

From: Micheli, Angela

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To: TTAB EFiling

CC:

Subject: U.S. TRADEMARK APPLICATION NO. 85374659 - CLES - N/A - Request for Reconsideration Denied - Return to TTAB - Message 11 of 0

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Files: 8-5.jpg, 9-1.jpg, 9-2.jpg, duplicate name 43162 9-1.jpg

received training.

"It was written into the procurement contract that we would get training. Even if it came with a separate PO letter, if it wasn't included with the capital PO, that's usually an issue with most organizations, to try to coningle the operational funds with the capital funds. But there needs to be a clause in there that allows (for) how many people need to be trained on staff. (That) is usually the best way to do it."

He says that if the contract says that you're allowed to maintain a certain number of people on staff at any given time with training, the door is always open. "If you have a piece of equipment that you're going to keep for seven years, and two years in, your person decides to move on, then you can go ahead and get the training for your next engineer. That's usually the wisest way to do it."

real.ly check Schwaier reasons that the lab is a whole different ballgame and it requires extra patience.

"The technicians know their equipment, they know what's wrong, they know what's going on, they have already tried a lot of stuff. You've got to listen to the lab techs and trust what they're telling you is what's going on."

"The first time that you basically disregard what they say, the trust is gone at that point. They know these machines better than anything else. It's their life, it's all they do, every day. So the biomed needs to listen and understand that if they're called up to the lab for a problem, it's usually a problem."

What will the future of biomed handling lab equipment look like? Ange believes it will require a slow transition.

"It depends on the individual biomedical department in both manpower resources and their budget regarding professional development," he said.

"The reason is that training for these track systems or analyzers are costly and that once the biomed technician has completed the training, and is now certified, it still takes approximately three years for the technician to be proficient enough to cancel any extended service warranty or coverage — unless the hospital hires an employee who works for the vendor," Ange said. Not only would it take a dedicated biomed technician to support a sizable lab, this person/department would have to cover it 24/7."

by K. RICHARD DOUGLAS • NO COMMENTS

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The Board of Examiners for Biomedical Equipment Technicians, operating under the direction of the United States Certification Commission (USCC) and the ICC, maintains the certification programs for biomedical equipment technicians (CBET), radiology equipment specialists (CRES), and laboratory equipment specialists (CLES).

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Resources For Further Review:

1) International Certification Commission Handbook For Applicants.

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2) Biomed Certification Study Guide prepared by Dave Harrington for the **CMAA California Medical Instrumentation Association**.

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