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TTAB

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Trademark Trial and Appeal Board
U.S. Patent and Trademark Office
P.O. Box 1451
Alexandria, Virginia 22313-1451

Re: Mail Delivery

Dear Sir or Madam:

We would like to inquire about mail service from the TTAB. On five recent occasions (that we are aware of) we have not received mail which should have been sent to our address.

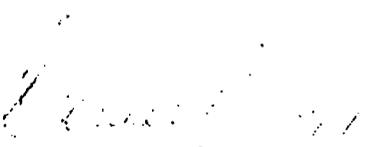
1. Opposition No. 91195785 – Notice of Opposition - Allegedly mailed July 23, 2010
2. Opposition No. 91195985 – Scheduling Order - Allegedly mailed August 9, 2010
3. Opposition No. 91195986 – Scheduling Order - Allegedly mailed August 9, 2010
4. Opposition No. 91196035 – Scheduling Order - Allegedly mailed August 11, 2010
5. Cancellation No. 92053109 – Scheduling Order - Allegedly mailed October 7, 2010

This is of great concern to our firm because, as I am sure you can appreciate, failure to receive timely correspondence in our cases is scary enough but failure to receive mail where we are not the moving party puts us at risk of default without knowledge. This nearly happened with respect to No. 1. Had it not been for an action on the Opposer's part, the Default would have stood.

Has your policy regarding mail changed with respect to paper correspondence?

We would appreciate any comments or thoughts you may have with respect to this very serious matter.

Sincerely,



Denise R. Nappi
Paralegal

DN



10-21-2010