This is a sample to show that full text comments can be typed here, including if the user wishes, the content of a research paper.

The text field is unlimited.

Marked Documents

- **ProQuest Buys ExploreLearning**
Michael Rogers. Library Journal. New York: Apr 1, 2005. Vol. 130, Iss. 6; p. 28 (1 page)

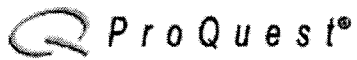
Recent Searches

- proquest
Database: Multiple databases...
Look for terms in: Citation and abstract
Publication type: All publication types

971 results as of June 13, 2005

Copyright © 2005 ProQuest Information and Learning Company. All rights reserved. [Terms and Conditions](#)

[Text-only interface](#)



[Help](#)

Basic

Advanced

Topics

Publications

My Research
1 marked item

Interface language:

English

Databases selected: Multiple databases...

[What's new](#)

Email Research Summary

Your name:

Email address:

 (enter a single email address)

Subject:

Message:

Copyright © 2005 ProQuest Information and Learning Company. All rights reserved. [Terms and Conditions](#)

[Text-only interface](#)



[Print page](#) | [Close window](#)[Contents](#) [Index](#) [Glossary](#)[Quick Reference Guides](#)[Training Resource Center](#)

SEARCH HELP



Exporting Your Marked List

If you're gathering articles for use in a paper, ProQuest provides you with an easy way to get all the information you need for a bibliography, sometimes called a list of references or a list of works cited.

You can export bibliographic information directly into ProCite, EndNote, Reference Manager or Ref Works bibliographic software, or download it as plain text (ASCII).

Follow these steps to export citations from your list for a bibliography:

1. First, make sure you're on the Marked List page.
2. Check the box next to each article you want to include in your bibliography.
3. Click the **Export** citations into EndNote, ProCite, RefWorks or Reference Manager link.
4. You see the Export Citations page. Select how to export the citations:
 1. Export directly to ProCite, EndNote, or Reference Manager
 2. Export directly to RefWorks.
 3. Download in a format compatible with ProCite, EndNote, Reference Manager, and RefWorks.
 4. Download in plain text format.
5. If you are exporting directly into ProCite, EndNote, Reference Manager, or RefWorks, follow the instructions provided by the bibliographic software application.
If you are downloading in plain text, or in a format compatible with ProCite, EndNote, Reference Manager and RefWorks, click **Save As** on the browser's File menu and save the RIS file as a text file.

RIS is a file structure used by ProCite, EndNote, Reference Manager and RefWorks to import data. The file downloaded from ProQuest is organized using this structure.

[ProQuest Technical Support](#)[Print page](#) | [Close window](#)

[Print page](#) | [Close window](#)[Contents](#) | [Index](#) | [Glossary](#)[Quick Reference Guides](#)[Training Resource Center](#)

SEARCH HELP



How to Edit My Research Summary

You can change the information displayed and saved from My Research Summary by adding comments or explanations, and removing articles, searches, or groups.

1. First, make sure you're on the Marked List page, on the My Research Summary tab.
2. Click the **Edit** the information below link.
3. You can now make the following changes:
 - **Change the section headers:** Highlight the text and type your new text.
 - **Add comments to a section:** Click on a comments box and type your text.
 - **Remove articles or searches from the summary:** Uncheck the box next to the article or search you don't want to appear in the summary.
 - **Remove an entire group from the summary:** Click the **Remove all articles and don't show this group** link at the beginning of the group.
4. Click **Update** to save your changes.

To add new articles to the page, use any of the search methods to locate the article and mark it.

ProQuest [Technical Support](#)[Print page](#) | [Close window](#)

[Print page](#) | [Close window](#)[Contents](#) | [Index](#) | [Glossary](#)[Quick Reference Guides](#)[Training Resource Center](#)

SEARCH HELP



How to Download My Research Summary

Once you've gathered links to articles and publications, as well as searches, you can download the information as a web page to share with other users, or for your own reference purposes.

1. First, make sure you're on the Marked List page, on the My Research Summary tab. If you want to [edit the page](#), use the **Edit** the information below link to add comments or explanations, and remove articles, searches, or groups.
2. Click the **Download** your research summary as a web page / HTML file link.
3. You will see a version of the My Research Summary page containing only the information below the navigation features of the ProQuest page. Click **Save As** on your browser's file menu.
4. Enter a file name for your page.
5. Make sure the format is set to Web Page (.htm or .html).
6. Navigate to the location you want to save the page.
7. Click **Save**.

Your Research Summary will be saved as an HTML page. You can edit this page, or use it as is.

ProQuest [Technical Support](#)[Print page](#) | [Close window](#)

[Print page](#) | [Close window](#)[Contents](#) [Index](#) [Glossary](#)[Quick Reference Guides](#)

SEARCH HELP

[Training Resource Center](#)

Marked List — Articles and Bibliography Tab

The Marked List lets you save articles you find useful and view details from your searches during your ProQuest session. The **Articles and Bibliography** tab lets you print a bibliography and email or export several articles at once. The **My Research Summary** tab lets you use links to articles and publications, as well as searches you have run to create web pages.

On the Articles and Bibliography tab you can:

- [Remove Articles from Your List](#)
- [View Articles in Your List](#)
- [Print Your Bibliography](#)
- [Email Articles](#)
- [Export Citation Information](#)

Because ProQuest does not keep track of your Marked List from session to session, it's a good idea to print your Marked List or download My Research Summary before you end your session. The next time you use ProQuest, your list will help you remember which articles you've already found.

Remove Articles from Your Marked List

You can choose specific articles to remove, or you can clear your entire list.

To remove specific articles: Uncheck the box next to each article you want to remove from your Marked List. Then click **Delete unmarked items**.

To remove all articles on your list: Click **Clear all on page**. This will uncheck the box next to each article. Then click **Delete unmarked items**.

View Articles in Your List

To view an article from your Marked List, click the format you'd like from the available formats, which appear below the article information. Or click the title of the article to view the best format available.

Print Your Bibliography

The **Print your bibliography** link appears just below the Articles and Bibliography tab.

You can print a copy of your Marked List as a bibliography if the computer you're using provides access to a printer.

1. Check the box next to each article you want to include in the bibliography.
2. Click the **Print** your bibliography link.

3. You see the **[Print Bibliography](#)** page. Make the appropriate selections on this form.
4. Click **Print**.

Some computers do not provide access to a printer. If you are using a computer in a public building, such as a library or school, and you have trouble printing, ask a librarian for help.

Email Articles

The **Email** marked articles link appears just below the Articles and Bibliography tab.

You can email the article to yourself or to a person who is working on a project with you or who shares the same interests.

1. Check the box next to each article you want to email.
2. Click the **Email** marked articles link.
3. You see the **[Email Articles](#)** page. Make the appropriate selections on this form.
4. Click **Send Email**. A note appears confirming that your email has been sent.

You cannot email Page Maps.

Export Citation Information

If you're gathering articles for use in a paper, ProQuest provides you with an easy way to get all the information you need for a bibliography, sometimes called a list of references or a list of works cited.

You can export bibliographic information directly into ProCite, EndNote, Reference Manager or Ref Works bibliographic software, or download it as plain text (ASCII).

Follow these steps to export citations from your list for a bibliography:

1. First, make sure you're on the Marked List page.
2. Check the box next to each article you want to include in your bibliography.
3. Click the **Export** citations into EndNote, ProCite, RefWorks or Reference Manager link.
4. You see the [Export Citations](#) page. Click on the format you want to export.

ProQuest [Technical Support](#)

[Print page](#) | [Close window](#)

[Print page](#) | [Close window](#)[Contents](#) | [Index](#) | [Glossary](#)[Quick Reference Guides](#)[Training Resource Center](#)

SEARCH HELP



My Research Summary

You can use the **My Research Summary** tab to save hypertext links to marked articles, recent searches and visited publications that you want to review later or share with friends and colleagues. These links will let ProQuest users access articles, searches and publications.

Because ProQuest must authenticate all users, you may not be able to use these links from home.

The links on the My Research Summary tab are grouped into Marked Articles, Recent Searches, and Visited Publications.

On this page you can:

- [Download My Research Summary as a Web Page / HTML File](#)
- [Email My Research Summary as a Web Page / HTML File](#)
- [Edit the Contents of My Research Summary](#)

Download My Research Summary as a Web Page / HTML File

To [download your search summary](#) as a web page, click **Download** and save the file to your hard drive.

Email My Research Summary as a Web Page / HTML File

To [email your search summary](#) as a web page, click **Email**, complete the email form, and click **Send Email**.

Edit the Contents of My Research Summary

You can change the information displayed and saved from My Research Summary by adding comments or explanations, and removing articles, searches, or groups.

1. First, make sure you're on the Marked List page, on the My Research Summary tab.
2. Click the **Edit** the information below link.
3. You see the [Edit Search Summary](#) page.
4. Make any changes to your comments, labels, or the articles, searches, and publications to include.
5. Click **Update** to save your changes.

[ProQuest Technical Support](#)[Print page](#) | [Close window](#)

My Research Summary

The My Research Summary tab of your Marked list lets you save your marked list as hypertext links to review later or share with others. To get there, click on the Marked List tab (A), then click the My Research Summary tab (B).

Use My Research Summary to:

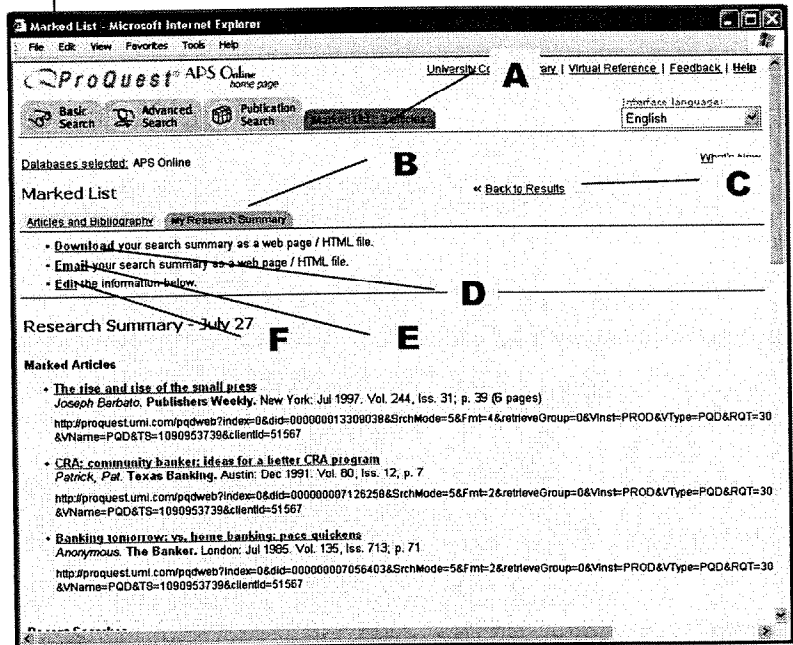
- Keep track of the research you've done for a particular session/topic.
- Share resources with group members.
- Document the research work you've done as part of an assignment.

ProQuest Links

The links will let you access articles, searches and publications and will be available to authorized ProQuest users.

Because ProQuest must authenticate all users, you may need to log in to your library to use these links from home.

To return to your results, click the **Back to Results** link (C).



Email as a Web Page / HTML File

1. Click the **Email your search summary as a web page / HTML file** link (E).

You will see the Email My Research Summary page.

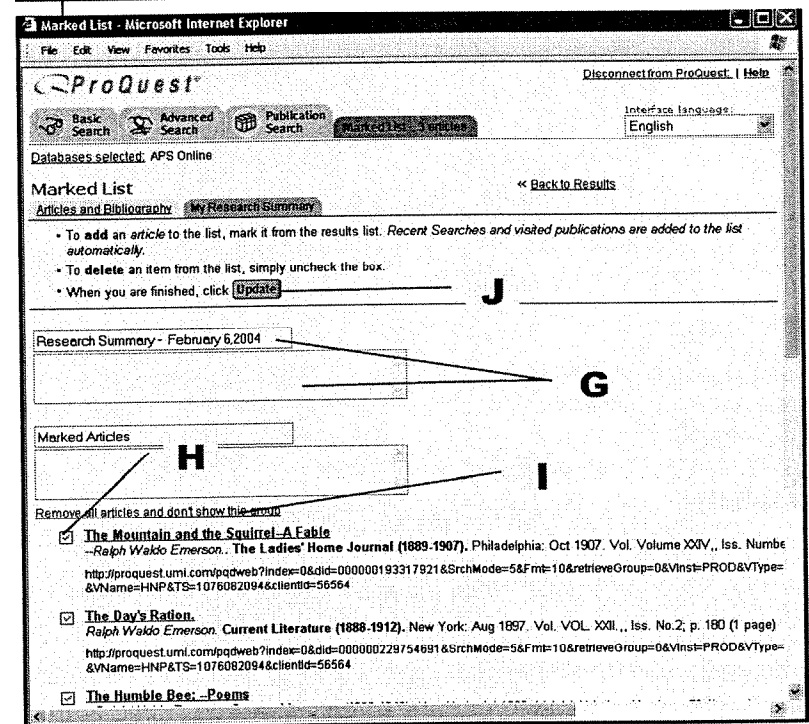
2. Enter your information and an email address.
4. Click **Send Email**.

Download to a Web Page / HTML File

1. Click the **Download your research summary as a web page / HTML file** link (D).

You will see a version of the My Research Summary page containing only the information below the navigation features of the ProQuest page, and your browser's Save As window.

2. Enter a file name for your page.
3. Make sure the format is set to Web Page (.htm or .html).
4. Navigate to the location you want to save the page.
5. Click **Save**.



Edit the Contents

You can change the information displayed and saved from My Research Summary by adding comments or explanations, and removing articles, searches, or groups.

1. Click the **Edit the information below** link (F).

You see the Edit Search Summary page.

2. Make any changes to your comments or labels (G).
3. To delete items, uncheck the box before the item (H). To delete all the items in a section, click the Remove all articles and don't show this group link (I).
4. Click **Update** (J) to save your changes.

Exporting and Printing Marked Items

The Marked List lets you save articles you find useful and view details from searches run during your ProQuest session. The Articles and Bibliography tab lets you print or save a formatted bibliography and email or export several articles at once. The My Research Summary tab lets you save your links as hypertext links you can use in web pages.

View Articles in Your List

To view an article, click the title of the article to view the best format available (A).

Print Your Bibliography

From the Marked List page you can print your bibliography in a variety of formats.

1. Delete any articles from your Marked List that you don't want to appear in your bibliography.
2. Click the **Print your bibliography** link (B).

You see the Print Bibliography page. Make the appropriate selections on this form, including the desired format (C) and the desired citation style (D).

3. Click **Print** (E).

Export or Save Your Bibliography

1. Delete any unwanted articles from your Marked List.
2. Click the **Export citations into EndNote, ProCite, RefWorks or Reference Manager** link (F).
3. You see the Export Citations page. Click on the format you want to export.

Remove Articles

To remove specific articles: Uncheck the box next to each article to remove from your Marked List (G), then click the **Delete unmarked items** link (H) to refresh the page.

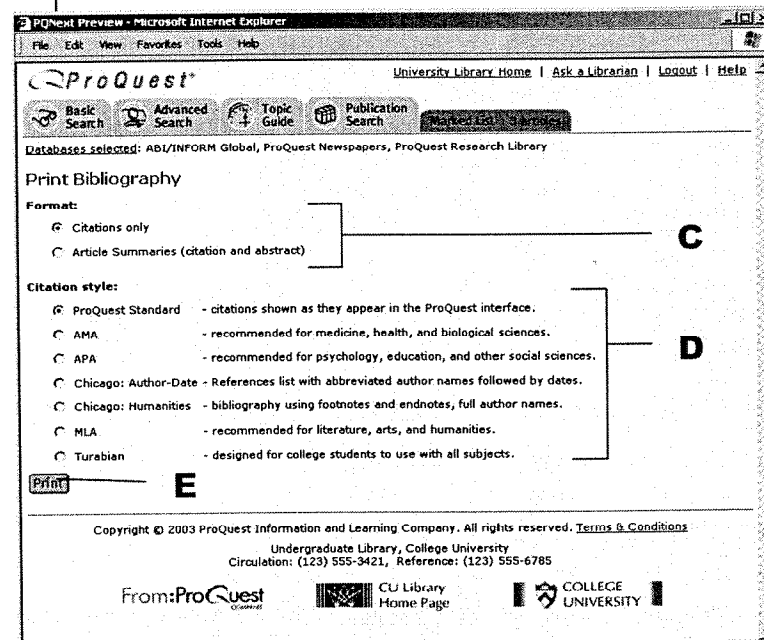
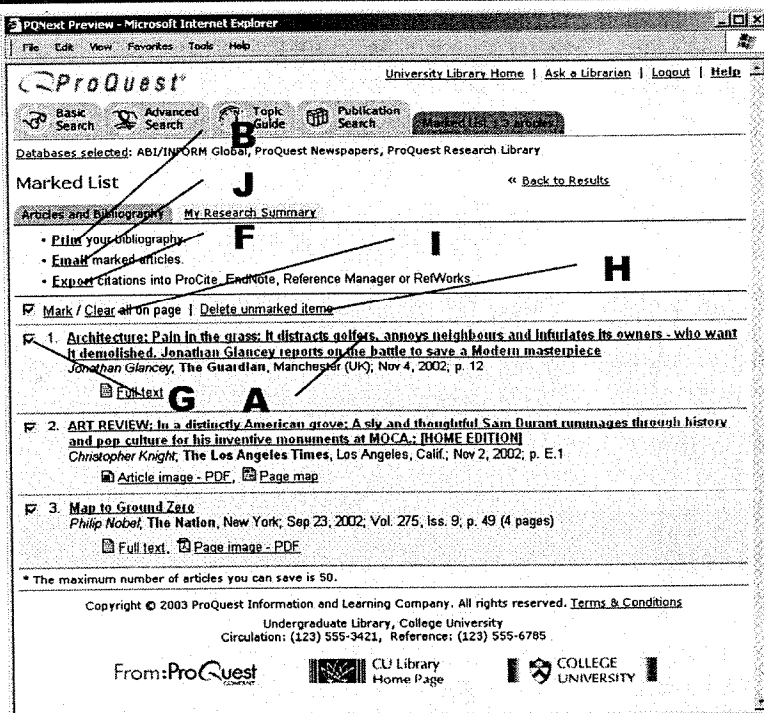
To remove all articles on your list: Click the **Clear all on page** link (I) to uncheck the boxes next to all articles. Then click the **Delete unmarked items** link (H) to refresh the page.

When you uncheck the box next to an article, it will be removed from your marked list if you click on any link or leave the page.

Email Articles or Bibliography

1. Remove any unwanted articles from your Marked List.
2. Click the **Email marked articles** link (J).

You see the Email Articles page. Make the appropriate selections on this form, including the desired format for the bibliography and articles.



When selecting an email settings, it is important to remember that not all email programs support HTML. If you are not sure what application the recipient will be using, you should select Plain text.

3. Click **Send Email**. A note appears confirming that your email has been sent.

You cannot email Page Maps or newspaper Page Images (you can email newspaper article images).

ProQuest - My Research Summary

Linking to ProQuest content using My Research Summary

In ProQuest, you can use My Research Summary to save links to marked articles, recent searches and visited publications. These links can be used in documents, Web pages and Virtual Learning Environments such as Blackboard® and WebCT®. They can be shared with colleagues and can be accessed both on and off-campus (depending on account setup).

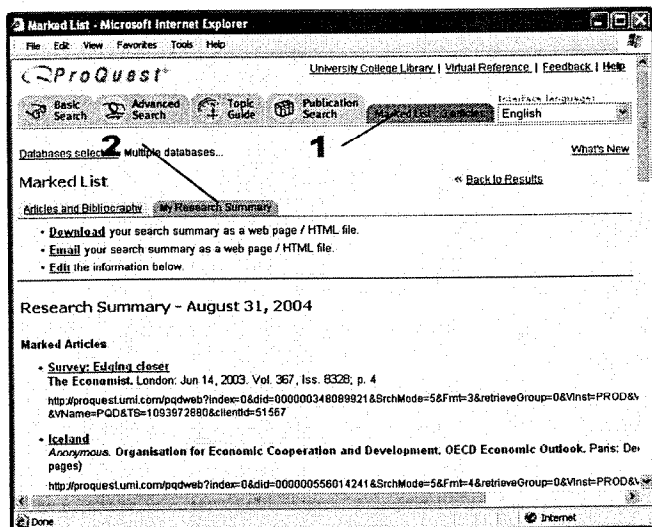
The benefits of My Research Summary

My Research Summary lets you:

- Do research in the library and view the results later
- Provide proof of research
- Do research on behalf of members of faculty and forward them links to research articles
- Build complex searches that can be re-run by yourself and others
- Keep track of your research
- Link directly to full text, text and images or PDFs
- Build links to your favourite journals for easy access
- Create assigned reading/course packs for students

Accessing My Research Summary

As you use ProQuest, mark articles, visit publications and run searches, a research summary is automatically created for you. This can be accessed at any time by clicking on the **Marked List** tab (1) at the top of the page to view the Marked List page. Then click the **My Research Summary** tab (2).



Accessing my research summary

Creating links to an entire journal collection

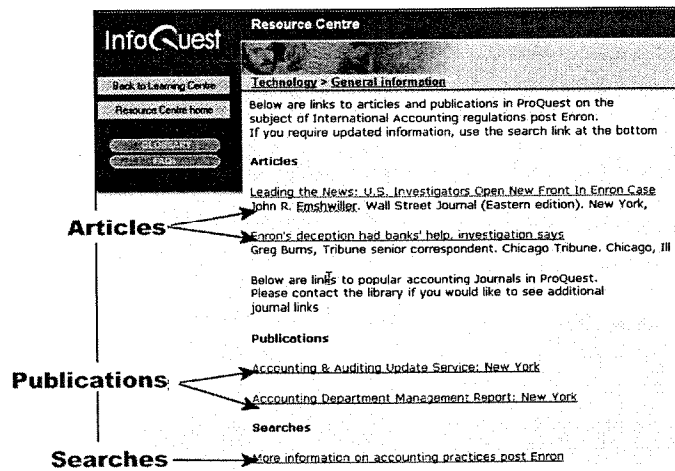
My Research Summary provides an easy method for creating individual publication level links. However, to generate publication links for your entire collection, it is best to use the Title List facility within the Databases page or use the Title List facility within the ProQuest Local Administrator. Contact your ProQuest Technical

Support team for further information.

Using links in other applications

Links can be copied from My Research Summary and used in other applications or added to Web pages. Below is an example of a Web page with links to ProQuest content including:

- Articles
- Publications
- Searches



ProQuest - My Research Summary

Creating and downloading links

When you mark articles, visit publications, or run searches, links are added to your research summary. These links can be copied and pasted into another document, or you can use the download option to create a simple web page.

Creating links to articles

Follow these steps to create a link to an article:

1. Run a search using one of the search options (Basic or Advanced).
2. Mark the article by:
 - a. Opening the article and checking the Mark Article box, or
 - b. Checking the Mark Article checkbox before the article on the Results page.
3. Continue marking articles until you have found all you want to work with. (You can mark up to 50 articles per session.)

After you have finished searching and marking articles:

4. Click the **Marked List** tab at the top of the page (1).
5. On the next page click on **My Research Summary** (2).
6. Highlight the desired link and copy and paste into your application or document (3).

Marked Articles

- **Survey: Edging closer**
The Economist, London, Jun 14, 2003, Vol. 367, Iss. 8328, p. 4
<http://proquest.umi.com/pdqweb?index=0&did=0000034009921&srchMode=5&Fmt=3&retrieveGroup=0&Vnst=PROD&&VName=PQD&TS=1093974482&clientId=51567>

3

Creating a Web page with embedded links

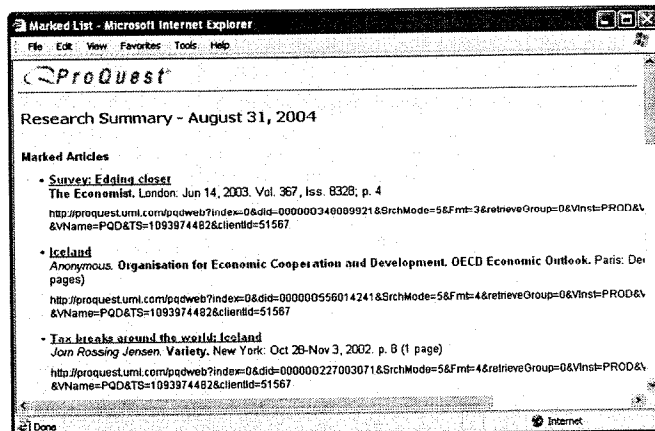
You can use the download feature in My Research Summary to create a web page with embedded links

1. Mark your articles as described previously
2. Go to the My Research Summary page.
3. Click **Download** (4).

Marked List

- **Download** your search summary as a web page / HTML file.
- **Email** your search summary as a web page / HTML file.
- **Edit** the information below.

4. You will see a page similar to the one below:



5. Selecting **Save As** from the File menu on your browser's tool bar to save the file to your hard disk.

Editing the web page

To edit the contents of your Web page and add headings and descriptive information, click on the edit link before clicking on download.

Emailing your research Summary

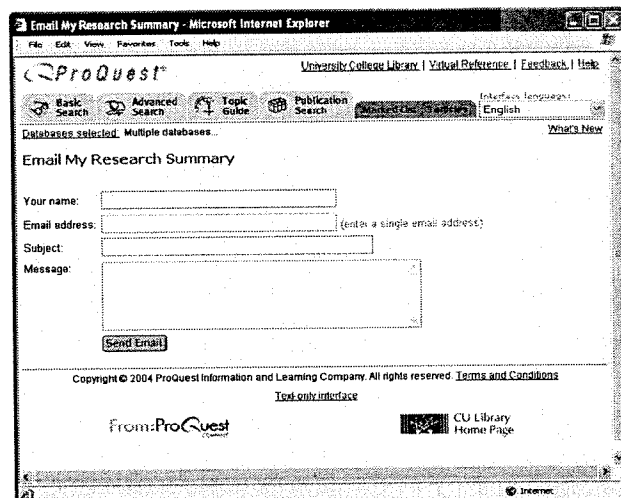
You can use the email feature in My Research Summary to email the links.

1. Mark your articles as described previously.
2. Go to the My Research Summary page.
3. Click **Email** (5).

Marked List

- **Download** your search summary as a web page / HTML file.
- **Email** your search summary as a web page / HTML file.
- **Edit** the information below.

4. You will see the email page.



5. Complete the form and click **Send Email**.

Creating links to publications and searches

Creating links to publications and searches is even easier. By simply viewing a publication or running a search, a link will automatically be created in My Research Summary.

These can be copied and used in the same way as article links

Note: You can create up to 25 publication links and 25 search links per session