THIS OPINION IS A PRECEDENT OF THE TTAB

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UNITED STATES PATENT AND TRADEMARK OFFICE

Trademark Trial and Appeal Board

Southwestern Management, Inc.
v.
Ocinomled, Ltd.
and
Emeril's Food of Love Productions, LLC

Concurrent Use Proceeding No. 94002242

Robert E. Purcell of The Law Office of Robert E. Purcell, PLLC for Southwestern Management, Inc.

Dickerson M. Downing of Crowell & Moring LLP for Ocinomled, Ltd.

Lynn S. Fruchter of Cowan, Liebowitz & Latman P.C. for Emeril's Food of Love Productions, LLC.

Before Richey, Deputy Chief Administrative Trademark Judge, and Ritchie and Masiello, Administrative Trademark Judges.

Opinion by Masiello, Administrative Trademark Judge:

In this concurrent use proceeding involving restaurant services, we find that the plaintiff/applicant Southwestern Management, Inc. ("Applicant") is not entitled to a restricted concurrent use registration in the form requested because, even in Applicant's current territory, there would be a likelihood of confusion among its mark and the excepted users' essentially identical marks.

Applicant applied to register the mark DELMONICO'S, in typed form, for "Restaurant services," in International Class 43.1 When the application was published for opposition, Ocinomled, Ltd. ("OL") and Emeril's Food of Love Productions, LLC ("EFOL") each filed a notice of opposition against registration of Applicant's mark based on their respective uses of marks including the term DELMONICO'S or DELMONICO.2 (Each of OL and EFOL are referred to herein as a "Defendant," and together they are the "Defendants.") On December 27, 2006, Applicant filed, in the EFOL opposition, a motion to amend its application to seek a concurrent use registration and for the institution of a concurrent use proceeding. Applicant filed a similar motion in the OL opposition on December 28, 2006. In those motions, Applicant consented to the entry of judgment against itself as to its right to an unrestricted registration. By an order of August 2, 2007, applicable to both oppositions, the Board accepted Applicant's amendment to its application; entered judgment against Applicant as to its right to an unrestricted registration; dismissed the two opposition proceedings; and instituted this concurrent use proceeding.

In the application, as amended, Applicant names Defendants as exceptions to its exclusive right to use the mark in commerce, and Applicant "claims exclusive right to use the mark in the area comprising all of the United States" except the following territories of Defendants:

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¹ Application Serial No. 78271067, filed July 7, 2003, alleging first use at least as early as May 15, 1998 and first use in commerce at least as early as December 31, 1998.

² OL's opposition proceeding was designated No. 91170020; EFOL's opposition proceeding was designated No. 91170155.

Concurrent Use No. 94002242

With respect to OL: a forty mile radius around the Empire State

Building in New York;

With respect to EFOL: a forty mile radius around the Superdome in

New Orleans, Louisiana, and a forty mile radius around the Stratosphere in Las

Vegas, Nevada.

Both Defendants filed statements under 37 C.F.R. § 2.99(d)(2) denying that

OL, for its part, also denied that its own rights were limited to the territory ascribed

Applicant had the right to use its mark in the territory claimed in the application.

to it in the application. EFOL raised, as "affirmative defenses," the allegation that

Applicant did not adopt the mark DELMONICO'S in good faith, and that Applicant

"does not own valid rights" in that mark.

I. The record.

The record includes the file of the involved application and the following testimony and evidence.

A. <u>Applicant's evidence</u>.

Applicant has made of record the testimony depositions (with exhibits thereto) of the following witnesses:³

John William Wade II, Applicant's principal, 139 TTABVUE; 134 TTABVUE (confidential exhibits); 194 TTABVUE (OL's exhibits).

James Edward Monte, Applicant's Director of Operations, 136 and 194 TTABVUE.

Thomas Patrick O'Brien, Applicant's District Manager, 127 and 194 TTABVUE.

³ Applicant also filed a notice of reliance on July 8, 2011, 137 TTABVUE, which was stricken as untimely by Board order of January 19, 2012, 149 TTABVUE.

3

John William Wade, President of Applicant's operating subsidiaries, 138 and 135 TTABVUE.⁴

John William Wade (rebuttal testimony), 123 TTABVUE and 122, 121 TTABVUE (confidential pages).

B. OL's evidence.

OL has made of record the testimony depositions (with exhibits thereto) and excerpts of the discovery depositions of the following witnesses:

(1) Testimony.

Corrado Goglia, General Manager of OL's Delmonico's restaurant. 179, 181 TTABVUE and 180 (confidential pages).

Dennis Turcinovic, OL's Managing Partner, 182-189 TTABVUE.

Milan Licul, OL Partner, 190-193 TTABVUE.

(2) Discovery depositions.⁵

Anthony Cruz, Chief Financial Officer of Emeril's Homebase (excerpts); Exhibit L, 73 TTABVUE 126-185.

Emeril Lagasse, EFOL's principal (excerpts); Exhibit M, 73 TTABVUE 186-250.

John W. Wade, President of Applicant's operating subsidiaries (as Rule 30(b)(6) representative of Applicant) (excerpts); Exhibit N, 73 TTABVUE 251-74 TTABVUE 101.

(3) Other evidence filed under notice of reliance.

Applicant's responses to interrogatories of OL, Exhibits A, B, C, 73 TTABVUE 12-50.

⁴ We will cite the various depositions of the two Messrs. Wade as "Wade II" in the case of Applicant's principal and "Wade, Sr." or "Wade, Sr. rebuttal" in the case of the president of the operating subsidiaries.

⁵ Filed under OL's notice of reliance, 73-74 TTABVUE.

Applicant's responses to interrogatories of EFOL, Exhibits D and E, 73 TTABVUE 51-81.

EFOL's responses to interrogatories of OL, Exhibits F, G and H, 73 TTABVUE 82-104.

EFOL's responses to interrogatories of Applicant, Exhibits I, J, and K, 73 TTABVUE 105-125.

Proclamation of "Delmonico's Day" by Mayor Rudolph Giuliani, Exhibit O, 74 TTABVUE 102-103.

New York State service mark registration of design mark of OL, Exhibit O, 74 TTABVUE 104.

Published news articles, Exhibit P, 74 TTABVUE 105-143.

C. EFOL's evidence.

EFOL has made of record the testimony depositions (with exhibits thereto) and excerpts of the discovery depositions of the following witnesses:

(1) <u>Testimony</u>.

Anthony Cruz, Chief Financial Officer, Emeril's Homebase LLC, 118-120 TTABVUE.

Adam Moran, Vice President of Operations, All Seasonings, 108-109 TTABVUE.

Jay Falcon, product manager, American Express, 116-117 TTABVUE.

(2) <u>Discovery depositions</u>.

Emeril Lagasse (excerpts), EFOL's first notice of reliance, 93 TTABVUE.⁶

John W. Wade, II, Applicant's principal, EFOL's third notice of reliance, 87 TTABVUE.

 $^{^6}$ EFOL submitted excerpts of the discovery deposition of its own principal under 37 C.F.R. $\S~2.120(j)(4)$; neither of the other parties has objected.

John W. Wade, President of Applicant's operating subsidiaries (as Rule 30(b)(6) representative of Applicant) (excerpts); EFOL's second notice of reliance, 86 TTABVUE.

Milan Licul, OL's President, EFOL's fourth notice of reliance, 90 TTABVUE (redacted) and 100 TTABVUE (complete).

Corrado Goglia, General Manager of OL's Delmonico's restaurant, EFOL's fifth notice of reliance, 88 TTABVUE.

Dennis Turcinovic, OL's Managing Partner, EFOL's sixth notice of reliance, 91 TTABVUE.

Judith Choate, food writer and consultant (excerpts), 84 TTABVUE.⁷

(3) Other evidence filed under notice of reliance.

OL's responses to interrogatories and requests for admission of EFOL; EFOL's seventh notice of reliance, Exhibits A-C, 98 TTABVUE 5-162 (redacted at # 92).

Applicant's responses to interrogatories of EFOL; EFOL's seventh notice of reliance, Exhibit D, 98 TTABVUE 163-177 (redacted at # 92).

EFOL's U.S. service mark application No. 77012660; OL's U.S. service mark application No. 76577253; EFOL's eighth notice of reliance, Exhibits A and B, 89 TTABVUE 4-26.

Louisiana trade name registration certificate; Application for same; certificate of recordation of trade name; assignment of trade name; EFOL's eighth notice of reliance, Exhibit C, 89 TTABVUE 27-31.

Press notices, EFOL's ninth notice of reliance, Exhibits A, B, C, D, and E, 95 TTABVUE 11-96 TTABVUE 242.

List of telephone area codes, EFOL's ninth notice of reliance, Exhibit F, 96 TTABVUE 243-256.

Excerpts from published travel guides, EFOL's ninth notice of reliance, Exhibit G, 96 TTABVUE 257-270.

⁷ The parties stipulated to allow excerpts of this discovery deposition of a non-party to be entered into evidence, under 37 C.F.R. § 2.120(j)(2). 83 TTABVUE.

II. Evidentiary objections.

We first consider two sets of evidentiary objections filed by Applicant. The first is "Applicant's First Statement of Objections" filed on July 7, 2011 (129 TTTABVUE). The second is a motion for exclusion of certain evidence of EFOL as a sanction for discovery abuse. 133 TTABVUE (motion) and 132 TTABVUE (supporting affidavit).

A. First Statement of Objections.

EFOL included its response to Applicant's First Statement of Objections in its brief on the case (196 TTABVUE 51-55). OL did not respond to Applicant's objections.

We address first Applicant's objections to OL's evidence. We exclude from consideration the Proclamation of Delmonico's Day of Mayor Rudolph Giuliani.⁸ The document was found on the wall of OL's restaurant at the time OL purchased the business. Licul 15:13-19, 190 TTABVUE 12. This document is not an official record suitable for submission under a notice of reliance, *see* Trademark Rule 2.122(e), 37 C.F.R. § 2.122(e); and Mr. Licul could not authenticate it.

We exclude the Continental Airlines menu, Licul Exhibit 62, 202 TTABVUE 37-39, as it was requested during discovery but not produced prior to its introduction at trial. Fed. R. Civ. P. 37(c). OL's counsel stated that he had just received the document on the morning of Mr. Licul's testimony, and offered to withdraw it. Licul 85:14-15, 190 TTABVUE 75. For the same reason we exclude Licul Exhibits 50 and

7

⁸ Submitted as Exhibit O to OL's notice of reliance, 74 TTABVUE 102-103, and as Exhibit 47 under the testimony of Milan Licul, 192 TTABVUE 8.

52, 192 TTABVUE 12-14, 17-19, although they are merely print versions of online news articles already in the record.

We exclude as hearsay the statement "he told me they opened the restaurant sometime the first week of May." Licul 33:13-14, 190 TTABVUE 30.

Applicant's other objections to OL's evidence consist primarily of criticism of foundation or the personal knowledge of the witness, criticisms that go primarily to the probative weight of the evidence. The Board is able to weigh such evidence and testimony appropriately, and we see no need to exclude it outright. The certificate of occupancy, Licul Ex. 56, 192 TTABVUE 28-29, is admitted for what it shows on its face, as Mr. Licul adequately explained its provenance. News articles from publications of general circulation (Licul Exhibits 48-54, 192 TTABVUE 9-26) are admissible without authentication for what they show on their face. 37 C.F.R. § 2.122(e).

We next address Applicant's objections to EFOL's evidence and testimony. We find unpersuasive Applicant's criticisms of the testimony of Anthony Cruz as lacking in foundation and personal knowledge. As the chief financial officer, Mr. Cruz was well-positioned to know or have access to information relevant to the substance of his testimony and the documents that he identified. While not all portions of Mr. Cruz's extensive testimony are of equal probative weight, the Board is able to appropriately weigh it, and we see no need to exclude outright the testimony to which Applicant objects. We find EFOL's summary of restaurant revenues (Cruz Ex. 66, 120 TTABVUE 66-67) admissible under Fed. R. Evid. 1006;

and we find that Mr. Cruz was an appropriate witness to authenticate it. Reservation records of EFOL, Cruz Exhibits 89-94, 120 TTABVUE 142-193, are admissible as business records and summaries thereof.

The American Express transaction reports for EFOL's restaurants, Falcon Exhibits 99-102, 116 TTABVUE 66-100, 117 TTABVUE 3-128, are admissible as business records of American Express, and Jay Falcon was an appropriate witness to authenticate them. Fed. R. Evid. 803(6).

For purposes of identifying the geographic location of its customers, EFOL submitted under notice of reliance a listing of telephone area codes.⁹ The information was published online by the North American Numbering Plan Administration ("NANPA"), a private organization that operates a telephone numbering plan in which the United States and many other countries of North America participate. We find it admissible under notice of reliance as a publication of general circulation under 37 CFR § 2.122(e) and *Safer*, *Inc. v. OMS Investments*, *Inc.*, 94 USPQ2d 1031 (TTAB 2010); and we find, as suggested by EFOL, that it is within the residual exception of the hearsay rule, Fed. R. Evid. 807. As required by that rule, it has "circumstantial guarantees of trustworthiness" analogous to those of a public record: NANPA cooperates with the regulatory agencies of many nations and has a reputational interest in publishing an accurate account of its numbering system and no motive to make false entries or omit proper ones.¹⁰ The list "is offered

⁹ EFOL's 9th notice of reliance, Ex. F, 96 TTABVUE 243-256.

 $^{^{10}}$ By analogy, the justification for the hearsay exception for public records "is the assumption that a public official will perform his duty properly and the unlikelihood that he

as evidence of a material fact," *i.e.*, the geographic location of actual customers of EFOL; on this point, the evidence is a highly efficient way of identifying the states of residence of customers whose actual addresses are not in-hand, and as such it is "more probative ... than any other evidence that [EFOL] can obtain through reasonable efforts." Admitting the evidence will serve the interests of justice and the purposes of the Rules of Evidence by allowing the Board to perform the geographical analysis required by this proceeding on the basis of meaningful and objective evidence. Finally, the other parties had notice of EFOL's intention to rely upon this evidence as of November 3, 2010, more than four months prior to the first testimony depositions taken in this case, giving them ample opportunity to meet the evidence. We note, moreover, that the list of area codes is capable of being checked for accuracy by the other parties, neither of which has sought to demonstrate that any of the information in it is incorrect.

B Applicant's motion to preclude evidence as a sanction for discovery abuse.

Applicant moves the Board to preclude all evidence relating to use "by any person or entity" of the designation BAM;¹¹ and to preclude Cruz Exhibits 25, 26 and 31,

will remember details independently of the record." Notes of Advisory Committee on Proposed Rules, Rule 803, exception (8). Here, too, there is no witness who would be capable of testifying as to this lengthy list of numbers without relying on the list itself. Moreover, the evidence is objective, not subjective, in nature, as it does not reflect "matters observed" or an "evaluative report" of any person. *See id*.

¹¹ As discussed *infra*, BAM is a term associated with Defendant EFOL and its principal, Emeril Lagasse.

119 TTABVUE 151-156, 157-158, 179-184,¹² all as a sanction for EFOL's improper discovery practices. See Fed. R. Civ. P. 37(c)(1).¹³ The motion is fully briefed as between Applicant and EFOL.

(1) Evidence relating to BAM.

Applicant contends that EFOL withheld production of documents relating to the designation BAM as well as Exhibits 25, 26, and 31 until "long after the documents were requested and after discovery depositions had concluded, and sometimes after the discovery cut-off date." In document requests served on September 10, 2007, Applicant called for:

All documents referring or relating to, or evidencing any facts, circumstances, or admissions that Concurrent Users believe support any contention that Applicant is not entitled to a federal concurrent use registration based upon the concurrent use application at issue in these proceedings, including, but not limited to, a registration limited by the geographic boundaries set forth in such application.¹⁵

EFOL responded to the request as follows:

Emeril's objects to this request on the ground that it is overbroad and unduly burdensome. Emeril's further objects on the ground that it is improper under the Board's precedents. [Citations omitted.] Emeril's contends

¹² Ex. 25 is a real estate purchase contract for the premises of EFOL's New Orleans restaurant; Ex. 26 is an addendum to that agreement; and Ex. 31 is a memorandum of Eric Lindquist, CEO of Emeril's Homebase, LLC.

¹³ "If a party fails to provide information or identify a witness as required by Rule 26(a) or (e), the party is not allowed to use that information or witness to supply evidence on a motion, at a hearing, or at a trial, unless the failure was substantially justified or is harmless. ..."

¹⁴ Applicant's motion brief at 2, 133 TTABVUE 3.

¹⁵ Request no. 31, Applicant's first request for production; *see* Declaration of Robert E. Purcell, Ex. A, 132 TTABVUE 6-11.

that upon information and belief, Applicant did not adopt the mark DELMONICO'S in good faith, Applicant does not own valid rights in the mark DELMONICO'S for restaurant services, and Applicant is not entitled to exclusive rights to the mark DELMONICO'S in the geographic areas set forth in its amended Application.¹⁶

Applicant contends that any documents relating to use of the designation BAM by EFOL, Applicant, and third parties would have been responsive to its Request no. 31 and that, indeed, the request did call for them. On February 26, 2009, EFOL "served over 1000 pages of documents bearing Bates Numbers 03071 through 04265 upon [Applicant]," many of which related to the BAM designation. Such service occurred "over one month after [Emeril] Lagasse's [discovery] deposition" had occurred.¹⁷ Applicant argues that the late timing of production of these documents was "deliberate," and that Applicant was thereby deprived of the opportunity to address the late-produced documents during Mr. Lagasse's deposition.¹⁸

EFOL responds that Applicant's Request no. 31 was a "broadly worded catch-all" and "a hopelessly overbroad document request that basically sought all of Emeril's supporting evidence on every undefined issue in the case"; that EFOL's objection to it was warranted; and that Applicant never moved to compel a further response to Request no. 31.¹⁹ EFOL contends that the purportedly "late" production of the BAM documents is explained by the fact that on January 16, 2009, a week before the scheduled discovery depositions of EFOL's personnel (including Mr. Lagasse),

¹⁶ Purcell Declaration, Ex. B, 132 TTABVUE 18-30.

¹⁷ Applicant's motion brief at 4, 133 TTABVUE 5.

¹⁸ *Id.* at 5-6, 133 TTABVUE 6-7.

¹⁹ EFOL's brief in response to motion at 3-5, 140 TTABVUE 4-6.

Applicant served "a detailed set of 27 requests addressing the 'BAM' topic." EFOL states that it "served timely responses" to those requests on February 19, 2009.²⁰ EFOL points out that Applicant and its counsel knew that responses to these requests were not due until after the planned depositions; yet Applicant did not seek to reschedule the depositions; nor did it seek to take further depositions of EFOL after Applicant received EFOL's responses, even though the discovery period remained open for almost four more months, through June 5, 2009.²¹ EFOL argues that Applicant's "inability to use the 'BAM' documents at depositions was entirely the result of its own litigation strategy."²²

We agree that Applicant's Request no. 31, by its general and nonspecific nature, called upon EFOL to disclose in advance of trial the entirety of its proposed evidence in support of its case and, as such, it was an unduly burdensome request. We find that EFOL's objection to the request was substantially justified within the meaning of Fed. R. Civ. P. 37(c)(1). Time Warner Entertainment Co. v. Jones, 65 USPQ2d 1650, 1656 (TTAB 2002); British Seagull Ltd. v. Brunswick Corp., 28 USPQ2d 1197, 1201 (TTAB 1993), aff'd, Brunswick Corp. v. British Seagull Ltd., 35 F.3d 1527, 32 USPQ2d 1120 (Fed. Cir. 1994). The circumstances under which Applicant obtained the BAM documents do not warrant a sanction against EFOL.

 20 Declaration of Deborah K. Squiers, $\P\P$ 4-5, 140 TTABVUE 13-15; Purcell Declaration, Ex. C, 132 TTABVUE 31-42.

²¹ Squiers Declaration ¶6, 140 TTABVUE 13-15; EFOL's brief in response to motion at 5, 140 TTABVUE 6.

²² EFOL's brief in response to motion at 5, 140 TTABVUE 6.

(2) <u>Exhibits 25 and 26</u>.

The discovery period in this case closed on June 5, 2009. On July 29, 2009, EFOL first produced the documents that would ultimately be used as Cruz Exhibits 25 and 26, a November 1996 real estate purchase agreement and a February 1997 addendum to it. They appear to be precursors to the ultimate purchase of the real estate which, according to Applicant's brief, occurred on March 3, 1997.²³ Applicant argues that EFOL "cannot legitimately deny that it had possession, custody, or control of the documents comprising Exhibits 25 and 26," and that EFOL has no valid excuse for the late production.

EFOL contends that the documents at issue were not in the files of EFOL or its attorneys; and that EFOL ultimately obtained them from an attorney for the bank that financed the purchase transaction, whereupon EFOL promptly produced them. EFOL points out that this is the second time that Applicant has moved to strike these documents for the same reasons now urged by Applicant, and that the Board earlier denied the motion and characterized EFOL's production of the documents as a timely supplementing of its document production.²⁴ That decision of the Board was based upon an extensive evidentiary record, including declarations of Anthony Cruz and an attorney for EFOL named Mark Stein, which supported EFOL's account of the relevant events.²⁵

 $^{^{23}\,\}mathrm{Applicant's}$ motion brief at 7, 133 TTABVUE 8.

²⁴ Board order of January 14, 2010, 70 TTABVUE 5.

²⁵ 56 TTABVUE 11-26 and 41-43.

In view of the Board's previous decision on this point, we remain unpersuaded that Exhibits 25 and 26 should be excluded.

(3) Exhibit 31.

Cruz Exhibit 31 is a memorandum of Eric Lindquist, CEO of Emeril's Homebase, LLC, which EFOL "did not produce until June 29, 2010, after the discovery cut-off and less than four months before [EFOL's] trial testimony depositions."

Mr. Lindquist did not testify in this proceeding, and Applicant contends that Mr. Cruz was incapable of laying a foundation for the document or of authenticating it. Applicant points out that the document long predates the discovery phase of this proceeding, and argues that "[a]s a result of [EFOL's] failure to produce this document on a timely basis, [Applicant] was never able to ask any of [EFOL's] witnesses about it at their discovery depositions. This undeniably prejudiced Southwestern..."

EFOL contends that it produced Ex. 31 promptly after it was discovered, as a supplement to its earlier discovery production. Mr. Cruz testified knowledgeably about the provenance of the document, including the manner in which it belatedly came to light after being overlooked in earlier searches for discoverable matter. EFOL contends that Applicant has waived any objection to the authentication of the document, as the objection was not made at trial (during Mr. Cruz's testimonial deposition) when the alleged defect could be cured. We agree. *Hornby v. TJX Cos. Inc.*, 87 USPQ2d 1411, 1416 (TTAB 2008). In any event, we find Mr. Cruz's

²⁶ Applicant's motion brief at 9-10, 133 TTABVUE 10-11.

familiarity with the document and its origin and his experience in using it as a "game plan" for EFOL's business operations sufficient to qualify him to authenticate it. We also agree with EFOL that it is within the business records exception to the hearsay rule; however, by its nature there appears to be little need to read it for the truth of the matter asserted.

In sum, we deny Applicant's motion to preclude evidence relating to the designation BAM and Cruz Exhibits 25, 26, and 31.

III. The parties.

A. Applicant.

Applicant operates, through its affiliated corporations, five restaurants located in Syracuse, Albany, Utica, and Rochester (all in the state of New York); and Orlando, Florida. The restaurants specialize in "Italian food and steak," offered at moderate prices. A featured and popular menu item is a 24 oz. "Choice Center Cut Rib-eye Steak" called "Delmonico's Delmonico Steak." In 2010, this steak was offered for \$15.99. Other entrees on the same menu range in price between \$8.99 (pasta with marinara sauce) to \$19.99 (filet mignon and New York strip sirloin). Most of Applicant's signage refers to the restaurants as "Delmonico's Italian Steakhouse"; but Applicant's menus make prominent use of the designation DELMONICO'S alone, and Applicant makes regular, incidental use of DELMONICO'S alone. The restaurants are casual in ambiance. The restaurants' interior walls, the menus, and

 $^{^{27}}$ See menu at Wade II, Ex. 4, 139 TTABVUE 185-6; see also Wade, Sr. discovery dep. 245:4-8, OL's notice of reliance, Ex. N, 74 TTABVUE 23.

²⁸ Wade II, Ex. 4, 139 TTABVUE 186.

Applicant's website are decorated with caricatures, some depicting celebrities such as Frank Sinatra, Dean Martin, and Luciano Pavarotti.²⁹ Background music is "Muzak, 40's and 50's Sinatra, Tony Bennett, Dean Martin, Italian singers, Jerry Vale."³⁰ Servers "wear red mock turtlenecks and black pants or black skirts, and the hostesses wear a black skirt and a black vest and a white blouse, and ... a fedora type hat."³¹ Applicant's first restaurant, in Syracuse, opened to the public on May 16, 1998; and the previous day approximately 400 invited guests were served without charge. The restaurant opened without advance publicity.³² The restaurants in Albany, Utica, and Rochester opened in 2000, 2003 and 2005, respectively.³³ Construction of the restaurant in Orlando was nearing completion at the time of trial, and an opening was projected for April 4, 2011.³⁴

B. OL.

OL operates a restaurant under the mark DELMONICO'S at 56 Beaver Street in downtown Manhattan in a building that, for much of the twentieth century, housed a restaurant called "Delmonico's," the lore of which dates back even further. (The historic Delmonico's restaurant, according to lore, commenced business in the 1820s. It was not always located at 56 Beaver Street.) Importantly, OL does not claim to own the goodwill of the historic Delmonico's restaurant. That restaurant

²⁹ *Id.*, 139 TTABVUE 185.

³⁰ Wade, Sr. 23:22-25, 138 TTABVUE 29.

³¹ *Id.*. 22:22-23:17. 138 TTABVUE 28-29.

³² Wade II, 14:14-24, 15:18-24, 16:5-8, 139 TTABVUE 21-23.

³³ Wade, Sr. 22:5-13, 138 TTABVUE 28.

³⁴ Wade, Sr., rebuttal, 53:25-54:5, 122 TTABVUE 53-4.

closed, likely as early as 1990.³⁵ In mid-1998 a company called CIBE Beaver, LLC opened a restaurant under the mark DELMONICO'S in the premises previously occupied by the historic restaurant.³⁶ OL purchased the restaurant from CIBE Beaver, LLC in 1999, closed it for refurbishment for a few weeks, and then recommenced business under the mark DELMONICO'S.³⁷ OL has stated, "Ocinomled limits its claims to the right to use the DELMONICO'S Mark to any rights it may have acquired through CIBE Beaver, LLC and any rights Ocinomled developed through its own use of the DELMONICO'S Mark"³⁸

In operating and promoting its restaurant, OL liberally invokes a cultural connection to the historic Delmonico's restaurant. For example, OL's menu carries a number of items that, according to lore, had their origins in the historic Delmonico's, such as Lobster Newburg, Oysters Rockefeller, Baked Alaska, Eggs Benedict, Chicken à la Keene,³⁹ and Delmonico Steak.⁴⁰ It is a high-priced restaurant with a "classic and upscale" ambiance.⁴¹ A 2010 menu offers "Delmonico Steak," a boneless rib eye cut, for \$44.00. Other entrees range in price between \$28.00 (chicken à la Keene) and \$90.00 (Double Porterhouse steak and Delmonico

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³⁵ See "Off the Menu," <u>The New York Times</u>, Wednesday, May 13, 1998, p. F9, OL's notice of reliance, Ex. P, 74 TTABVUE 107-109.

³⁶ *Id.*; Turcinovic 7:9, 182 TTABVUE 10.

³⁷ Turcinovic 7:3-20, 182 TTABVUE 10.

³⁸ OL's response to Interrogatory no. 1 of EFOL's second set of interrogatories; see EFOL's seventh notice of reliance, Exhibit B, 98 TTABVUE 21-23.

³⁹ A dish that found its way into high school cafeterias under the name "Chicken à la King," probably with alterations to more than its name. *See* 181 TTABVUE 7.

⁴⁰ Goglia Ex. 2, 181 TTABVUE 6-10 (menu).

⁴¹ OL's brief at 12, 178 TTABVUE 19; Turcinovic 13:10-12, 182 TTABVUE 16.

Double Rib Chop).⁴² In the press, OL's restaurant is often associated with a clientele consisting of Wall Street financial district workers with expense accounts.⁴³

C. EFOL.

EFOL and its associated corporations operate a number of restaurants under the direction of their principal, Emeril Lagasse. Two of EFOL's restaurants operate under the mark DELMONICO. One of them, located in New Orleans, LA, is most often promoted as EMERIL'S DELMONICO but is also marked by an outdoor sign saying DELMONICO;⁴⁴ the other, located in Las Vegas, NV, is called DELMONICO STEAKHOUSE.⁴⁵ The New Orleans restaurant occupies premises that have long housed a restaurant called DELMONICO. According to lore, the restaurant was first established under that name by Anthony Commander in 1895 (supposedly with the consent of the historic Delmonico in New York City); and Mr. Commander sold the business in 1911 to Anthony LaFranca, whose family continued to own and operate the business, both directly and through ownership of various corporate vehicles. In 1997, the day before *Mardi Gras*, the restaurant closed. On March 3, 1997, Emeril, LLC purchased the business from Delmonico Restaurant, Inc., Angela

 $^{\rm 42}$ Goglia Ex. 2, 181 TTABVUE 6-10.

⁴³ See, e.g., "In a Steak Palace, a Timely Turn to Pasta," <u>The New York Times</u>, October 14, 1998, p. F9; "The 5 Stages of Wall Street Grief," <u>The New York Post</u>, October 26, 2008 (online); "Wall Street Drowns its Sorrows," <u>Financial Times</u>, November 29, 2008, p. 21; 74 TTABVUE 113-115; 118-122; 123-126.

⁴⁴ Lagasse discovery dep. 52:22-53:3, 93 TTABVUE 51-52.

⁴⁵ See Cruz Exhibits 62, 63 (press kits for the two restaurants, showing use of DELMONICO alone), 119 TTABVUE 280-120 TTABVUE 9.

LaFranca Brown and Rose Marie LaFranca Dietrich⁴⁶ (who had been operating it), and undertook extensive renovations to the building lasting more than a year. After some "soft openings" for invited guests at the end of May, 1998, the restaurant reopened to the public on June 1, 1998.⁴⁷ Emeril, LLC assigned the mark DELMONICO to EFOL effective December 9, 1999.⁴⁸ DELMONICO STEAKHOUSE opened in Las Vegas in May, 1999.⁴⁹

EFOL's New Orleans restaurant serves food described as "Classic New Orleans Creole with Modern Influences." A menu from approximately 2008 lists a "20 oz. In-House Dry Aged Bone-In Ribeye" steak at \$38.00 and an "8 oz. Filet" and a "12 oz. In-House Dry Aged New York Strip," each at \$39.00. Other entrees start at \$27.00.50 EFOL's Las Vegas restaurant describes its cuisine as "A Classic American Steakhouse with Creole influences." A menu from approximately 2005 lists a "Ribeye Steak" at \$36.00, and a "Bone In Rib Steak" at \$44.00. Other entrees range in price from \$27.00 (shrimp Scampi with linguine) to \$80.00 (Chateaubriand, for two). 51 Both restaurants boast award-winning wine lists.

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⁴⁶ EFOL's response to Interrogatory no. 11 of OL, OL's notice of reliance Ex. G, 73 TTABVUE 94-95; Cruz 66:20-22 and Ex. 27 (deed of "cash sale"), 118 TTABVUE 73, 119 TTABVUE 159-165.

⁴⁷ Cruz 94:16-19, 118 TTABVUE 101.

⁴⁸ Cruz 112:8-13 and Ex. 48 ("Confirmatory Trademark Assignment"), 118 TTABVUE 119, 119 TTABVUE 223-224.

⁴⁹ Cruz 107:7-13, 118 TTABVUE 114.

⁵⁰ Cruz Ex. 62 (press kit for New Orleans restaurant), 119 TTABVUE 280-296.

⁵¹ Cruz Ex. 63 (press kit for Las Vegas restaurant), 119 TTABVUE 297-120 TTABVUE 9.

IV. Priority among the parties.

Applicant contends that, as among the parties, it is the "first, senior user of the trademark ... in connection with restaurant services..." This asserted seniority is, in part, the basis for Applicant's claim to the lion's share of the United States as its territory. EFOL and OL vigorously dispute Applicant's claim of seniority. As we explain below, the record does not support a finding that Applicant is the senior user.

A. Applicant.

Applicant's witnesses are unanimous in testifying that Applicant's first restaurant, in Syracuse, NY, opened to the public on May 16, 1998, with a "dry run" for "friends and family" the previous day.⁵³ There is no evidence to suggest that Applicant's common law rights arose at any earlier date: the Syracuse restaurant opened without prior publicity. Wade II 16:5-8, 139 TTABVUE 23. Mr. Wade II testified that this became typical procedure: "We typically like to open without advertising so that we can work out any issues we might have with the operation, so we usually hold off on any advertising until after we open." *Id*.

B. OL.

OL's earliest claimed date of use was nearly contemporaneous with that of Applicant. Two witnesses testified that OL's predecessor commenced doing business

 $^{^{52}}$ Applicant's brief at 14, 130 TTABVUE 19.

⁵³ Wade II, 14:14-24; 17:12, 139 TTABVUE 21, 24; Monte 12:18; 13:23-14:13, 136 TTABVUE 18-20; O'Brien 14:16-21, 127 TTABVUE 20; Wade, Sr. 13:2; 13:19-23, 138 TTABVUE 19.

in May 1998.⁵⁴ However, one witness admitted that he had never dined in or entered the restaurant in May of 1998, and another admitted that his information came from second-hand sources.⁵⁵ The record includes a certificate of occupancy issued to OL's predecessor, dated March 31, 1998.⁵⁶ The opening of the restaurant was reported in the press. The New York Times of May 13, 1998 stated, "The latest version of the restaurant opened on Monday in the landmark building at 56 Beaver Street..."57 An issue of Time Out New York dated "May 7-14, 1998" states, "When the Italian owners of Bice reopen the eatery's landmarked Beaver Street location on Monday, you'll find ..."58 However, the record's earliest actual review by a critic claiming to have eaten in the restaurant is dated June 5, 1998.⁵⁹ This is sufficient evidence on which to make a finding of priority. The fact that OL's predecessor's operation was reported in the press on May 13, 1998, two days prior to Applicant's first use of its mark, demonstrates by a slim preponderance OL's priority. However, in this case the question of OL's priority is of secondary importance, because the more significant priority contest is between Applicant and EFOL.

C. <u>EFOL</u>.

Applicant has challenged the ability of EFOL's witnesses to provide first-hand testimony as to the early uses of the mark DELMONICO by EFOL's predecessor in

⁵⁴ Turcinovic 7:9, 182 TTABVUE 10; Licul 14:6-8, 190 TTABVUE 11.

⁵⁵ Turcinovic 163:13-25, 182 TTABVUE 166, Licul 34:22-35:3, 190 TTABVUE 31-32.

⁵⁶ Licul 43:8-25 and Ex. 56, 190 TTABVUE 40 and 192 TTABVUE 28-29.

⁵⁷ Licul Ex. 49, 192 TTABVUE 10-11.

⁵⁸ Licul Ex. 48, 192 TTABVUE 9.

⁵⁹ Licul Ex. Ex. 51, 192 TTABVUE 15-16.

interest. However, there is substantial first-hand testimony and other evidence relating to operations of the LaFranca sisters' DELMONICO restaurant as of dates that are earlier than Applicant's date of first use. Mr. Lagasse testified that he first heard of the restaurant in 1982, after moving to New Orleans. 60 He testified that he dined there a few times in the 1980s, when he was the chef and general manager of Commander's Palace, another New Orleans restaurant. He also testified that the LaFranca sisters approached him in 1995 to propose selling their business to him.⁶¹ The 1996 first edition of Halliday's New Orleans Food Explorer listed the LaFranca sisters' DELMONICO restaurant at pp. 7-8.62 An article of The Atlanta Constitution dated September 21, 1996 takes note of the restaurant as a going concern.⁶³ Mr. Cruz testified that he was first aware of the LaFranca sisters' DELMONICO restaurant by the "[late '80s, early '90s," and that he dined there several times between February and November, 1996.64 Mr. Cruz testified at some length regarding his involvement in 1996 in the decision to purchase the LaFranca sisters' business, his familiarity with the status of the restaurant in the New Orleans marketplace, and his belief that it was in operation under the LaFranca sisters until February 10, 1997.65

⁶⁰ Lagasse discovery dep. 7:21, 8:10, OL's notice of reliance, Ex. M, 73 TTABVUE 189, 190.

 $^{^{61}}$ Lagasse discovery dep. 6:18-7:18; 12:25-13:15, EFOL's first notice of reliance, 93 TTABVUE 12, 18-19.

⁶² EFOL's ninth notice of reliance, Ex. G, 96 TTABVUE 258-261.

⁶³ *Id.*, Ex. B, 95 TTABVUE 12-13.

⁶⁴ Cruz 369:7, 369:20-370:5, 119 TTABVUE 77.

⁶⁵ Id. 52-65, 118 TTABVUE 59-72.

Emeril, LLC's acquisition of the LaFranca sisters' business is well supported by documentary evidence and testimony of record.⁶⁶ The acquisition, which closed on March 3, 1997, clearly included the trademark and trade name DELMONICO, as shown by a separate document of the same date entitled "Sale and Assignment of Movables and Trade Name."⁶⁷ On the same date, the sellers undertook to apply for Louisiana registration of the trade name DELMONICO and executed papers to record the assignment of that trade name to Emeril, LLC.⁶⁸

In December, 1999, Emeril, LLC and its related companies transferred their trademarks to EFOL as a matter of organizational restructuring and "clean-up work." That these transfers were undertaken without a writing is not surprising in view of the closely-held nature of the entities involved. Mr. Lagasse wholly owns EFOL as well as the top-level managing entity Emeril's Homebase. Emeril's Homebase, in turn, owns the entities that own and operate the restaurants, including Emeril, LLC, which owns and operates the Delmonico Restaurant in New Orleans, and Delmonico Steakhouse LLC, which owns and operates the Delmonico Steakhouse restaurant in Las Vegas. To The transfer of the DELMONICO mark to

⁶⁶ See, e.g., Cruz Ex. 25 (purchase agreement dated November 5, 1996); Ex. 26 (addendum to the purchase agreement, dated January 22, 1997); Ex. 27 (deed of cash sale of property), 119 TTABVUE 151-165.

⁶⁷ Cruz Ex. 28, 119 TTABVUE 166-172.

⁶⁸ Cruz Exhibits 29 and 30, 119 TTABVUE 173-178.

⁶⁹ Cruz 111-113, 118 TTABVUE 118-120.

⁷⁰ Cruz 50:20-51:15; 7:15-22, 118 TTABVUE 57-58, 14.

EFOL was ultimately memorialized in a "Confirmatory Trademark Assignment" dated December 20, 2007.⁷¹

Applicant has sought to cast doubt on the reliability of the transaction documents put forward by EFOL. However, we see no defects in such transactions substantial enough to cause us to doubt the effectiveness of the sale to Emeril, LLC of the LaFranca sisters' business, together with the mark and name DELMONICO, and the assignment of the trademark to EFOL.

Even though there is much evidence, in the nature of press notices, indicating that the LaFranca sisters' business was in operation for a very long time, with respect to the important point of priority we do not read such notices for the truth of the matter asserted. In any event, probative evidence shows that the LaFranca sisters' business was in operation at least as early as 1996 under the mark DELMONICO. Thus, the record shows that EFOL is clearly senior to both OL and Applicant.

V. Discussion.

Concurrent use proceedings are governed by the following proviso of Section 2(d) of the Trademark Act, 15 U.S.C. § 1052(d):

[I]f the Director determines that confusion, mistake, or deception is not likely to result from the continued use by more than one person of the same or similar marks under conditions and limitations as to the mode or place of use of the marks or the goods on or in connection with which such marks are used, concurrent registrations may be issued to such persons when they have become entitled to use such marks as a result of the concurrent lawful use in

⁷¹ Cruz Ex. 48, 119 TTABVUE 223-224.

commerce prior to (1) the earliest of the filing dates of the applications pending or of any registration issued under this chapter

There are two "conditions precedent to the issuance of concurrent registrations," specifically: (1) that the party seeking registration be entitled to use the mark in commerce, notwithstanding concurrent use by others; and (2) that there be no likelihood of confusion, mistake or deception in the marketplace as to the source of the relevant goods or services resulting from the continued concurrent use of the trademark. *In re Beatrice Foods Co.*, 429 F.2d 466, 166 USPQ 431, 435-36 (CCPA 1970).

The applicant in a concurrent use proceeding has the burden of proof to demonstrate its entitlement to a concurrent use registration. Trademark Rule § 2.99(e), 37 C.F.R. § 2.99(e); Over the Rainbow, Ltd. v. Over the Rainbow, Inc., 227 USPQ 879, 883 (TTAB 1985); Gray v. Daffy Dan's Bargaintown, 823 F.2d 522, 3 USPQ2d 1306, 1308 (Fed. Cir. 1987) (stating that concurrent use plaintiff "was not 'entitled' to [a concurrent use] registration unless he also satisfied the 'touchstone' requirement of no likelihood of confusion with [the defendant's] use"). The respective rights of the parties to registration are determined on the basis of the facts as they exist up to and until the close of the testimony period. Nark, Inc. v. Noah's, Inc., 212 USPQ 934, 944 (TTAB 1981).

A. Entitlement to use the mark.

In order to meet the first "condition precedent" to obtaining a concurrent use registration, 72 Applicant must demonstrate that it is "entitled to use [its] mark as a result of ... lawful use in commerce prior to (1) the earliest of the filing dates of the applications pending or of any registration issued" The Board interprets this statutory wording to refer to the filing dates of applications and registrations "involved in the proceeding." Trademark Trial and Appeal Board Manual of Procedure ("TBMP") § 1103.01 (2014). Although both of the Defendants have pending applications, none of them is involved in this proceeding. Applicant's application is the only involved application, and it was filed on July 7, 2003. Applicant has demonstrated use of its mark since 1998, long prior to its filing date; so Applicant has satisfied this aspect of the first condition precedent.

EFOL contends, however, that Applicant cannot satisfy the entirety of the first condition precedent because its adoption and use of the DELMONICO'S mark was

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⁷² See Gray, 3 USPQ2d at 1308 ("A valid application cannot be filed at all for registration of a mark without 'lawful use in commerce,' and, where a claim is made of concurrent rights such use must begin prior to the filing date of any application by a conflicting claimant to the mark.").

They are in suspension, in accordance with USPTO procedure. See TBMP § 1104 ("[I]f a party to the proceeding owns a conflicting application which seeks an unrestricted registration, and which was not filed until after the concurrent use application(s), the trademark examining attorney will suspend action on the subsequent unrestricted application (once the application is otherwise in condition for approval for publication) pending disposition of the concurrent use application(s).") See Pro-Cuts v. Schilz-Price Enterprises Inc., 27 USPQ2d 1224, 1226 (TTAB 1993) (Board has no jurisdiction over a user's application pending before examining attorney unless application is amended to seek concurrent use, is published without successful opposition, and is added to the proceeding). See also America's Best Franchising Inc. v. Abbott, 106 USPQ2d 1540, 1544 (TTAB 2013). See discussion in the Board's order of February 13, 2014, 170 TTABVUE.

not in good faith, arguing that, without good faith, Applicant cannot have become entitled to use its mark, or that any use of its mark was not "lawful."⁷⁴ The courts have long recognized that, under common law principles, the entitlement to use a mark may arise, notwithstanding the concurrent use of the same mark by another, where the junior user adopts its mark in good faith and uses it in a territory sufficiently remote from the other user to render confusion unlikely. See Dawn Donut Company, Inc. v. Hart's Food Stores, Inc., 267 F.2d 358, 121 USPQ 430 (2d Cir. 1959):

Prior to the passage of the Lanham Act courts generally held that the owner of a registered trademark could not sustain an action for infringement against another who, without knowledge of the registration, used the mark in a different trading area from that exploited by the registrant so that public confusion was unlikely. [Citing Hanover Star Milling Co. v. Metcalf, 240 U.S. 403 (1916); other citations omitted.] By being the first to adopt a mark in an area without knowledge of its prior registration, a junior user of a mark could gain the right to exploit the mark exclusively in that market.

121 USPQ at 433. See also Woman's World Shops Inc. v. Lane Bryant Inc., 5 USPQ2d 1985, 1987-88 (TTAB 1988) ("concurrent rights arise where a party, in good faith and without knowledge of a prior party's use in another geographical area, adopts and uses the same or similar mark for the same or like goods or services within its own geographical area with a measure of commercial success and public recognition and without any resulting confusion as to source."). On the basis of these principles, courts have stated that bad faith use of a mark could not

⁷⁴ EFOL's brief at 30-33, 196 TTABVUE 38-41.

constitute the "lawful use in commerce" required by Section 2(d). Action Temporary Services Inc. v. Labor Force Inc., 870 F.2d 1563, 10 USPQ2d 1307, 1309 (Fed. Cir. 1989) (finding that use of a mark during the pendency of another's federal registration "cannot be deemed 'lawful use" because of constructive notice arising from the registration; but that such constructive notice evaporated upon cancellation of the registration, rendering subsequent use "lawful" within the meaning of Section 2(d)); see also Rich, J., dissenting (arguing that even subsequent to cancellation of the registration, use was not "lawful").

EFOL contends that Applicant's lack of good faith is demonstrated by Applicant's "attempt to capitalize on Chef Emeril's reputation" by adopting another of EFOL's trademarks, namely, the mark BAM!, at roughly the same time that Applicant was developing its use of the DELMONICO'S mark. In April 2002, Applicant commenced packaging a seasoning powder in containers marked BAM!, 55 which it distributed at its DELMONICO'S restaurants. Applicant ceased use of this mark and destroyed its remaining container labels in May or June, 2008, in response to a cease-and-desist warning from EFOL. 77 In discussions regarding selection of a trademark for the spice powder, Applicant's witness noted, "Someone said something about that there was a chef on TV who said bam every time he put a

⁷⁵ Applicant's response to OL's Interrogatory no. 18, OL's notice of reliance Ex. B (response) and Ex. C (corrective supplemental response), 73 TTABVUE 31-50.

⁷⁶ Applicant's response to EFOL's second set of interrogatories, Interrogatory no. 2, OL's notice of reliance Ex. E, 73 TTABVUE 78-79; Wade, Sr. discovery dep. 200:6, EFOL's second notice of reliance, 86 TTABVUE 47.

⁷⁷ Cruz 190:23-24, 118 TTABVUE 197; Wade, Sr. 86:17-88:10, 138 TTABVUE 92-94.

spice on something. So, they said why don't we call it bam?"⁷⁸ Applicant's principal placed these discussions in 2000.⁷⁹ Applicant's principal stated, "At the time [2002] I was aware that there was a chef using that term on television. … I was told or I'd heard it from people in our organization. … I'd heard it from my father and I'd heard it from Tom O'Brien."⁸⁰ Mr. O'Brien, Applicant's District Manager testified:

I remember seeing a chef on the Food Network, he would add spice, and it would seem to me like he was trying to portray it as adding spice to make it hotter, you, Bam, so...

...

I had seen it on TV and we were having a conversation, we needed to find a name for it,... And I said well, what about Bam. And, you know, I had seen it other places, but I had remembered it from the chef on TV.⁸¹

The spice product was manufactured by a company called All Seasonings, and its vice president Adam Moran was involved in the design of the packaging, in cooperation with Applicant's director of operations James Monte. When Mr. Moran received instructions to place the mark BAM on the label, he sent a draft design of the label to Mr. Monte with the following annotation in the right margin: Jim worrie[] about BAM in Reference TO Emerie[] Lagasse please call me."82 He testified, "At that time when this was being developed I know that Emeril Lagasse

⁷⁸ Wade, Sr. discovery dep. 187:7-11, EFOL's second notice of reliance, 86 TTABVUE 36; Wade, Sr. 67:24-68:13, 138 TTABVUE 67-68.

⁷⁹ Wade II 83:24-84:7, 139 TTABVUE 90.

⁸⁰ Wade II discovery dep. 30:5-14, EFOL's third notice of reliance, 87 TTABVUE 11.

⁸¹ O'Brien 16:6-11; 17:6-14, 127 TTABVUE 22-23.

⁸² Moran Ex. 4 (the annotation is somewhat cut off at the right margin), 108 TTABVUE 48-50. *See also* Moran Ex. 7 (version of same draft design page, marked with further instructions requesting exclamation mark and starburst carrier), 109 TTABVUE 41-42.

had used that word bam in his repertoire. ... I seen him on TV. ... His food show on the Food Network."⁸³ When asked why the use of BAM worried him, he replied, "Basically just giving the customer, you know, our thought on whether or not they should check that out to make sure that things were okay to use that."⁸⁴

Mr. Lagasse is very well known for exclaiming "Bam!" when he adds garlic, seasonings, or an indulgent quantity of an ingredient to the dishes he prepares on his cooking shows. This is well demonstrated in the record. This proclivity has been noted in national publications such as Newsweek, People, Playboy, Good Housekeeping, Daily Variety, The Sporting News, and Advertising Age; and in local publications across a wide swath of the United States, including New York. The record shows that EFOL used BAM! as a mark on a seasoning product called "Southwest Spice" in 1994 or 1995, on a four-pack of seasonings in 2002-2003, and on stainless steel cookware. Seasonings is steel cookware.

EFOL contends that before Applicant expanded beyond its initial location in Syracuse, it had knowledge of Mr. Lagasse's use of the designation BAM! and displayed its lack of good faith in its expansion by marketing a spice product that bore on its packaging both the mark BAM! and the name DELMONICO'S.⁸⁷ EFOL argues that "even if the junior user's initial adoption of the mark is in good faith,

⁸³ Moran 20:15-25, 108 TTABVUE 24.

⁸⁴ Moran 21:3-6, 108 TTABVUE 25.

⁸⁵ EFOL's ninth notice of reliance, Ex. C (press notices remarking on Mr. Lagasse's use of "Bam!"), 95 TTABVUE 180-300, 96 TTABVUE 1-79.

⁸⁶ Cruz Ex. 82, 84, and 85, 120 TTABVUE 128-135.

⁸⁷ EFOL's brief at 31, 196 TTABVUE 39.

any subsequent expansion under the mark must also be made in good faith," citing Weiner King, Inc. v. The Wiener King Corporation, 615 F.2d 512, 204 USPQ 820, 829 (CCPA 1980). We note, however, that Weiner King acknowledged a distinction between adoption of a mark with knowledge and expansion of trading area with knowledge:

The only basis urged by Weiner King for absence of good faith on the part of WKNC is the fact that WKNC expanded out of North Carolina with notice of Weiner King's existence and use of its WEINER KING mark. We hold that this reason is legally insufficient to support a finding of bad faith. ... While an attempt to "palm off," or a motive to "box in" a prior user by cutting into its probable area of expansion, each necessarily flowing from knowledge of the existence of the prior user, might be sufficient to support a finding of bad faith, mere knowledge of the existence of the prior user should not, by itself, constitute bad faith. ...

... While it is clear that appropriation of a mark with knowledge that it is being used by another is not in good faith, it does not follow that a later user who has adopted in good faith must forego any further expansion after learning of the prior user. We believe that, even under the common law, such an issue depends on such factors as natural area of expansion, the possibility of encroachment on the area of the other party, and other equitable considerations.

204 USPQ at 829 & n.6.

In any event, the fact that Applicant's personnel had been exposed to the activities of Mr. Lagasse and even had knowledge of his use of BAM! does not prove that they had knowledge of his prior use of the DELMONICO mark. The record does not support a finding that Applicant had knowledge of use of the DELMONICO designation by either of the Defendants at the time Applicant

adopted the DELMONICO'S mark. Applicant stated that it first learned of such use by both Defendants in 2005, when each Defendant instituted an opposition proceeding against registration of Applicant's mark. 88 Mr. Wade, Sr. admitted that at the time he was considering adopting the DELMONICO'S mark (1997-1998), he was aware of the historic New York City restaurant, but had been told it was closed. 89 There is no reason to doubt Applicant's testimony, because for most of 1997 and much of 1998, OL's restaurant was indeed closed and EFOL's New Orleans restaurant was not open for business. Moreover, neither Defendant had ever operated a restaurant under a relevant mark in geographic proximity to any of Applicant's New York restaurants. 90 Thus, even if Applicant had knowledge of Defendant's prior common law uses, such knowledge would not necessarily obviate good faith on the part of Applicant, as Applicant could have believed that its adoption was sufficiently remote so as to make confusion unlikely. Accordingly, we find that Applicant has fully satisfied the first condition precedent of Section 2(d) by

⁸⁸ Applicant's responses to Interrogatories nos. 15 and 16 of EFOL, see OL's notice of reliance, Ex. D, 73 TTABVUE 68; Wade II 56:14-19, 139 TTABVUE 63; see also Wade, Sr. 66:19-67:6-11, 138 TTABVUE 72-73; Monte 15:12-21, 136 TTABVUE 21 (learned of Las Vegas restaurant in 2005 when visiting Las Vegas); O'Brien 14:8-12, 127 TTABVUE 20 (learned of Las Vegas restaurant in 2004 or 2005 from a friend).

⁸⁹ Wade, Sr. 111:25-112:2, 138 TTABVUE 117-118.

⁹⁰ See CDS Inc. v. I.C.E.D. Management Inc., 80 USPQ2d 1572, 1580 (TTAB 2006) (referring to the "condition precedent" of "lawful use in commerce outside of the conflicting claimant's area.").

demonstrating its entitlement to use its mark in Syracuse, Albany, Rochester, and Utica as a result of lawful use of the mark in those geographic areas.⁹¹

B. <u>Proposed "conditions and limitations."</u>

In order to determine whether Applicant is entitled to a concurrent use registration, the Board must determine whether likelihood of confusion as between Applicant and Defendants can be obviated by imposition of "conditions and limitations as to the mode or place of use of the marks or the [services] on or in connection with which such marks are used." 15 U.S.C. § 1052(d). The only "conditions and limitations" proposed by Applicant are the geographic restrictions set forth in the application. Applicant submits that it is entitled to a registration that covers the entire United States except the specific geographic areas in New York state, Louisiana, and Nevada that the application concedes to Defendants. Defendants, for their part, do not admit that any geographic limitations on their rights are warranted; their pending applications (which are not involved in this proceeding) request unrestricted registrations.⁹² They contend that Applicant is not

⁹¹ We note Applicant's plan to use its mark in Orlando, but at the time of trial Applicant had not opened its Orlando restaurant. Likewise, neither Defendant has operated a restaurant under a DELMONICO mark in the vicinity of Orlando.

⁹² In the instant case we need only determine whether Applicant has carried its burden of proving that no likelihood of confusion of consumers will result from concurrent use of the marks as contemplated by its application. Applicant has no burden to prove that the potentially overlapping uses by the two Defendants would not result in confusion. Thus, the fact that the Defendants' respective applications do not contemplate restrictions that would allow them to continue use of their marks in a manner that would not cause confusion presents no impediment to Applicant's ability to bear the burden of proof it assumes as plaintiff in this proceeding. Had all of the involved parties wished to settle this case on terms that would allow all of their respective applications to move forward toward registration, they could have addressed the potentially conflicting uses of the Defendants.

entitled to any registration; and, in the alternative, they urge that, if any registration is to be granted to Applicant, it should be restricted to a narrower geographic region than what Applicant requests.

The seminal case of *In re Beatrice Foods Co., supra*, stated:

We have concluded that in concurrent use proceedings in which neither party owns a registration for the mark, the starting point for any determination as to the extent to which the registrations are to be territorially restricted should be the conclusion that the prior user is prima facie entitled to a registration covering the entire United States. Such a prior user, who applies for a registration before registration is granted to another party, is entitled to a registration having nationwide effect no less than if there were no concurrent user having registrable rights.

166 USPQ at 436. As Applicant is not the most senior user in this proceeding, the prima facie "starting point" described in Beatrice Foods does not inure to Applicant's benefit. However, a junior user may certainly prove, in an appropriate case, its entitlement to the entire United States with the exception of the senior user's existing territory. See Weiner King, Inc. v. The Wiener King Corporation, 615 F.2d 512, 204 USPQ 820 (CCPA 1980); Boi Na Braza, LLC v. Terra Sul Corp., 110 USPQ2d 1386 (TTAB 2014); America's Best Franchising Inc. v. Abbott, 106 USPQ2d 1540 (TTAB 2013). In this regard, Applicant contends as follows:

Even if [Applicant] were a junior user, the fact that it was the first to file an application for federal trademark registration freezes any senior user's rights under the current effect of the Lanham Act. The *Beatrice Foods* case was decided before the amendments to the Lanham Act provided for constructive nationwide notice as of the filing

Instead, Applicant's case has been tried on its merits; and the conflict, if any, between the Defendants waits for another day and another case.

date of an application for registration that eventually issues to registration, instead of constructive nationwide notice as of the (later) registration issue date. Such amendments strongly support the freezing of the non-applicant's trademark rights as of the date of filing an application for federal trademark registration.⁹³

Applicant's argument appears to conflate the constructive notice provision of Section 22, 15 U.S.C. § 1072,94 with the constructive use provision of Section 7(c), 15 U.S.C. § 1057(c).95 Constructive notice under Section 22 attaches only to an existing registration, by the express terms of that provision, and is accordingly inapplicable to Applicant's pending application. As for Section 7(c), even though we give provisional consideration in Board proceedings to the filing date of a pending application (as the applicant's constructive date of first use), an applicant's constructive use has little (if any) significance in a concurrent use proceeding, in which the applicant must demonstrate *actual* use of its mark prior to the filing date of any involved application, and not necessarily prior to the first use of any involved excepted users.

Applicant argues more generally that, because it "was the first to apply for a federal trademark registration," it should enjoy the benefit of a policy "encouraging trademark owners to apply promptly for federal registration of their trademarks." 96

⁹³ Applicant's brief at 16, 130 TTABVUE 21.

 $^{^{94}}$ "Registration of a mark on the principal register ... shall be constructive notice of the registrant's claim of ownership thereof."

⁹⁵ "Contingent on the registration of a mark on the principal register ..., the filing of the application to register such mark shall constitute constructive use of the mark, conferring a right of priority, nationwide in effect ..."

⁹⁶ Applicant's brief at 15-16, 130 TTABVUE 20-21.

Applicant cites *Beatrice Foods.*⁹⁷ EFOL argues vigorously that no such policy exists.⁹⁸ To the extent that our principal reviewing Court and the Board⁹⁹ have discussed a policy favoring the first to register or the first to apply for registration, it is treated as a factor that is very much subordinate to the statutory considerations at the heart of a concurrent use analysis, *i.e.*, the determinations as to whether a party is entitled to use its mark and as to whether confusion is not likely. 15 U.S.C. § 1052(d). Any policy favoring those who apply for registration cannot, alone, automatically establish a party's entitlement to use its mark in the majority of the geographic United States if consumer confusion is likely to result, in contravention of Section 2(d).

On this record, Applicant has demonstrated its common law entitlement to use its mark, in the manner in which it currently does so, in its current geographic locations in Syracuse, Utica, Albany, and Rochester. In a case as complex as this

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⁹⁷ That case does refer to a "policy of rewarding those who first *seek* federal registration" 166 USPQ at 436 n.13 (emphasis added). However, *Beatrice Foods* was a case in which the prior user was also the prior *registrant*, and the "policy" is mentioned in the context of speculation as to what would happen where "the prior user does not apply for a registration before *registration is granted* to another ..." *Id*. (emphasis added).

In Weiner King, the junior user was favored in part because it was the prior registrant; and the Court referred to a "policy of encouraging prompt registration of marks by rewarding those who first seek registration under the Lanham Act." 204 USPQ at 830 (emphasis added).

In Giant Food Inc. v. Malone & Hyde, Inc., 522 F.2d at 1396, 187 USPQ 374 (CCPA 1975), the Court said, "The winner of the race for [virgin territory], according to our system of federal registration, is the senior user at least in those instances where he is also the first to apply for a federal registration." 187 USPQ at 382 (emphasis supplied). But Giant Food was not considering a situation in which a junior user was favored for being first to file, because in that case it was the senior user that filed first.

⁹⁸ EFOL's brief at 40-43, 196 TTABVUE 48-51.

⁹⁹ See Boi Na Braza, LLC v. Terra Sul Corp., 110 USPQ2d at 1394; America's Best Franchising Inc. v. Abbott, 106 USPQ2d at 1553.

one, the determination as to whether Applicant is entitled to a geographically restricted registration and, if so, the territory to be delineated in such registration must await a full analysis of whether confusion is likely to arise from Applicant's use of its mark concurrent with the use of Defendants. We turn now to that question.

C. <u>Likelihood of confusion</u>.

The second condition precedent to the issuance of a concurrent use registration is that there be no likelihood of confusion, mistake, or deception in the marketplace as to the source of Applicant's services resulting from the concurrent use of its mark. Our determination under Section 2(d) is based on an analysis of all of the probative facts in evidence that are relevant to the factors bearing on the issue of likelihood of confusion, as set forth in *In re E. I. du Pont de Nemours & Co.*, 476 F.2d 1357, 177 USPQ 563, 567 (CCPA 1973).

(1) The marks.

We first compare the marks in terms of their appearance, sound, meaning, and overall commercial impression. *E.g.*, *Palm Bay Imports Inc. v. Veuve Clicquot Ponsardin*, 396 F.3d 1369, 73 USPQ2d 1689, 1692 (Fed. Cir. 2005). The marks at issue are essentially identical. Applicant seeks to register the mark DELMONICO'S. OL's mark is identical, and EFOL has demonstrated that it uses the mark in the form DELMONICO. No meaningful distinction arises from the possessive form of Applicant's mark. *Wilson v. Delaunay*, 245 F.2d 877, 114 USPQ.

339, 341 (CCPA 1957); *In re Binion*, 93 USPQ2d 1531, 1534 (TTAB 2009). The marks are obviously virtually identical in appearance and sound.

With respect to the meaning of the marks, we note that, according to lore, DELMONICO was the surname of the founders of the historic New York City restaurant; and there is evidence that Applicant, in selecting the mark, considered that it resembled a person's surname. Wade, Sr. 8:23-9:7.100 We also note evidence suggesting that DELMONICO has significance as the name of a cut of steak that is offered in the parties' restaurants.101 However, there is no clear evidence to explain what the exact meaning of "Delmonico steak" may be, or how that term is understood by the relevant public. In any event, in view of the virtual identity among the marks, there is no reason on this record to believe that they would not share the same significance. Accordingly, we find them to be essentially identical in meaning and overall commercial impression.

Despite the potential of the marks to be perceived as a surname or as the name of a type of steak, no party to this proceeding has argued that the DELMONICO designation is inherently weak in any way and the evidence of record is too scant to support a finding of inherent weakness. Moreover, all three marks have already enjoyed vigorous use over a long period of time, such that on this record there is no reason for us to treat the marks at issue as weak.

 $^{^{100}}$ 138 TTABVUE 14-15. See also Applicant's response to OL's Interrogatory no. 1, OL's notice of reliance, Ex. A, 73 TTABVUE 17-18.

¹⁰¹ Wade, Sr. discovery dep. 28:6-22, OL's notice of reliance, Ex. N, 73 TTABVUE 257; Applicant's response to OL's Interrogatory no. 1, OL's notice of reliance, Ex. A, 73 TTABVUE 17-18; Wade II 11:3-12:10, 139 TTABVUE 18-19; Monte 10:9-22, 136 TTABVUE 16.

(2) The services; trade channels; customers.

Applicant seeks to register its mark for "Restaurant services." In the context of a concurrent use proceeding, the question of registrability of an applicant's mark must be decided on the basis of the recitation of services set forth in the application, because the terms of the application define the scope of registration that Applicant seeks. See Octocom Syst. Inc. v. Houston Computers Svcs. Inc., 918 F.2d 937, 16 USPQ2d 1783, 1787 (Fed. Cir. 1990); Turdin v. Trilobite, Ltd., 109 USPQ2d 1473, 1481 (TTAB 2014); America's Best Franchising, 106 USPQ2d at 1549. Where an applicant identifies its services broadly, we must presume that the services encompass all services of the type identified. In re Jump Designs LLC, 80 USPQ2d 1370, 1374 (TTAB 2006). "Restaurant services," as identified in the application, encompass the services of both Defendants and, accordingly, we must deem the services at issue to be identical.

At trial, Applicant emphasized the difference in nature as between its moderately priced restaurant on the one hand and, on the other, EFOL's high-end restaurants under the direction of a celebrity chef, and OL's high-end restaurant associated with a particular historic location. Applicant's representative stated that he was not concerned about confusion with OL's Manhattan restaurant because, "Totally different kind of restaurant. It's a market we are not at all interested in." He also suggested that if the "concept" of a restaurant were different, there would be less

¹⁰² Wade, Sr. discovery dep. 225:16-19, OL's notice of reliance, Ex. N, 74 TTABVUE 12.

chance of confusion. 103 Testimony at trial does suggest that the difference in nature between Applicant's business and those of Defendants might be a valid basis for finding that coexistence without likelihood of confusion is feasible. For example, OL's managing partner Dennis Turcinovic testified that he had purchased cigarettes at a "Delmonico Gourmet Deli" in Manhattan in about 2001, but felt no concern about the existence of that business. "I figured that they were two completely different style businesses. ... They are more of a fast food restaurant."104 Similarly, OL's principal Milan Licul testified that he was aware of two Manhattan locations of "Delmonico Gourmet Deli," but they did not cause concern. "They're a deli. We are a high-end restaurant, we are white tablecloth restaurant. Two different things."105 Mr. Lagasse acknowledged that there was a Delmonico restaurant on Lucinda Boulevard in Los Angeles; but that he was not bothered by it because that is not a geographic area in which he would do business; and because the restaurant was little known. 106 However, no party, including Applicant, has suggested a manner in which the nature of Applicant's restaurants could be specifically defined in the registration that Applicant seeks so as to avoid confusion with the types of restaurants operated by OL and EFOL; and the issue has not been

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¹⁰³ *Id.*, 39:20-40:9, EFOL's second notice of reliance, 86 TTABVUE 11-12.

¹⁰⁴ Turcinovic 126:9-14, 182 TTABVUE 129.

¹⁰⁵ Licul 115:17-21; 116:18-23, 190 TTABVUE 101, 102.

 $^{^{106}}$ Lagasse discovery dep. 105:24-25; 106:7-13; 140:3-25, OL's notice of reliance, Ex. M, 73 TTABVUE 232-233, 235.

tried.¹⁰⁷ Accordingly, we interpret Applicant's application according to its terms and note that, if a registration issues to Applicant for "restaurant services," it will include within its scope restaurants of all kinds and all price ranges.

Applicant's application does not request any "conditions and limitations as to the mode ... of use" of its mark with respect to specific trade channels or classes of customers. Because Applicant's restaurant services, as identified, are unrestricted, we must presume that they will move through all channels of trade that are normal for such services and be available to all types of customers for such services, including the channels and customers appropriate to both Defendants. *See Octocom*, 16 USPQ2d at 1787; *Paula Payne Products Co. v. Johnson Publishing Co.*, 473 F.2d 901, 177 USPQ 76 (CCPA 1973); *In re Linkvest S.A.*, 24 USPQ2d 1716, 1716 (TTAB 1992).

(3) Fame and geographic extent of reputation.

In a concurrent use proceeding, the fame and extent of reputation of all of the parties have a bearing on the analysis of likelihood of confusion. Accordingly, we consider each party in turn.

(a) Applicant.

The record indicates that the reputation of Applicant's restaurants is local in nature. With respect to customers, Applicant's representative stated, "All of our customers are located near the New York State Thruway. So, we get some people traveling back and forth in the local area, as I said before, probably within 30 miles

 $^{^{107}}$ We note that Applicant could have moved to amend the identification of services in its application under 37 C.F.R. § 2.133; see TBMP § 514.

or less."¹⁰⁸ The evidence shows that Applicant has run print advertisements in local newspapers; has used billboards in Syracuse; has run 60-second radio ads on local stations in Utica, Albany, Rochester, and Syracuse; and maintains an internet website.¹⁰⁹ Over the course of many years, Applicant sponsored a radio program hosted by Syracuse University's basketball coach Jim Boheim, which was broadcast from Applicant's Syracuse restaurant.¹¹⁰ Applicant prepared two television commercials that have aired "hundreds of times" in each of its four New York markets.¹¹¹

(b) OL.

OL enjoys a peculiar form of renown, because the press and public are very willing to conflate the identities of OL's restaurant with that of the historic Delmonico previously located at the same address. Shortly after the restaurant's opening, The New York Times stated, "Delmonico's, possibly the most famous name in American restaurant history, is once again in the news";¹¹² and "Delmonico's, in the financial district, has a proud history, and it looks the part. ... [I]t would be easy to believe the restaurant had been operating without interruption since the turn of the century ..."¹¹³ In 2009, Financial Times referred to OL's restaurant as "Delmonico's,

¹⁰⁸ Wade, Sr. discovery dep. 48:21-49:5, 86 TTABVUE 17-18.

 $^{^{109}}$ Wade II 27:8-33:6, 139 TTABVUE 34-40; Wade, Sr. 41:15-42:18, 59:16-65:11, 138 TTABVUE 47-48, 65-71.

¹¹⁰ Wade II 50:8-53:12, 139 TTABVUE 57-60.

¹¹¹ Wade, Sr. 40:2-41:7, 138 TTABVUE 46-47.

¹¹² "A New Delmonico's," <u>The New York Times</u>, May 13, 1998, p. F9, OL's notice of reliance Ex. P, 74 TTABVUE 107-109.

^{113 &}quot;Diner's Journal," The New York Times, June 5, 1998, p. E43, id., 74 TTABVUE 110-112.

the 181-year-old fine dining restaurant ..."114 In 2010, Esquire, after a summary of the historic restaurant's two-century history, said, "the Beaver Street restaurant, with its marble portals from Pompeii, is still going strong."115 Although most of the publicity is from New York-based media outlets, some appears to have national scope, such as a recommendation in Time magazine online ("the 170-year-old financial district institution")116 and a comedy skit on the television show "Saturday Night Live" satirizing a Wall Street banker ("One week, you're tucking in to a \$60 steak at Del Monico's... [sic] the next, you find yourself in a Greyhound bus station wrestling a TODDLER for his Lunchables!").117 OL's restaurant was also featured on the television shows "Good Morning America" and "Unwrapped." The record also includes numerous reviews from OpenTable.com¹²⁰ and Zagat.com,¹²¹ some of which refer to OL's restaurant as an "institution," an "icon," and "historic." An article published in Ohio discussing a new local restaurant called "Delmonico's Steakhouse" acknowledges "Even the restaurant's name was an interesting choice, because it comes with a lot of built-in brand equity. Still going strong in New York

 $^{^{114}}$ "Wall Street drowns its sorrows," <u>Financial Times, FT Weekend, November 29, 2008, p. 21, id., 74 TTABVUE 123-126.</u>

 $^{^{115}}$ "America's Five Best Restaurants Older Than 100," <u>Esquire</u>, June 14, 2010 (online), $id.,\,74$ TTABVUE 140-141.

¹¹⁶ "Week in Travel - Best Deals and Destinations," <u>Time</u> (online), January 16, 2009, Turcinovic Ex. 39, 189 TTABVUE 3-6.

¹¹⁷ "Weekend Update" transcript, Turcinovic Ex. 43, 189 TTABVUE 17-20; the witness confirmed having seen the skit on the air. Turcinovic 117:13-15, 182 TTABVUE 120.

¹¹⁸ Turcinovic Ex. 35 (DVD).

¹¹⁹ Turcinovic Ex. 34 (DVD).

¹²⁰ Turcinovic Ex. 15, 186 TTABVUE 3-14.

¹²¹ Turcinovic Ex. 17, 186 TTABVUE 17-26.

City, the original Delmonico's is synonymous with the term 'steakhouse' for many people, even those who may have never eaten there." 122

Although there is no business relationship between OL and the historic Delmonico restaurant (and OL does not claim that there is any), members of the public (and sometimes the press) do not necessarily appreciate the niceties of trademark ownership and continuity of business goodwill. Goodwill arising from operations of the historic Delmonico restaurant does not, in any legal sense, inure to OL's benefit. Nonetheless, the fact that OL operates a restaurant that emulates the historic Beaver Street restaurant and does so at the same street address clearly has generated a heightened degree of interest and excitement among the press and the public, which has redounded to the benefit of OL. At the very least, it resulted in virtually instantaneous name recognition upon the opening of OL's restaurant.

(c) EFOL.

EFOL contends in its brief that its mark DELMONICO is nationally famous and that it benefits from the fame of EFOL's principal, Emeril Lagasse. It is the duty of the party asserting that its mark is famous to clearly prove it. *Leading Jewelers Guild Inc. v. LJOW Holdings LLC*, 82 USPQ2d 1901, 1904 (TTAB 2007). There is no question on this record that Mr. Lagasse is famous and that he has made successful use of his fame and his access to publicity in promoting EFOL's DELMONICO restaurants. As a result, even though EFOL's DELMONICO mark

 $^{^{122}}$ "Retro In All The Right Ways," <u>Restaurant Hospitality</u>, November 2004, p. 19ff., Wade, Sr. discovery dep., Emeril Ex. 13, OL's notice of reliance Ex. N, 74 TTABVUE 47-49.

may not be truly famous, it enjoys a very substantial degree of renown throughout much of the United States.

Mr. Lagasse is well known and highly regarded as a chef of fine cuisine. OL's managing partner agreed that it would be fair to characterize him as "a well-known celebrity chef" with "a national reputation." 123 At the time of trial, Mr. Lagasse, through his associated corporations, directed the operation of 10 high-end restaurants: three in New Orleans, three in Florida, three in Las Vegas, and one in Pennsylvania. (During the pendency of this proceeding, two of his other restaurants, in Mississippi and Georgia respectively, had closed.)¹²⁴ Beginning in 1992, he starred in a series of television shows about cooking on what is now called The Food Network. Some of them apparently had only limited success, such as "How to Boil Water," "Emeril & Friends," and "Emeril Green." In 1994, he appeared in "Essence of Emeril," which was a substantial success and remained in production until 2008. 125 In 1997, he commenced production of an hour-long cooking show called "Emeril Live," which was taped before a live audience and broadcast in prime time on The Food Network. Another substantial success, it remained in production until 2007 under a contract for 90 shows per year plus two to four specials. 126 Mr. Cruz, who negotiated the contracts with the Food Network, testified that The Food Network at the time reached between 55 and 57 million households, and that at the

¹²³ Turcinovic discovery dep. 37:3-7, EFOL's 6th notice of reliance, 91 TTABVUE 12.

¹²⁴ Cruz discovery dep. 11:16-12:24, OL's notice of reliance Ex. L, 73 TTABVUE 132. Cruz 46:16-50:8, 118 TTABVUE 53-57.

¹²⁵ Cruz 15-20, 118 TTABVUE 22-27.

¹²⁶ *Id.* 22:6-25:25, 118 TTABVUE 29-32.

time of trial it reached more than 90 million households.¹²⁷ Mr. Lagasse was the food correspondent for ABC's "Good Morning America" for 10 years, making 20 to 25 appearances annually.¹²⁸ At the time of trial, Mr. Lagasse had published 13 books, and Mr. Cruz expected to have 20 books in the market in the future.¹²⁹ EFOL's retail sales of merchandise in 2010 were in excess of \$100 million.¹³⁰

Mr. Lagasse's celebrity resulted in substantial interest in his re-opening of the DELMONICO restaurant in New Orleans. EFOL has made of record numerous news items taking note of the New Orleans DELMONICO restaurant. Aside from Louisiana publications, such news items appeared in publications in Atlanta, New York City, Boston, Cincinnati, St. Louis, Wilmington NC, and Chicago. They also appeared in national publications including <u>USA Today</u>, <u>Good Housekeeping</u>, <u>Playboy</u>, <u>Working Woman</u>, <u>Food Network Magazine</u>, <u>Physicians' Travel</u>, and the Associated Press Wire.

131 The New York Times, in a lengthy and objective review, repeatedly refers to the restaurant as a "landmark."

132 EFOL has also submitted news reports anticipating the 1998 opening of the New Orleans DELMONICO restaurant. In part, media attention was drawn to a book tour of Mr. Lagasse, in the course of which he promoted his new DELMONICO project. Articles of record appeared in publications in Philadelphia, Dallas, Port St. Lucie, FL, Palm Beach,

¹²⁷ *Id.* 28:13-16; 28:25-29:15, 118 TTABVUE 35.

¹²⁸ *Id*. 29:24-30:11, 118 TTABVUE 36-37.

 $^{^{129}}$ *Id*.

¹³⁰ *Id.* 44:2-3, 118 TTABVUE 51.

¹³¹ EFOL's ninth notice of reliance, Ex. A, 95 TTABVUE 11-140.

¹³² *Id.*, 95 TTABVUE 72-76.

Atlanta, New Orleans, Newark, and Houston. 133 In many of these locations, Mr. Lagasse made personal appearances for book signings, which attracted crowds. Also of record are press notices regarding EFOL's Las Vegas DELMONICO restaurant for every year from 1998 (before opening) to 2010. Such notices appeared in publications in Nevada, California, Tennessee, Illinois, Kansas, New York, Louisiana, Arizona, New Jersey, Texas, Wisconsin, and Delaware; and in national publications including <u>USA Today</u>, <u>Wine Spectator</u>, <u>Gourmet</u>, <u>People</u>, <u>Advertising Age</u>, <u>Incentive</u>, <u>Restaurant and Institutions</u>, <u>Business Credit</u>, Business Wire, and PR Newswire.

Mr. Lagasse used his television appearances to promote the DELMONICO restaurant. At least six episodes of "Emeril Live," taped and broadcast in 1997 and 1998, were devoted to his preparation of "classic" dishes associated with the restaurant, accompanied by much promoting of the quality and history of the restaurant. In 2009, a season finale of the Bravo series "Top Chef," for which Mr. Lagasse was a guest judge, was filmed inside the New Orleans DELMONICO restaurant. The contestants were shown dining there and doing their cooking preparations in its kitchen. The episode included short videos showing the DELMONICO restaurants from inside and out. It aired "many times" on Bravo network.

¹³³ EFOL's ninth notice of reliance, Ex. B, 95 TTABVUE 141-179.

¹³⁴ Cruz Ex. 37, 42 52 and 57 (DVDs), 124 TTABVUE.

¹³⁵ Cruz Ex. 52 (DVD), 124 TTABVUE.

¹³⁶ Cruz 121:14-19, 118 TTABVUE 128.

In 2005, EFOL issued a cookbook entitled *Emeril's Delmonico Cookbook: A Restaurant with a Past*, which featured the history and recipes of the New Orleans DELMONICO restaurant. Approximately 150,000 copies of the book were sold, generating revenues over \$1 million. Mr. Lagasse conducted a book signing tour and "satellite media tour" in 2005, making appearances in New York, California, New Jersey, North Carolina, Pennsylvania, Texas, Illinois, and Texas. The media tour included coverage by national news outlets and outlets in Ohio, Utah, Alabama, Wisconsin, Arizona, Colorado, Texas, California, and Illinois, and on the "Tonight Show," "Good Morning America," the "Tony Danza Show," and National Public Radio. 137

In order to demonstrate that customers for its restaurants are located throughout the United States, EFOL presented detailed reports of data relating to American Express charges made at its restaurants in calendar year 2008. The reports were prepared by American Express for its customer EFOL in the ordinary course of American Express' business and were introduced under the testimony of Jay Falcon, ¹³⁸ a product manager for American Express. For the New Orleans DELMONICO restaurant, the data show American Express charges by persons with addresses in 48 states and the District of Columbia. Among these, persons with addresses in New York account for 9% of the charges and persons in Florida account for 6%. Each of nine states sent more than 100 customers to the

¹³⁷ Cruz 128:21-131:5 and Cruz Ex. 55 (schedule), 118 TTABVUE 135-138 and 119 TTABVUE 262-266; *see also* EFOL's ninth notice of reliance, Ex. E (press notices), 96 TTABVUE 219-242.

¹³⁸ 116-117 TTABVUE.

restaurant.¹³⁹ For the Las Vegas restaurant, 50 states and the District of Columbia are represented; persons with addresses in New York account for 7% of the charges and persons in Florida account for 5%. Four states sent more than 1000 customers to the restaurant, and 30 states sent more than 100 customers to the restaurant.¹⁴⁰

EFOL also prepared and made of record tabulations of the reservations made in its two DELMONICO restaurants from January 1 to August 9, 2010, sorted by telephone area code. Then, by reference to a listing of area codes published by the North American Numbering Plan Administration, EFOL prepared tabulations that set forth the states indicated by the area codes. Our review indicates that area codes in New York state accounted for 1198 reservations at the New Orleans restaurant and 2743 reservations at the Las Vegas restaurant; these counts coincide with the counts set forth by EFOL on its charts at Cruz Exhibits 93 and 94.144

Although we do not find EFOL's DELMONICO mark to be famous for purposes of analysis under Section 2(d), the evidence does demonstrate that its reputation has spread through a substantial portion of the United States.

¹³⁹ Falcon Ex. 100, 117 TTABVUE 3-43.

¹⁴⁰ Falcon Ex. 101, 117 TTABVUE 44-85.

¹⁴¹ Cruz Exhibits 89-92, 120 TTABVUE 142-189.

¹⁴² EFOL's 9th notice of reliance, Ex. F, 96 TTABVUE 243-256.

¹⁴³ Cruz Ex. 91 (the New Orleans restaurant); and Ex. 92 (the Las Vegas restaurant), 120 TTABVUE 166-176, 177-189.

¹⁴⁴ 120 TTABVUE 190-193.

(4) Actual confusion.

The parties have adduced a few accounts of what they contend to be instances of actual confusion as to source relating to the restaurants at issue. Only one relates to a restaurant of Applicant; it was recounted by Applicant's district manager:

Actually happened, I'm going to say, about four months ago. I had a couple that came in, in Rochester, had eaten and came up to the front desk and asked me, are you affiliated with Emeril's Delmonico's. And I said no, absolutely not. And it's funny, because the conversation ended right then and there, and they just left and I said, have a great night.

O'Brien 18:18-19:17, 127 TTABVUE 24-25.

The other incidents relate to confusion as between Defendants' restaurants. Judith Choate, a food writer and consultant who assisted with a book about OL's restaurant, recounted the following incident from 2006 or 2007:

In the Delmonico's at 56 Beaver Street, I often would stay in the restaurant. And one night, four women came in and asked if this was Emeril's Delmonico, and I said, no, it was not. And they felt, I guess, upset.

Choate 27:6-15, 84 TTABVUE 9. When asked what the women said exactly, she stated, "Is this Emeril's Delmonico?" *Id.* 28:20-29:24, 84 TTABVUE 10-11. When asked how she knew they were upset, she replied, "Just their body demeanor seemed to be upset." *Id.* 39:4-5, 84 TTABVUE 21.

Both OL's general manager and managing partner were aware of customers inquiring about an affiliation between their restaurant and Mr. Lagasse or his Delmonico restaurant. Goglia 27:19, 179 TTABVUE 30; Turcinovic 147:17, 182 TTABVUE 150. Mr. Turcinovic testified with respect to two incidents. In the first, a

group appeared at OL's Manhattan restaurant, thinking they had previously made a reservation. However, the Manhattan OL restaurant had no record of the reservation because, as it turned out, the group had unwittingly made the reservation at EFOL's Las Vegas location:

I had a walk-in of 7 people, I would say about six months ago. They had not made a reservation. I didn't have them in the reservation book. They made the reservation at the Las Vegas location. And we served them dinner, we called the Vegas location and cancelled the reservation. That's one time.

Turcinovic, 148:4-11, 182 TTABVUE 151.

I recall a customer asking if this is the original Delmonico's restaurant and if we owned the one in Vegas."

Turcinovic, 150:5-151:8, 182 TTABVUE 153.

Mr. Lagasse testified in a discovery deposition:

I have had several people ask me, approach me if that New York restaurant was my restaurant. And I've had some people that have said to me, that was a really fantastic dinner we had at your restaurant in New York last night and, unfortunately, I have to correct them.

Lagasse discovery dep. 75:13-22.¹⁴⁵ He testified that one of the incidents occurred "at a book signing several years ago in the greater Triborough area." *Id.* 76:12-15.

EFOL's chief financial officer testified, when asked about confusion with OL's restaurant, "Me personally being involved in any inquiry of conversation, I recall it happening to me personally maybe twice." Cruz discovery dep. 156:10-20.146

 $^{^{145}}$ OL's notice of reliance, Ex. M, 73 TTABVUE 223.

¹⁴⁶ OL's notice of reliance, Ex. L, 73 TTABVUE 147.

Finally, OL stated in response to an interrogatory that it was aware of telephone inquiries as to whether its restaurant was related to EFOL's New Orleans and Las Vegas restaurants, and of one visitor to OL's restaurant who asked whether the restaurant was related to EFOL's Las Vegas restaurant.¹⁴⁷

These anecdotes reflect two distinct types of events. Two instances—Mr. Turcinovic's recounting of the party of 7 who made a reservation at Mr. Lagasse's Las Vegas restaurant, and Mr. Lagasse's testimony about people stating, mistakenly, that they previously had eaten in his New York restaurant—are evidence of actual confusion. Instances of people inquiring of affiliation between the parties is, at best, much less probative. Still, viewing these anecdotes together, we find that they are relevant to an assessment of potential likelihood of confusion and that they tend to show that confusion is indeed likely. These incidents also illustrate the geographic reach of the reputation of EFOL's Delmonico restaurant into the state of New York.

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¹⁴⁷ OL's response to Interrogatory no. 12(a) of EFOL's first set of interrogatories, EFOL's seventh notice of reliance, Ex. A, 98 TTABVUE 9-10. Further, we would note that these instances did not involve Applicant and involved two restaurants that are costlier than those of Applicant. Nevertheless, because Applicant's recitation of services is unrestricted and covers all types of restaurants, including high-end restaurants, we consider them.

¹⁴⁸ Compare Couch/Braunsdorf Affinity, Inc. v. 12 Interactive, LLC, 110 USPQ2d 1458, 1479 (TTAB 2014) (inquiries to company whether other company that issued coupons was the same company is not actual confusion evidence); Marshall Field & Co. v. Mrs. Fields Cookies, 25 USPQ2d 1321, 1334 (TTAB 1992) (inquiries of affiliation not actual confusion); Electronic Water Conditioners, Inc. v. Turbomag Corp., 221 USPQ 162, 164 (TTAB 1984) ("That questions have been raised as to the relationship between firms is not evidence of actual confusion of their trademarks.") (citations omitted); Toys "R" Us, Inc. v. Lamps R Us, 219 USPQ 340, 345-46 (TTAB 1983) (of such inquiries, the Board said "we do not find that the evidence has much probative value on the issue of likelihood of confusion"); with First Int'l Servs. Corp. v. Chuckles Inc., 5 USPQ2d 1628, 1634 (TTAB 1988) (where an opposer's franchisee, presumably a sophisticated businessperson familiar with the opposer's business, made such an inquiry, it was more probative).

(5) Number and nature of similar marks in the market.

No party has expressly argued that the designation DELMONICO is commercially "weak" as a result of widespread third-party use. However, there is evidence in the record of the existence of a few third-party food service establishments that operate under the mark DELMONICO. A "Delmonico Gourmet Deli" apparently has or had two locations in Manhattan. Turcinovic 126:14, 182 TTABVUE 129; Licul 115:17-21, 190 TTABVUE 101. A news article from 2004 discusses a restaurant called "Delmonico's Steakhouse" in Independence, OH. Mr. Lagasse mentioned a Delmonico Restaurant on Lucinda Boulevard in Los Angeles. There is reference to a "(former) Delmonico Hotel" in New York City. 151

The information of record regarding these third-party uses is scant, and we find it insufficient to indicate any meaningful commercial "weakness" in the designation DELMONICO.

VI. Conclusion.

The issuance of a concurrent use registration is authorized by Section 2(d) of the Trademark Act where it is determined that specific "conditions and limitations" applicable to the use of the mark and the services for which it is used would be sufficient to render confusion, mistake, or deception unlikely. Applicant, in its application, has requested that conditions and limitations be applied only to its

¹⁴⁹ "Retro In All The Right Ways," <u>Restaurant Hospitality</u>, November 2004, p. 19ff., Wade, Sr. discovery dep., Emeril Ex. 13, OL's notice of reliance Ex. N, 74 TTABVUE 47-49.

¹⁵⁰ Lagasse discovery dep. 105:24-25, OL's notice of reliance, Ex. M, 73 TTABVUE 232.

¹⁵¹ OL's response to Interrogatory no. 12(a)(4) of EFOL's first set of interrogatories, EFOL's seventh notice of reliance, Ex. A, 98 TTABVUE 9-10.

geographic territory of use. Inasmuch as the parties to this proceeding have fully litigated the issue of geographic territories, we have considered not only the territorial restriction that Applicant proposes for itself in its application, but also whether any other relevant territorial restriction would be sufficient to avoid likely confusion.

The record shows that the reputation of EFOL's DELMONICO mark reaches most geographic regions of the United States, including the state of New York. EFOL's DELMONICO restaurants have been advertised and promoted through national print and television outlets and have attracted notice in news publications originating in many states, including New York. Substantial percentages of the restaurants' customers have addresses in New York. Under such circumstances, the environs of upstate New York are not so remote that customers would be insulated from the reputation of EFOL's restaurants. Although Applicant has argued that EFOL's promotional channels, such as The Food Network, do not reach every geographic area of upstate New York, there is evidence that they are sufficiently pervasive to have reached Applicant's own personnel and business contacts, *i.e.*, Mr. O'Brien and Mr. Moran, who were aware of Mr. Lagasse's use of the BAM! designation.

OL too has demonstrated that its DELMONICO'S mark has a fairly widespread reputation, and that its reputation is particularly strong in New York City. We find it likely that the reputation of OL's restaurant could easily travel between New York City (the state's center of finance and commerce) and Albany (the center of state government).

We do not foreclose the possibility that restaurants of substantially different character could coexist without confusion in separate geographic territories, or that certain conditions and limitations applied to the nature of Applicant's services and mode of use of its mark might, in addition to geographic restrictions, suffice to render confusion unlikely, as OL and EFOL have acknowledged in regard to certain third-party uses that do not cause them concern. However, Applicant has made no proposals as to such conditions and limitations and they have not been litigated. Rather, the registration that Applicant seeks would apply to "restaurants" of all types, marketed in all manners normal for such services, and the registration's effectiveness would subsist even if Applicant were to substantially change the character of its restaurants (for example, by offering *haute cuisine* at higher prices).

Considering the geographic scope of the reputations of EFOL's Delmonico restaurants and OL's Delmonico's restaurant, we find that even if Applicant's

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Trademark Trial and Appeal Board finds that a party whose application or registration is the subject of the proceeding is not entitled to registration in the absence of a specific restriction to the application or registration, the Board will allow the party time in which to file a motion that the application or registration be amended to conform to the findings of the Board, failing which judgment will be entered against the party." In this case, no "specific restriction" was proposed or tried as to which the Board could make a finding. Accordingly, it is not appropriate to allow Applicant time in which to move for an amendment to its application. In the case of an opposed application, it has been Board policy to allow such time to amend only where the anticipated amendment "is within the scope of the notice given to plaintiff by defendant, or was tried with the express or implied consent of plaintiff" TBMP § 514.01; see also Embarcadero Technologies Inc. v. RStudio Inc., 105 USPQ2d 1825 (TTAB 2013) (discussing amendment under Section 18 of the Trademark Act; 15 U.S.C. § 1068).

territory were limited to the immediate environs of Syracuse, Albany, Rochester, and Utica, there would be a likelihood of confusion arising from the concurrent use by the parties of their respective marks, given the current identification of services. For that reason, Applicant has not carried its burden of proof as to the second condition precedent. We hasten to add that we are making a determination of registrability, a determination that, in some regards, does not take into consideration all of the current market realities of Applicant's business, such as its current limitation to informal, moderately priced restaurant services. Our decision in this proceeding does not affect Applicant's right to continue to do business under its mark as it currently does.

We find that Applicant has not demonstrated its entitlement to a concurrent use registration for the territory it seeks, or even the territory of its current use.

Decision: The concurrent use proceeding is dismissed and registration is refused to Applicant.