

From: Spils, Carol

Sent: 3/1/2011 11:03:56 AM

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Subject: U.S. TRADEMARK APPLICATION NO. 77813409 - INTEGRATED  
PRESCRIPTION SOLUTIONS - 014025-0003 - Request for Reconsideration Denied -  
Return to TTAB - Message 1 of 5

\*\*\*\*\*

Attachment Information:

Count: 9

Files: prescription solutions.jpg, PrescrpSol.jpg,  
AmerisourceBergenHomeMedicalEquip.jpg, AmerisourceBergenPMgt..jpg,  
ArgusAdminDrugBennies.jpg, ArgusClaimsProcessing.jpg, ArgusCostContainment.jpg,  
ArgusPBM.jpg, 77813409.doc

**UNITED STATES PATENT AND TRADEMARK OFFICE (USPTO)  
OFFICE ACTION (OFFICIAL LETTER) ABOUT APPLICANT'S TRADEMARK APPLICATION**

**APPLICATION SERIAL NO.** 77813409

**MARK:** INTEGRATED PRESCRIPTION SOLUTIONS



**CORRESPONDENT ADDRESS:**

DOUGLAS Q HAHN ESQ  
STRADLING YOCCA CARLSON & RAUTH  
660 NEWPORT CENTER DRIVE SUITE 1600  
NEWPORT BEACH, CA 92660-6458

**GENERAL TRADEMARK INFORMATION:**  
<http://www.uspto.gov/main/trademarks.htm>

**APPLICANT:** Integrated Prescription Solutions, Inc.

**CORRESPONDENT'S REFERENCE/DOCKET NO:**

014025-0003

**CORRESPONDENT E-MAIL ADDRESS:**

dhahn@sycr.com

**REQUEST FOR RECONSIDERATION DENIED**

**ISSUE/MAILING DATE: 3/1/2011**

The trademark examining attorney has carefully reviewed applicant's request for reconsideration and is denying the request for the reasons stated below. *See* 37 C.F.R. §2.64(b); TMEP §§715.03(a), 715.04(a). The requirement(s) and/or refusal(s) made final in the Office action dated July 2, 2010, are maintained and continue to be final. *See* TMEP §§715.03(a), 715.04(a).

In the present case, applicant's request has not resolved all the outstanding issue(s), nor does it raise a new issue or provide any new or compelling evidence with regard to the outstanding issue(s) in the final Office action. In addition, applicant's analysis and arguments are not persuasive nor do they shed new light on the issues. Accordingly, the request is denied.

The filing of a request for reconsideration does not extend the time for filing a proper response to a final Office action or an appeal with the Trademark Trial and Appeal Board (Board), which runs from the date the final Office action was issued/mailed. *See* 37 C.F.R. §2.64(b); TMEP §§715.03, 715.03(a), (c).

If time remains in the six-month response period to the final Office action, applicant has the remainder of the response period to comply with and/or overcome any outstanding final requirement(s) and/or refusal(s) and/or to file an appeal with the Board. TMEP

§715.03(a), (c). However, if applicant has already filed a timely notice of appeal with the Board, the Board will be notified to resume the appeal when the time for responding to the final Office action has expired. *See* TMEP §715.04(a).

#### MAINTAINED - SECTION 2(d) REFUSAL – LIKELIHOOD OF CONFUSION

The refusal to register the applied-for mark is MAINTAINED because of a likelihood of confusion with the mark in U.S. Registration Nos. 3709895, 3543198, 2832357, 1917044, and 1888829, all owned by the same owner. Trademark Act Section 2(d), 15 U.S.C. §1052(d); see TMEP §§1207.01 et seq. See the previously enclosed registrations. The examining attorney has considered the applicant's arguments carefully but found them unpersuasive.

Despite Applicant's assertion that the marks are different, the proposed mark simply adds the word INTEGRATED to the literal element of the registered marks, PRESCRIPTION SOLUTIONS. The mere addition of a term to a registered mark generally does not obviate the similarity between the marks nor does it overcome a likelihood of confusion under Trademark Act Section 2(d). See *In re Chatam Int'l Inc.*, 380 F.3d 1340, 71 USPQ2d 1944 (Fed. Cir. 2004) (GASPAR'S ALE and JOSE GASPAR GOLD); *Coca-Cola Bottling Co. v. Jos. E. Seagram & Sons, Inc.*, 526 F.2d 556, 188 USPQ 105 (C.C.P.A. 1975) (BENGAL and BENGAL LANCER); *Lilly Pulitzer, Inc. v. Lilli Ann Corp.*, 376 F.2d 324, 153 USPQ 406 (C.C.P.A. 1967) (THE LILLY and LILLI ANN); *In re El Torito Rests., Inc.*, 9 USPQ2d 2002 (TTAB 1988) (MACHO and MACHO COMBOS); *In re Corning Glass Works*, 229 USPQ 65 (TTAB 1985) (CONFIRM and CONFIRMCELLS); *In re U.S. Shoe Corp.*, 229 USPQ 707 (TTAB 1985) (CAREER IMAGE and CREST CAREER IMAGES); *In re Riddle*, 225 USPQ 630 (TTAB 1985) (ACCUTUNE and RICHARD PETTY'S ACCU TUNE); *In re Cosvetic Labs., Inc.*, 202 USPQ 842 (TTAB 1979) (HEAD START and HEAD START COSVETIC); TMEP §1207.01(b)(iii). Thus, the mere addition of the term, INTEGRATED, to a registered mark, PRESCRIPTION SOLUTIONS, does not obviate the similarity between the marks nor does it overcome a likelihood of confusion under Trademark Act Section 2(d).

Concerning the design elements in the marks, when a mark consists of a word portion and a design portion, the word portion is more likely to be impressed upon a purchaser's memory and to be used in calling for the services. Therefore, the word portion is

normally accorded greater weight in determining likelihood of confusion. *In re Dakin's Miniatures, Inc.*, 59 USPQ2d 1593, 1596 (TTAB 1999); *In re Appetito Provisions Co.*, 3 USPQ2d 1553, 1554 (TTAB 1987); *Amoco Oil Co. v. Amerco, Inc.*, 192 USPQ 729, 735 (TTAB 1976); TMEP §1207.01(c)(ii).

Despite applicant's assertions that the proposed marks are different, regarding the issue of likelihood of confusion, the question is not whether people will confuse the marks, but whether the marks will confuse people into believing that the goods they identify come from the same source. *In re West Point-Pepperell, Inc.*, 468 F.2d 200, 175 USPQ 558 (C.C.P.A. 1972). For that reason, the test of likelihood of confusion is not whether the marks can be distinguished when subjected to a side-by-side comparison. The question is whether the marks create the same overall impression. *Recot, Inc. v. M.C. Becton*, 214 F.2d 1322, 54 USPQ2d 1894, 1890 (Fed. Cir. 2000); *Visual Information Inst., Inc. v. Vicon Indus. Inc.*, 209 USPQ 179 (TTAB 1980). The focus is on the recollection of the average purchaser who normally retains a general rather than specific impression of trademarks. *Chemetron Corp. v. Morris Coupling & Clamp Co.*, 203 USPQ 537 (TTAB 1979); *Sealed Air Corp. v. Scott Paper Co.*, 190 USPQ 106 (TTAB 1975); TMEP §1207.01(b).

Applicant has referenced third-party registrations for marks containing the words "PRESCRIPTION" and "SOLUTIONS" to support the argument that this wording is weak, diluted, or so widely used that it should not be afforded a broad scope of protection. The weakness or dilution of a particular mark is generally determined in the context of the number and nature of similar marks *in use in the marketplace* in connection with *similar* goods and/or services. *See Nat'l Cable Television Ass'n, Inc. v. Am. Cinema Editors, Inc.*, 937 F.2d 1572, 1579-80, 19 USPQ2d 1424, 1430 (Fed. Cir. 1991); *In re E. I. du Pont de Nemours & Co.*, 476 F.2d 1357, 1361, 177 USPQ 563, 567 (C.C.P.A. 1973).

Evidence of weakness or dilution consisting solely of third-party registrations, such as those submitted by applicant in this case, is generally entitled to little weight in determining the strength of a mark, because such registrations do not establish that the registered marks identified therein are in *actual use* in the marketplace or that consumers are accustomed to seeing them. *See AMF Inc. v. American Leisure Prods., Inc.*, 47 F.2d 1403, 1406, 177 USPQ 268, 269 (C.C.P.A. 1973); *In re Davey Prods. Pty Ltd.*, 92 USPQ2d 1198, 1204 (TTAB 2009); *In re Thor Tech, Inc.*, 90 USPQ2d 1634, 1639 (TTAB 2009); *Richardson-Vicks Inc. v. Franklin Mint Corp.*, 216 USPQ 989, 992 (TTAB 1982). Furthermore, the goods and/or services listed in the third-party registrations submitted by applicant are different from those at issue and thus do not show

that the relevant wording is commonly used in connection with the goods and/or services at issue.

Please see the attached X-Search evidence which illustrates that Applicant's proposed mark(s) and the registered marks are the only marks on the register or pending with the words "PRESCRIPTION SOLUTIONS" side-by-side or together.

Applicant states that "[a]pplicant's services are different from the services sold in connection with the cited marks." However, all of the marks identify pharmacy benefit or pharmacy related services. The services of the parties need not be identical or directly competitive to find a likelihood of confusion. See *Safety-Kleen Corp. v. Dresser Indus., Inc.*, 518 F.2d 1399, 1404, 186 USPQ 476, 480 (C.C.P.A. 1975); TMEP §1207.01(a)(i). Rather, they need only be related in some manner, or the conditions surrounding their marketing are such that they would be encountered by the same purchasers under circumstances that would give rise to the mistaken belief that the services come from a common source. In *re Total Quality Group, Inc.*, 51 USPQ2d 1474, 1476 (TTAB 1999); TMEP §1207.01(a)(i); see, e.g., *On-line Careline Inc. v. Am. Online Inc.*, 229 F.3d 1080, 1086-87, 56 USPQ2d 1471, 1475-76 (Fed. Cir. 2000); In *re Martin's Famous Pastry Shoppe, Inc.*, 748 F.2d 1565, 1566-68, 223 USPQ 1289, 1290 (Fed. Cir. 1984).

Previously attached are copies of printouts from the USPTO X-Search database, which show third-party registrations of marks used in connection with the same or similar services as those of applicant and registrant in this case. These printouts have probative value to the extent that they serve to suggest that the services listed therein, namely pre-paid health care plan services, prescription drug benefit plan services, pharmacies, and/or health care services generally, are of a kind that may emanate from a single source. In *re Infinity Broad. Corp. of Dallas*, 60 USPQ2d 1214, 1217-18 (TTAB 2001); In *re Albert Trostel & Sons Co.*, 29 USPQ2d 1783, 1785-86 (TTAB 1993); In *re Mucky Duck Mustard Co.*, 6 USPQ2d 1467, 1470 n.6 (TTAB 1988); TMEP §1207.01(d)(iii).

Please see the newly attached X-Search evidence which illustrates that the same sources provide both "administration of pre-paid health care plans" and "administration of prescription drug benefit plans." U.S. Registration Nos. 3514033 and 3136525 both provide "administration of pre-paid health care plans" as well as "administration of prescription drug benefit plans." U.S. Registration No. 3044981 includes "administration of pre-paid health care plans in the nature of *pharmacy prescription drug benefit plans*." Please see the additional attached X-Search evidence which illustrates that the same sources provide both arranging of managed care services as well as the services of the registrant. U.S. Registration Nos. 3893319, 3770308, and 3744613 provide both retail pharmacy services and arranging of managed care contractual services in the fields of home health care, durable medical equipment, and specialty pharmacy. U.S. Registration Nos. 3846363 and 3786886 provide both arranging of managed care contractual services in the fields of home health care, durable medical equipment, and specialty pharmacy and managed care services, namely, electronic processing of health

care information. U.S. Registration No. 3859940 provides both “arranging of managed care contractual services in the fields of diagnostic imaging, home health care, durable medical equipment, specialty pharmacy, diagnostic lab services, skilled nursing, and hospice care services” and “Home health care, sub-acute health care, skilled nursing care, long term health care, and hospice care services.”

Please see the attached Internet® evidence which illustrates that a wide variety of health care and pharmacy services emanate from the same sources, including the services of the registrant and applicant. For example, BIOSCRIP provides services including community pharmacies, Pharmacy Benefit Management (PBM) services, specialty pharmacy services, infusion services, home health care services, and hospice services.

Medco provides services including benefit design and management, pharmacy network management, pharmacy services, specialty pharmacy solutions, diabetes management, home healthcare product and Medicare specialties, clinical management, health solutions, as well as other services. Medco’s website states under “Specialty pharmacy solutions” that “to manage rising costs associated with specialty drug spend without compromising patient care, clients need an integrated, tailored approach to specialty benefit management across both medical and pharmacy benefits.” Under “RationalMed”, the website states “[b]y evaluating members’ integrated medical, pharmacy, lab and self reported data, RationalMed recognizes and correct gaps and errors in care that have previously gone undetected with traditional clinical management programs.”

The website for Cypresa Care states “Cypresa Care’s pharmacy and specialty healthcare services programs deliver solutions that address medical expenditures management” as well as listing services for “pharmacy benefit management,” “durable medical equipment & supplies”, and “home healthcare.” The website for Maxor Pharmacies states “Maxor Pharmacies offer services to patients at retail pharmacies, outpatient pharmacies, partnership pharmacies, and our mail order pharmacy” as well as “Maxor manages inpatient, outpatient and retail pharmacies.” The press release about Catalyst RX states “The Company’s **integrated** pharmacy benefit management services marketed under the name Catalyst RX include: claims processing, benefit design consultation, drug utilization review, formulary management, drug data analysis services and mail order services.” The company MedImpact’s website indicates that the company provides both pharmacy and health care services.

Please see the Internet® evidence listed below:

1) BioScrip

PBM Services: <http://www.bioscrip.com/Default.aspx?tabid=60>

Home health:

<http://www.bioscrip.com/OurServices/HomeHealthCareServices/tabid/314/Default.aspx>

AND

Pharmacies:

<http://www.bioscrip.com/OurServices/CommunityPharmacies/tabid/59/Default.aspx>

Cost Mgmt. Services: <http://www.bioscrip.com/ClientServices/Payers/tabid/64/Default.aspx>

- 2) Medco Health  
 Crossover list;  
[http://www.medcohealth.com/medco/corporate/home.jsp?BV\\_SessionID=@@ @0414298694.1297868665-mm406318736570@@ @&BV\\_EngineID=ccijademkljldjgcfklcgfdghdffk.0&articleID=CorpWhatWeOffer#five](http://www.medcohealth.com/medco/corporate/home.jsp?BV_SessionID=@@ @0414298694.1297868665-mm406318736570@@ @&BV_EngineID=ccijademkljldjgcfklcgfdghdffk.0&articleID=CorpWhatWeOffer#five)  
 Cost mgmt:  
[http://www.medcohealth.com/medco/corporate/home.jsp?articleID=CorpHpWhyMedco\\_Cost-Conscience](http://www.medcohealth.com/medco/corporate/home.jsp?articleID=CorpHpWhyMedco_Cost-Conscience)
- 3) Catalyst:  
<http://www.catalysthealthsolutions.com/docs/pdfs/PBMI%202007%20Survey%20Results%20Press%20Release.pdf>
- 4) MedImpact  
 Pharm. Ben. Mgmt. AND administers drug benefits plans:  
<http://www.medimpact.com/careers/faq.asp#do>
- 5) Maxor  
 Prescription benefit mgmt:  
[http://www.maxor.com/patienteducation/medication\\_compliance.pdf](http://www.maxor.com/patienteducation/medication_compliance.pdf)  
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 AND  
 Pharmacies: <http://maxor.com/pharmacy/>  
 Cost mgmt: <http://www.maxor.com/management.shtml>
- 6) Cyprus Care  
<http://www.cypresscare.com/solutions.html>
- 2) Amerisource Bergen  
 Home medical equipment:  
[http://www.amerisourcebergendrug.com/abcdrug/manufacturers/consumer\\_products/index.jsp](http://www.amerisourcebergendrug.com/abcdrug/manufacturers/consumer_products/index.jsp)  
 AND  
 Pharmacy Mgt.: <http://www.amerisourcebergendrug.com/abcdrug/>
- 7) Express Scripts  
 Pharm. Ben. Mgmt to include cost management: <http://www.express-scripts.com/services/becomeaclient/>  
 AND  
 Admin. Of a drug benefit plan: <http://www.express-scripts.com/aboutus/formularyinformation/development/formularyDevelopment.pdf>
- 8) Argus Health  
 PBMgt: <http://www.argushealth.com/overview.shtml>  
 Admin of drug bennies: <http://www.argushealth.com/careers.shtml>  
 AND  
 Claims processing: [https://www.argushealth.com/claimsproc\\_alt1.shtml](https://www.argushealth.com/claimsproc_alt1.shtml)  
  
 Cost mgmt: [https://www.argushealth.com/acctmgmt\\_alt1.shtml](https://www.argushealth.com/acctmgmt_alt1.shtml)

Applicant asserts that “[a]pplicant operates in different trade channels from the cited marks.” However, in a likelihood of confusion analysis, the comparison of the parties’ services is based on the services as they are identified in the application and registration,

without limitations or restrictions that are not reflected therein. *Hewlett-Packard Co. v. Packard Press Inc.*, 281 F.3d 1261, 1267, 62 USPQ2d 1001, 1004 (Fed. Cir. 2002); *In re Dakin's Miniatures, Inc.*, 59 USPQ2d 1593, 1595 (TTAB 1999); see TMEP §1207.01(a)(iii).

In this case, the identification set forth in the cited registration uses broad wording to describe registrant's services and does not contain any limitations as to nature, type, channels of trade or classes of purchasers. Therefore, it is presumed that the registration encompasses all services of the type described and that the services move in all normal channels of trade, and that they are available to all potential customers. See *In re Thor Tech, Inc.*, 90 USPQ2d 1634, 1638-39 (TTAB 2009); *In re Jump Designs LLC*, 80 USPQ2d 1370, 1374 (TTAB 2006); *In re Elbaum*, 211 USPQ 639, 640 (TTAB 1981); TMEP §1207.01(a)(iii).

Accordingly, the refusal to register is MAINTAINED.

/Carol Spils/  
Trademark Attorney  
United States Patent and Trademark Office  
Law Office 104  
(571)272-9226  
carol.spils@uspto.gov

"prescription solutions"[bi,ti]

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1	14	P	"prescription solutions"[bi,ti]

  

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6	77813409	20090826	V	INTEGRATED PRESCRIPTION	
8	77525715	20080718	V	PRESCRIPTIONSOLUTIONS	
9	77454251	20080422	V	PRESCRIPTION SOLUTIONS	
10	76120652	20000831	V	RX PRESCRIPTION SOLUTIONS	
11	76480296	20030106	V	ADVOCATE RX SOLUTIONS	
13	74572843	19940913	t	PRESCRIPTION SOLUTIONS	
14	74389650	19930513	t	PRESCRIPTION SOLUTIONS	



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Prescriptions Solutions is more than just a mail order pharmacy. We are a focused, collaborative, and innovative leader in the pharmacy benefit management (PBM) industry. Today, we serve more than 10 million people through our state-of-the-art mail service pharmacies and a national network of more than 64,000 community pharmacies. We manage prescription drug benefits of commercial, Medicare, and government health plans, and those of employers and unions.

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### Consumer Products



AmerisourceBergen Drug Corporation offers its customers a comprehensive consumer products program including over the counter (OTC), health and beauty care (HBC), home health care (HHC), and private label (PL). Our procurement team partners with their suppliers to ensure that the right mix of SKUs is available to our pharmacies at the right price.

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With a sole focus on the pharmacy supply chain, AmerisourceBergen Drug Corporation (ABDC) offers a variety of value-added distribution services that can increase your success in the marketplace.

Product Offerings:

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- Our Home Health Care (HHC) formulary offers the best prices on approximately 800 SKUs while our catalog features another 1,000 items including durable medical equipment, wound care, and patient aids. In total, more than 4,500 SKUs are available. Our Procurement team works with HHC suppliers to put together consumer education toolkits and monthly promotional offerings.
- AmerisourceBergen Drug Corporation provides our more than 3,800 Good Neighbor Pharmacy stores with branded products. Manufacturing partners who provide these private label products work closely with us to identify and develop product launches and promotions so that we are able to provide our retailers a comprehensive catalog with competitive items.

[http://www.amerisourcebergendrug.com/abedrug/manufacturers/consumer\\_products/index.jsp](http://www.amerisourcebergendrug.com/abedrug/manufacturers/consumer_products/index.jsp)

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## careers

Argus' associates are its greatest resource. At Argus, we pride ourselves on having a corporate culture that allows us to entice and retain the most talented individuals in today's job market. We've created a challenging environment in which you can develop your leadership skills, seize opportunities, and lend to the success of an industry-leading company.

### Who We Are

If you've ever had a prescription filled, Argus may have affected you. We work behind the scenes to provide information technology and support for the administration of pharmacy benefits. Our clients include managed care organizations, pharmacy benefits managers, government agencies, and pharmaceutical manufacturers.

### What We Do

We have solutions that help manage every aspect of prescription benefits management. Our services help members of health plans get the care that they need. We provide both the systems and the administrative backbone that are required for filling prescriptions. Argus has been helping health plans provide prescription benefits to their members for over 15 years. We are a joint venture of DST Systems, Inc., the largest mutual fund transfer agent, and Financial Holding Corporation, the holding company for Americo Life.

### Benefits

When you join the Argus team, you get not only the opportunity to apply your skills to the company's success, but also an extensive benefits package. We work hard to provide many perks to make your job both fulfilling and enjoyable.

### Corporate Benefits includes:

- Insurance
- Employer-paid medical and dental insurance for associates, and optional family coverage
- Optional vision plan
- Disability insurance

### Education and Training

- Educational assistance for college coursework
- Argus in-house training department, and access to DST's Center for Education and Development
- Computer-based training—both industry and company-specific

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## claims processing

### Overview

Superior quality claims processing is the foundation of Argus' business. With the ultimate goal of helping you improve health care for your members, Argus has combined world-class information services with the expertise of dedicated health care and technology professionals to continually improve the quality and accuracy of our claims processing service.

### Features

Argus brings a tradition of excellence to claims processing:

- Argus has been processing claims since 1986 and has quickly grown to one of the largest pharmacy claims processors in the industry—processing over 528.6 million claims last year.
- IPNS®, Argus' proprietary claims processing engine provides superior technology for our customers' needs.
- Argus has the versatility to process POS, batch electronic and paper claims.
- Argus ensures customers a reliable and secure data storage environment in the 163,000 square-foot Winchester Data Center.
- Argus offers customers the flexibility of 300,000 unique benefit plan designs.

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## client services

### Overview

Argus strives for customer satisfaction at all levels, and views client services as one of our most important solution offerings. Your Client Service team is responsible for building a long-term relationship through proactive communication and excellent service.

The Client Service team is the first point of contact for our customers. The team will work closely with you to implement clinical programs, plan design, and other pharmacy initiatives that support your day-to-day and strategic business goals. Argus uses a multi-dimensional approach—all areas of Argus support this team.

### Features

#### Dedication

In Argus' experience, a team approach for Client Services is most beneficial for providing value and meeting customer expectations. Your team will consist of an Account Manager, Pharmacy Benefit Analyst, Eligibility Coordinator and DUR Specialist to support your day-to-day operation. Your team will also include a Business Relationship Manager, Clinical Consultant and Business Project Manager to support strategic initiatives facing your organization and the industry. Your team will also include an Executive Sponsor from Argus' senior team to support the overall vision of both organizations' business objectives.

#### Communication

Your team meets to review each customer request in order to determine the best methods for achieving successful outcomes. Your Account Manager conducts weekly conference calls with you and will meet with you monthly, or every other month depending on your needs, to build relationships, review your program and work with you on various issues and projects.

Your team will meet with you quarterly to discuss new service offerings and the strategic direction of your pharmacy program. These meetings help to identify potential savings opportunities by analyzing benefit design, therapeutic class statistics, benchmark reports, and **cost containment methods**. In addition, Business Relationship Managers are geographically placed through out the United States to manage complex business objectives and to be on-site at your location to assist in managing these projects on your behalf.

[contact us for more info](#)

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## overview

“

Founded on rock solid principles, Argus is quick, agile, and determined to ensure your success. We commit our best efforts to each and every one of you. We have a great team assembled: ready, willing and able to help meet your needs. Together, let's make something great happen!

”

**Charlie Schellhorn**  
President & CEO  
Argus Health Systems, Inc.

<http://www.argushealth.com/overview.shtml>

### Are you seeking...

an innovator to help you manage trend while transparently working with you?

### Are you worried...

about leaving money on the table but not sure how much you may be forfeiting?

### Are you concerned...

that your best interests are not being met?

At Argus, we understand that health care has evolved, and your needs have changed. Combining the support of a PBM with the freedom of choice, Argus delivers you a unique and viable alternative to typical pharmacy benefits management.

We offer transparency and integrity in all our operations including fully auditable rebate contracts along with a broad range of new value-added products and services, better suited to meet your needs.

Argus embraces a philosophy that guides our every business decision—embodied by Argus' seven core [values](#).

You and your business are our focus:

### integrity through transparency

Do you want to see rebate amounts and fees related to your rebate program? Do you want to know how much money should be coming to you and when? At Argus, you can see clearly. Our rebate programs are fully auditable, and we fully disclose rebate terms and fees.

### choice

Do you have a preference about how to handle benefit design, mail order, and specialty pharmacy? With Argus, you can exercise your freedom of choice by selecting only the products and services to meet your unique requirements. Argus' systems can stand alone or be integrated—providing a total solution. We bring to the table our superior technology and consultation, but you walk away with only what is right for you.

### guardianship

Do you want to work with a pharmacy benefits administrator who has only your interests in mind? As a joint venture of DST Systems and Financial Holding Corporation, Argus is free from conflicts of interest resulting from industry ownership. We are free to work on your behalf while we continue to evolve our offerings to meet your current needs and anticipate your future requirements. Our sincere philosophy emphasizes that your interests are protected and alignment is our utmost priority.

Argus is the clear choice for your pharmacy benefit management.